

INITIATIVE ID

COUNTRY

ES 1

Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Financial education programme

This is a programme that introduces financial education in schools. Participating schools have access to basic materials, which include a teacher and student guide and digital resources available for teachers at https://www.finanzasparatodos.es/profesores

SUBJECT MATTER

Personal finance management, payment services, payment accounts, saving and budgeting, insurance and investment

MAIN ORGANISER

Joint initiative between Banco de España and the National Securities Market Commission (CNMV)

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website and online tool

START DATE

Academic year 2010/2011

END DATE

Ongoing

OBJECTIVE

The financial education programme is aimed at pupils in the last two years of upper secondary education and on intermediate vocational courses. The OECD recommends (OECD Recommendation on Principles and Good Practices for Financial Education and Awareness - 2005), that financial education should begin as early as possible. For this reason, the CNMV and Banco de España signed a collaboration agreement with the Ministry of Education to develop this initiative.

TARGET GROUP

School students

LANGUAGES

Spanish, English, Spanish co-official languages

TYPE OF OUTPUT PRODUCED

Educational material - For students: a summary of the theoretical content to teach and activity sheets and exercises; for teachers: a guide with suggestions and creative ideas for teaching the content in the classroom



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Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Financial literacy competition for schools

Schools registered for the financial education programme can take part in an annual competition. It consists of a quiz, with several knockout stages: the first round is online, while the others rounds are held at the regional branches of Banco de España and at National Securities Market Commission (CNMV)'s headquarters.

SUBJECT MATTER

Personal finance management, payment services, payment accounts, saving and budgeting, insurance and investment

MAIN ORGANISER

Joint initiative between Banco de España and the National Securities Market Commission

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Competitions

START DATE

Academic year 2016/2017

END DATE

Ongoing

OBJECTIVE

The objective is to stimulate students to study finances and to register for the financial education programme

TARGET GROUP

School students

LANGUAGES

Spanish

TYPE OF OUTPUT PRODUCED

Prizes: 1,500 Euros (for the winner) and 750 Euros (for the runner-up) of classroom materials, a tablet for the winner and runners-up students, a cultural visit to Banco de España and "Palacio de la Bolsa" (the stock-exchange building) and a banner for the winner.



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INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Finance management tools

The 'Finanzas para todos' website offers a set of digital finance management tools for budgeting, saving, indebtedness, retirement, prioritize goals and help making financial decisions

SUBJECT MATTER

Financial literacy and personal finance management

MAIN ORGANISER

Joint initiative between Banco de España and the National

Securities Market Commission

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT Website and online tools

START DATE | Since 2008

END DATE | Ongoing

OBJECTIVE To foster better finance management among citizens

TARGET GROUP | Consumers in general

LANGUAGES Spanish

TYPE OF OUTPUT PRODUCED | Simulators, cal

Simulators, calculators and games



INITIATIVE ID

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ES 4

Spain

INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION | Financi

Financial talks to people with disabilities

Informative talks on financial education for people with disabilities,

held at the offices of Banco de España.

SUBJECT MATTER Payment services. Euro banknotes and some basic financial

concepts

MAIN ORGANISER | Joint initiative between Banco de España and the National

Securities Market Commission

CO-ORGANISER | Fundación ONCE (Organización Cacional de ciegos Españoles –

Spanish National Organisation for the Blind) for the Cooperation

and Social Inclusion of Persons with Disabilities

FEATURES AND CONTENT

FORMAT Physical (seminars, conferences...)

START DATE | October 2016

END DATE Ongoing

OBJECTIVE To foster financial inclusion

TARGET GROUP | People with intellectual disabilities and learning difficulties

LANGUAGES Spanish

TYPE OF OUTPUT PRODUCED | Educational material

Banknotes to show how to distinguish between genuine Euro

banknotes and counterfeits



INITIATIVE ID

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COUNTRY

Spain

INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

'Finanzas para todos' awards

The annual 'Finanzas para todos' awards seek to recognise the work of individuals and institutions showing exceptional commitment and dedication in the field of financial education.

SUBJECT MATTER

All type of financial subject-matter

MAIN ORGANISER

Joint initiative between Banco de España and the National Securities Market Commission

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Awards

START DATE

October 2016

END DATE

Ongoing

OBJECTIVE

To boost the quality, excellence and impartiality of financial education initiatives in Spain

TARGET GROUP

Trainers

The 'finanzas para todos' awards consist of two categories:

(i) the 'finanzas para todos' award for the best financial education initiative, to natural or legal persons who are not partners or collaborators of the financial education plan, and who have implemented financial education initiatives that have been pioneering or socially significant; and (ii) the 'finanzas para todos' award for the implementation of the financial education plan, exclusively for the partners and collaborators of the financial education plan who have distinguished themselves in the promotion and dissemination of the national strategy on financial education.

