

CEBS CP 10

11 July 2005

Guidelines on the implementation, validation and assessment of Advanced Measurement (AMA) and Internal Ratings Based (IRB) Approaches

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List of acronyms:

AIG Accord Implementation Group
AMA Advanced Measurement Approach
ASA Alternative Standardised Approach

BCBS Basel Committee on Banking Supervision

BIA Basic Indicator Approach

CEBS Committee of European Banking Supervisors

CF Conversion Factors

CRCF Credit Risk Control Function
CRCU Credit Risk Control Unit

CRD Capital Requirements Directive

ECAI External Credit Assessment Institution HVCRE High Volatility Commercial Real Estate

IRB Approach Internal Ratings Based Approach

LGD Loss Given Default

LTV Loan-to-value

ORMF Operational Risk Management Function

PD Probability of Default RDS Reference Data Set SL Specialised Lending

SME Small and Medium Sized Entities

TSA The Standardised Approach

Executive summary

- 1. This consultation paper (CP 10) reflects a common understanding among European supervisory authorities of the procedures to be used in processing, assessing, and making decisions on the application of an institution to use an Advanced Measurement (AMA) or an Internal Ratings Based (IRB) approach for regulatory purposes. It also sets out guidance, again based on a common understanding among the supervisory authorities, on the meaning and the implementation of the minimum requirements for using these approaches, as set out in the recast Capital Requirements Directive (CRD).
- 2. The CRD requires an explicit approval process for the use of AMA and IRB approaches for regulatory purposes. An approval to use an IRB approach can be given only if the competent authority is satisfied that the institution's systems for managing and rating credit risk exposures are sound and implemented with integrity and, in particular, that they meet the requirements listed in Article 84 in accordance with Annex VII, Part 4 of the CRD. Similarly, approval to use an AMA under Article 105 can be only given when institutions satisfy their competent authorities that they meet the qualifying criteria set out in Annex X, Part 3 of the CRD.
- 3. One of the greatest challenges for supervisors in implementing the CRD is defining under what conditions they will be satisfied with these systems. Supervisors would like these conditions to be convergent across the EU member states, in order to make the playing field as level as possible for institutions using AMA and IRB approaches.
- 4. When CEBS began working on these guidelines, its aim was to cover a wide range of areas related to AMA and IRB approaches, including the definition of loss and default, requirements for rating obligors and exposures, the estimation and validation of internal risk parameters, stress testing, corporate governance matters, data issues, and the application, assessment and decision processes. The tight time frame imposed on this project made some prioritisation indispensable. These guidelines therefore represent only the first phase of CEBS's work on the implementation, validation, and assessment of AMA and IRB approaches. Nevertheless, they cover a large number of topics, sometimes in a considerable degree of detail, relating to the application, decision, and especially the assessment process.
- 5. These guidelines are drafted as guidance to supervisors, elaborating on the CRD Articles and Annexes. However, since the guidelines express CEBS's expectations of how national supervisory authorities should deal with the implementation and assessment of AMA and IRB approaches, it is clear that they also affect the institutions intending

to use these approaches.

- 6. The guidelines will be a helpful tool for national supervisors (on-site examiners and off-site inspectors), both in conducting the assessment of an application to use an AMA or IRB approach, and in later examinations or inspections of the approaches applied. They will also reduce the burden on the industry. In particular, the guidelines will streamline the application and decision process according to Article 129(2) of the CRD. To assist in assessing whether an application is complete, the supervisors have agreed on a minimum set of documents to be included in applications, while still leaving each authority the right to require additional documents. Similarly, the guidelines contain a list of areas that the assessment of applications would concentrate on. Therefore, the guidelines should simplify and speed up the approval process.
- 7. These guidelines do not cover 'explicit' national discretions, that is areas where the CRD presents the competent supervisory authority with an explicit choice of alternatives to apply. This topic has already been addressed by CEBS in the 'national discretions' exercise. For example, no guidance has been given on how supervisory authorities should make use of the explicit discretion on the number of days past due for retail and Public Sector Entities exposures'.
- 8. The guidelines cover a broader concept of validation than that pursued by the Validation Sub-Group of the Basel Committee's Accord Implementation Group (AIG), since assessing the institution's validation of its internal rating systems (IRB) and its operational risk measurement systems (AMA) is only part of the much broader concept of a supervisor's assessment. This difference in focus does not, however, imply any inconsistency with the work of the AIG. To the contrary, consistency with the work of the AIG sub-groups on validation and data issues and the AIG Sub-Group on Operational Risk has been one of the prior goals when drafting these guidelines. Indeed, these guidelines take over the High-Level Principles on Validation of the AIG Sub-Group on Validation and use them as the basis for elaborating further guidance on this subject.
- 9. CEBS believes that a formal consultation of the Guidelines framework at this stage will benefit both market participants and supervisors. CEBS invites comments on this consultation paper by 30 October 2005 (CP10@c-ebs.org). The comments received will be published on the CEBS website unless the respondent requests otherwise. Comments are specifically requested on the following general questions:

¹ The national supervisory authorities will disclose how they make use of the discretions granted to them by the CRD (for more detailed information on this see CEBS consultation paper (CP 05) on Supervisory disclosure).

- Do you think that the proposed guidelines will enhance a regulatory level-playing field for EU institutions using an AMA or IRB approach?
- Do you support the proposed procedures for cooperation between supervisory authorities in the pre-application, approval, and post-approval period, and do these procedures address the need for efficiency, consistency and reduced administrative burden for institutions applying for an AMA or IRB approach?
- Do you think that the areas covered in the guidelines represent a significant and for your purposes useful convergence among supervisors? In which precise areas would this be true?
- Has CEBS focused on the areas of greatest relevance to the industry?
- What other areas of importance should be covered by CEBS in possible future work on AMA and IRB approaches?

1. Introduction

1.1. Why issue guidelines, and why now?

- The New Basel Accord² (Basel II) adopted by the Basel Committee 10. on Banking Supervision (BCBS) in June 2004, and the draft Capital Requirements Directive (CRD) submitted by the European Commission on 14 July 2004, allow institutions to calculate their capital requirements for credit risk and operational risk using methods that are significantly more risk-sensitive than those set forth in the original 1988 Basel Accord (Basel I). The most sophisticated approaches permitted in the new texts - the Internal Ratings Based (IRB) Approach for credit risk and the Advanced Measurement Approach (AMA) for operational risk - allow institutions to use their own estimates of risk parameters such as the probability of default (PD) of an obligor. IRB parameters are inserted into supervisory formulas which are used to calculate the institution's capital requirements, while AMA parameters are fed into models developed by the institution itself.
- 11. The adequacy of the resulting capital requirements depends critically on the adequacy of the estimated risk parameters and in the case of the AMA on the soundness of the AMA models used.
- 12. Accordingly, the CRD requires explicit supervisory approval for the use of the AMA and IRB approaches for regulatory purposes. The relevant principles and more technical requirements are set out in the directive's Articles and Annexes respectively. Approval to use the

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² International Convergence of Capital Measurement and Capital Standards – A Revised Framework, Basel Committee on Banking Supervision, June 2004

IRB approach can be given only if the competent authority is satisfied that the institution's systems for managing and rating credit risk exposures are sound, are implemented with integrity, and meet the requirements listed in Article 84 and Annex VII, Part 4 of the CRD. Approval to use the AMA approach can be given only if the competent authority is satisfied that the institution's systems for measuring operational risk meet the qualifying criteria in Annex X, Part 3 of the CRD.

- 13. One of the greatest challenges for supervisors in implementing the CRD is defining the conditions under which they will be satisfied with these systems. Ideally, the conditions should be convergent across EU member states, in order to make the playing field as level as possible for institutions using the AMA and IRB approaches.
- 14. CEBS has chosen to publish these guidelines for consultation while the European institutions are still debating the CRD's final form and details. Since some of the CRD's provisions might be substantially revised before the Directive comes into force, this strategy carries the risk that some of the guidance presented in this paper will become obsolete. However, the technical details of the CRD are unlikely to change. Moreover, given the short remaining timeframe for national implementation, any further delay in consultation may make it impossible for CEBS to influence national implementation, which is one of CEBS's key tasks. CEBS's goal is to reduce inconsistency in implementation and supervisory practices that are within the competence of the supervisory authorities, respecting the need for flexibility and supervisory judgement and respecting national diversity. By promoting a consistent approach to supervision across the EU, and by promulgating best practices in banking supervision and risk management, CEBS will contribute to enhancing the effectiveness and efficiency of bank supervision, ensuring a level playing field, and promoting the competitive standing of the EU banking sector. The new capital regime offers an unprecedented opportunity to make progress in these areas, because it implies a new approach to supervision for all EU supervisory authorities.