LANGUAGES

Spanish

TYPE OF OUTPUT PRODUCED

Commemorative award



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INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Financial Education Day

A wide range of activities are organized on this day and the following days across Spain. Each year, the day is dedicated to a specific topic or social group according to its relevance. The last Financial Education Day was dedicated to financial sustainability, with the slogan "Your finances, also sustainable". The previous one, in 2020, was dedicated to responsible finance, with the slogan "Responsible finance, finances for everyone". And in 2019, was dedicated to financial digitalization, with the slogan 'Connected to digitalization'

a.g. ta..._a...

SUBJECT MATTER | All types of financial subject-matters.

MAIN ORGANISER Joint initiative between Bancode España and the National

Securities Market Commission

CO-ORGANISER | Members of the financial education plan's partner network

FEATURES AND CONTENT

FORMAT | Physical (seminars, conference). A wide and diverse range of

events, from seminars and roundtables to radio programmes,

digital app and games.

START DATE | Every first Monday of October since 2015

END DATE Ongoing

OBJECTIVE To make people realise the importance of finance in their lives

TARGET GROUP | Consumers in general. The activities are aimed at the general public

or at specific groups (for instance elementary, high school and university students, small and medium sized businesses

entrepreneurs, or people with disabilities)

LANGUAGES | Spanish

TYPE OF OUTPUT PRODUCED Media (TV, radio, video). A wide and diverse range of outputs (online information, calculators, leaflets, educational materials,

etc.).



INITIATIVE ID

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Spain

COUNTRY

INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION Bank customer portal blog

The <u>Bank Customer Portal</u> (dedicated portal of the Banco de España Website to divulge banking issues of interest for citizens) has introduced a blog section with blogposts about banking issues that are of great interest to the general public.

SUBJECT MATTER Banking products/services.

All types of banking subject-matter, among others: financial innovation and digitalization, basic payment account and real estate credit agreements. There is also specific series of blogposts on topics such as Financial education, Enquiries and claims, Accounts and deposits, Payment services, Mortgages, Financial digitalization

and Internet fraud

MAIN ORGANISER Banco de España

CO-ORGANISER N/A

FEATURES AND CONTENT

FORMAT | Website and online tools

START DATE 01 December 2017

END DATE Ongoing

OBJECTIVE | To inform citizens about banking issues and news in an easily

understandable and attractive way

TARGET GROUP | Consumers in general

LANGUAGES Spanish, English

TYPE OF OUTPUT PRODUCED | Online information



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COUNTRY

Spain

INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Bank customer portal calculators

<u>Bank Customer Portal</u> (dedicated portal of the Banco de España Website to divulge banking issues of interest for citizens) offers a set of calculators for banking users. Calculators are also available at the App Store and Google Play.

SUBJECT MATTER

Banking products/services

The calculators include: credit card debt, the Annual Percentage Rate (APR) of a personal loan, mortgages or personal loan instalments, tranche-deposit calculators, loan instalments if there is an interest-only period, loan instalments in the case of early partial repayment, effective interest rates and spread applied to the index replacing banks and savings banks' or the Savings Banks' reference lending rate, virtual currencies.

MAIN ORGANISER

Banco de España

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website and online tools

START DATE

01 December 2017

END DATE

Ongoing

OBJECTIVE

To make it easy for citizens to see the calculation of different variables of their banking products

Consumers in general

LANGUAGES

TARGET GROUP

Spanish, English

TYPE OF OUTPUT PRODUCED

Simulators, calculators, games



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COUNTRY

Spain

INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Finance Universe Series

<u>Bank Customer Portal</u> (dedicated portal of the Banco de España Website to divulge banking issues of interest for citizens) includes this series of short and practical videos that shows daily banking issues for users. The videos are available in the <u>Bank Customer Portal</u> and on <u>YouTube</u>.

SUBJECT MATTER

Banking products/services.

The finance Universe Series includes videos about: mortgages, APR, payment cards, consumer credits, how to make a complaint, bank transfers and bank charges.