1.2. What is covered and what is not?

- 15. Since the guidelines are supposed to support the national supervisors' work when dealing with a model application they cover a considerable range of topics, sometimes with a considerable degree of detail, concerning the application, decision and especially the assessment process.
- 16. The guidelines relate primarily to the AMA and IRB Approaches. They do not provide any guidance on the Standardised Approach for Credit Risk. They do, however, provide some guidance on the Basic Indicator Approach and The Standardised Approaches for operational risk.

- 17. These guidelines are the product of the first phase of CEBS's work on the implementation, validation, and assessment of AMA and IRB approaches. CEBS intends to begin work, as soon as is practical, on a second phase, which would provide more detailed guidance on specific issues.
- 18. The guidelines do not contain detailed requirements relating to IT systems architecture, contingency plans, data integrity, or physical security. The relevance of these topics goes well beyond the calculation of regulatory capital requirements. It was not considered necessary to address these issues in detail in guidelines that focus specifically on AMA and IRB matters. While the guidelines do contain some references to basic principles in these areas, it is expected that supervisors will consider them as part of their broader assessment of the institution's overall control structure.

1.3. Addressees/Scope of application

- 19. These guidelines are drafted as guidance to supervisors, elaborating on the CRD Articles and Annexes. However, since the guidelines express CEBS's expectations on how national supervisory authorities should deal with the implementation and assessment of AMA and IRB approaches, it is clear that they also affect the institutions using these approaches.
- 20. Article 20 of recast Directive 93/6/EEC like the current version of 93/6/EEC extends the credit risk and operational risk capital requirements of Directive 2000/12/EC to investment firms. While the requirements for credit institutions and investment firms are not completely identical (for operational risk, there are significant modifications to take account of the specific features of the investment firm sector, with an option to continue the 'Expenditure Based Requirement' for investment firms falling into the low-, medium- and medium/high-risk categories), such differences are the exception rather than the rule. Accordingly, the guidelines use the term 'institutions' (referring to both credit institutions and investment firms) rather than 'credit institutions,' although the latter is the official term used in the recast Directive 2000/12/EC³.
- 21. In order to maintain a level playing field, these guidelines apply not only to large cross-border groups, but also to other institutions. It is expected, however, that national supervisory authorities will take the principle of proportionality (proportionate to the nature, size, risk profile, and complexity of the institution) into account. Supervisors should bear in mind, however, that even smaller and less complex institutions that have chosen to apply for the use of the AMA or IRB

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³ Except where noted otherwise, all references to Articles of the CRD are references to the recast Directive 2000/12/EC.

- approaches for regulatory purposes have, by doing so, made the choice of being viewed and assessed as a sophisticated institution.
- 22. These guidelines are neutral on the extent to which supervisors perform their own assessments. This choice will reflect the different approaches of individual national authorities regarding the use of external auditors or internal inspectors for on-site missions or off-site assessments.
- 23. In line with CEBS' mandate and reflecting the nature of its consensus based tools for promoting convergence, these guidelines reflect a common understanding among European supervisory authorities of the procedures to be used in processing, assessing, and making decisions on the application of an institution to use an AMA or an IRB approach for regulatory purposes. They also set out guidance, again based on a common understanding among the supervisory authorities, on the meaning and the implementation of the minimum requirements for using these approaches, as set out in the Capital Requirements Directive (CRD). However, as these guidelines are neither comprehensive nor exhaustive, supervisors may impose stronger or more detailed requirements than those listed in the quidelines. No institution should therefore conclude that national supervisors are prohibited from imposing additional requirements in a given area simply because it is not covered by the CEBS guidelines.
- 24. Although supervisory authorities could encourage institutions to move to advanced approaches for calculating all their capital requirements, there is no specific requirement in the CRD for the synchronised use of AMA and IRB Approaches. An institution that adopts an advanced approach for credit risk is not obliged to move to an advanced approach for operational risk, or vice versa. This is ultimately a decision for the institution to make on the basis of specific operational or credit risk elements and variables.

1.4. Contents of the guidelines

- 25. The first part of the guidelines (section 2 of this paper) describes the supervisory co-operation process and sets out some minimum requirements governing the application to use an AMA or an IRB approach, the supervisor's assessment of the application, and the supervisor's decision.
- 26. The second part of the guidelines (section 3 of the paper) expands on the minimum requirements of the CRD, which institutions must fulfil in order to use an IRB approach for regulatory purposes. These minimum requirements relate to:
 - The methodology used for assigning ratings, estimating risk parameters, and documenting them internally.
 - The data used for estimation.