Banco de España

CO-ORGANISER

MAIN ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website and online tools

START DATE

02 October 2019

END DATE

28 May 2020

OBJECTIVE

To introduce citizens to basic issues related to banking products and services and to encourage them to explore these issues in more

depth

TARGET GROUP

Consumers in general

LANGUAGES

Spanish

TYPE OF OUTPUT PRODUCED

Online information



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COUNTRY | Spain

INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Bank interests and fees comparison tool

This digital tool makes comparisons between bank charges and interest rates applied by the Spanish financial entities supervised by Banco de España.

SUBJECT MATTER

Banking products/services.

The bank services included are personal loans, residential mortgages, deposits, bank transfers and payment cards, virtual currencies.

MAIN ORGANISER

Banco de España

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT Website and online tools

START DATE

01 June 2012

END DATE

Ongoing

OBJECTIVE

To provide citizens with the information on the bank charges and interest rates that financial entities apply to the most frequent bank operations. These data are obtained from the information that financial entities must report quarterly to Banco de España

TARGET GROUP

Consumers in general

LANGUAGES

Spanish

TYPE OF OUTPUT PRODUCED

Online information;

Information can be exported to Excel and PDF $\,$



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COUNTRY Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Joint press statement by the CNMV and the Banco de España on 'cryptocurrencies' and 'initial coin offerings'.

The initiative aimed at warning consumers of the high risk assumed in buying the so-called 'virtual currencies'.

SUBJECT MATTER

Cryptocurrencies and initial coins offerings

MAIN ORGANISER

Joint initiative by Banco de España and the National Securities

Market Commission

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website and online tools

START DATE

08 February 2018

END DATE

08 February 2018

OBJECTIVE

Given the hype in the crypto-asset market, it was decided that consumers should be warned of the high risk assumed in buying the so-called 'virtual currencies', noting that as yet, no crypto-currency issue or initial coins offering has been registered, authorised or

verified by any supervisory agencies in Spain.

TARGET GROUP

Consumers in general

LANGUAGES

Spanish, English

TYPE OF OUTPUT PRODUCED

Public warning



INITIATIVE ID

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COUNTRY | Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Publication of analytical articles on issues related to financial innovation

- (i) <u>Bitcoin: a solution for payment systems or a solution in search of a problem?</u>
- (ii) The growth of the FinTechindustry in China: a singular case
- (iii) Distributed ledger technology (DLT): introduction
- (iv) Artificial intelligence in financial services

SUBJECT MATTER

The articles cover very diverse topics: bitcoin, the Fintechindustry, Distributed Ledger Technology and artificial intelligence.

MAIN ORGANISER

Central bank or Competent authority (banking, securities and/or insurance)

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website and online tools

START DATE

16 October 2018

END DATE

29 March 2019

OBJECTIVE

The aim is to describe in lay terms the main characteristics of different financial innovations

TARGET GROUP

Consumers in general

LANGUAGES

Spanish, English

TYPE OF OUTPUT PRODUCED

Online information



INITIATIVE ID

ES 13

COUNTRY | Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

FinTech: new ways of financing and making payments.

In the framework of a specialised seminar on FinTech addressed to students of economics a presentation will be delivered on distributed ledger technology (DLT), artificial intelligence (AI) and

bitcoin.

SUBJECT MATTER DLT, Al and bitcoin

MAIN ORGANISER Economics School of Albacete, University of Castilla-La Mancha

CO-ORGANISER N/A

FEATURES AND CONTENT

FORMAT Physical (seminars, conferences...)

START DATE 08 November 2019

END DATE 08 November 2019

OBJECTIVE Offer a global vision of the FinTech sector, new technologies and

use cases for the financial sector

TARGET GROUP University students

LANGUAGES | Spanish

TYPE OF OUTPUT PRODUCED No public output produced



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COUNTRY | Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Detective Sara Gómez teaches finance

<u>Bank Customer Portal</u> (dedicated portal of the Banco de España Website to divulge banking issues of interest for citizens) includes this series of short and practical videos that shows daily banking issues for users. The videos are available in the <u>Bank Customer Portal</u> and on <u>YouTube</u>

SUBJECT MATTER

Banking products/services.

The Detective Sara Gómez Series includes videos about internet fraud, revolving cards, how to claim, inheritances, how to change the account, interest rates and financial education

MAIN ORGANISER

Banco de España

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website and online tools

START DATE

26 February 2021

END DATE

Ongoing

OBJECTIVE

To introduce citizens to basic issues related to banking products and services and to encourage them to explore these issues in more

depth

TARGET GROUP

 $Consumers \, in \, general \,$

LANGUAGES

Spanish

TYPE OF OUTPUT PRODUCED

Online information

DIGITAL TOOLS

N/A

&TECHNOLOGY USED



INITIATIVE ID

COUNTRY

ES 15

Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION | Financial talks to the general population

Informative talks on financial education for consumers in general

made throughout Spain.

SUBJECT MATTER | Financial education in general

Banking products/services, like mortgages, APR, payment cards,

consumer credits, how to make a complaint, bank transfers and

bank charges

MAIN ORGANISER | Banco de España

CO-ORGANISER N/A

FEATURES AND CONTENT

FORMAT | Physical (seminars, conferences...)

START DATE 07 March 2019

END DATE | Ongoing

OBJECTIVE To foster financial education

TARGET GROUP | Consumers in general

LANGUAGES Spanish

TYPE OF OUTPUT PRODUCED | Educational material



INITIATIVE ID

COUNTRY

ES 16

Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Online seminars and conferences on Financial digitalization and Internet fraud

Members of the financial education plan's partner network have developed several online seminars and conferences within the framework of the Financial Education Plan, on topics like Financial digitalization and Internet fraud, throughout 2020

SUBJECT MATTER

Financial digitalization, internet fraud

MAIN ORGANISER

Banco de España and Members of the financial education plan's partner network

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT Online seminars and conferences

To foster financial education

START DATE | January 2020

END DATE December 2020

TARGET GROUP | Consumers in general

LANGUAGES | Spanish

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OBJECTIVE

TYPE OF OUTPUT PRODUCED 10 seminars on Financial digitalization and 8 seminars on Internet

fraud



INITIATIVE ID

ES 17

COUNTRY | Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Guides on personal finance

The 'Finanzas para todos' website offers a set of guides on finance management for budgeting, saving, indebtedness, retirement, insurance, prioritize goals and help making financial decisions

SUBJECT MATTER | Banking products/services. All type of financial subject-matter

Financial literacy and personal finance management

MAIN ORGANISER | Joint initiative between Banco de España and the National

Securities Market Commission (CNMV)

CO-ORGANISER N/A

FEATURES AND CONTENT

FORMAT Website, pdf

START DATE | 2008

END DATE Ongoing

OBJECTIVE To foster better finance management among citizens

TARGET GROUP | Consumers in general

LANGUAGES Spanish

TYPE OF OUTPUT PRODUCED | Guides on personal finance



INITIATIVE ID

ES 18

COUNTRY | Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Publication of analytical articles on issues related to financial education

I. The survey of financial competences 2016

II. The gender gap in financial competences 2021

III. The survey of financial competences in the small businesses 2021

SUBJECT MATTER

The articles cover diverse topics: survey of financial competences, gender gap in financial competences and financial competences depending on the size of the company

MAIN ORGANISER

Banco de España

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website, pdf

START DATE

2016

END DATE

Ongoing

OBJECTIVE

The aim is to describe how differences in financial education affect different groups

TARGET GROUP

Consumers in general

LANGUAGES

Spanish, English

TYPE OF OUTPUT PRODUCED

Online information



INITIATIVE ID

COUNTRY

ES 19

Spain



INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

"Finanzas para todos" website

During the period 2018-2021, the Finanzas para Todos website has been updated and new web content has been created, providing a simpler and more accessible language. The new web also has a battery of resources, such as tools, videos, podcasts and guides, to facilitate personal finance management for users, such as those related to preparing a budget, a financial health check-up, setting and managing objectives, calculating retirement, etc.

This new web provides information on all the initiatives, activities and projects implemented within the framework of the National Financial Education Plan and it has a sole Internet communication channel, unifying and integrating the diverse sites that previously existed (Financial Education Day and Gepeese).

The web also has an area reserved for collaborators of the Plan and another area for teachers that provides the material for the School Financial Education Programme and different tools and games to use in the classroom.

SUBJECT MATTER

Banking products/services. All type of financial subject-matter. Financial literacy and personal finance management

MAIN ORGANISER

Joint initiative between Banco de España and the National Securities Market Commission (CNMV)

CO-ORGANISER

N/A

FEATURES AND CONTENT

FORMAT

Website

START DATE

2021

END DATE

Ongoing

OBJECTIVE

Strengthen the position of www.finanzasparatodos.es as the reference portal for financial education in Spain and to consult financial doubts

TARGET GROUP

Consumers in general

LANGUAGES

Spanish

TYPE OF OUTPUT PRODUCED

Website, tools, videos, podcasts, guides and games