- Quantitative and qualitative validation of the estimated risk parameters.
- Internal governance.
- 27. Special attention is devoted to definitions (definition of default, definition of loss), and to the estimation and validation of the risk parameters Probability of Default (PD), Loss Given Default (LGD) and Conversion Factors (CF) that are used in the supervisory formula to calculate an institution's risk-weighted exposure amounts for credit risk (as described in Annex VII, Part 1) and thus for the calculation of its regulatory capital requirements.
- 28. In general, this part of the guidelines follows a typical assessment process. The assessment provides comfort to the supervisor that the methodology used in the institution's models, the data used as inputs for the models, and the qualitative risk measurement and control procedures in which the models are embedded, yield risk parameters that adequately reflect the institution's risk profile.
- 29. The guidelines do not distinguish between a 'Foundation IRB Approach' (F-IRB) and an 'Advanced IRB Approach' (A-IRB). Although these terms are still commonly used by market participants and supervisors, the CRD no longer refers to Foundation and Advanced approaches and there is no distinction between a Foundation and an Advanced approach in the Retail exposure class. It may therefore be necessary to determine in each case which rules exactly apply for the retail exposure class.
- 30. The third part of the guidelines (section 4 of the paper) covers operational risk. This part focuses mainly on the AMA, but also deals to some extent with the simpler approaches for operational risk. Although some topics already discussed in the IRB section seem at first glance to be repeated here (for example, internal governance and data adequacy), differences in the details of their application to the AMA and IRB approaches make it necessary to discuss them separately. This is not the case for co-operation procedures, approval, and the post-approval process. The procedures described in section 2 of this paper apply equally to the AMA and IRB approaches.

2. Co-operation procedures, approval and post-approval process

2.1. Co-operation procedures between supervisory authorities under Article 129

31. Article 129(2) of the CRD introduces a specific requirement that supervisors must work together to determine whether or not to grant permission to a group to use its internal rating systems (IRB) or operational risk measurement systems (AMA) for regulatory

- purposes, when the group has submitted a single application covering both the consolidated and solo requirements of the group.
- 32. In view of this legal requirement, this specific section on the preapplication (see below), approval and post-approval process (see section 2.2.) has been added to the general guidelines on cooperation between home and host supervisors. It elaborates usefully upon the general guidance given in the following areas:
 - The specific steps in the approval process.
 - The explicit requirement for a formal consultative process.
 - Time limits in which this process should lead to a common decision.
 - The specific role of the consolidating supervisor in this consultation period.
- 33. The new legal requirements relating to the approval process do not justify nor require any departure from the general guidance for supervisory co-operation on a cross-border basis. The general principles set out in the Guidelines for Co-operation between Home and Host Supervisors therefore remain valid and relevant for supervisory co-operation on the approval process.
- 34. To facilitate a common decision within the six-month period specified in Article 129(2) of the CRD, the supervisors have agreed on a common understanding on the pre-application, approval and post-approval phase (see section 2.2.). An illustration of the steps in the pre-application and approval process and the co-operative interaction in this process is provided in Annexes I and II.
- 35. A group may enter into exploratory discussions with the consolidating or host supervisors about the use of internal models for all or parts of its business. While there is no formal requirement to do so, supervisors are advised to communicate the outcome of these discussions to other relevant supervisors, and to inform the group of the nature of the approval framework and of the fact that applications will be coordinated through the consolidating supervisor.
- 36. However, as soon as a group expresses a clear intention to move towards the advanced approaches, even before an application is made, it is essential that the pre-application process be centralised with the consolidating supervisor, acting as the coordinator and the central point of contact for the group.
- 37. Supervisors have a relatively tight timeframe of six months after receipt of a complete formal application in which to reach a decision on the approval. The pre-application period becomes thus an important step in ensuring that the approval process for both the group and its supervisors is conducted in an efficient, coordinated and effective manner.
- 38. During this pre-application period it is essential that:

- Supervisors understand the extent and nature of the intended use
 of internal rating and operational risk management systems (for
 example, which risks, entities and exposures are to be covered,
 how internal models are being rolled out across the group,
 governance and risk management arrangements, data collection
 and management, and testing);
- All supervisors concerned be consulted to establish a co-operative and consultative framework. This framework needs to encompass the following:
 - which supervisors are to be involved, their respective roles and responsibilities, and the allocation of specific tasks;
 - a communication strategy and escalation process; and
 - procedures to ensure, that a consensus can be reached among supervisors;
- Supervisors develop an overall supervisory plan of action that covers each of the steps in the approval process and which includes priority issues and a timetable;
- The group familiarises itself with the approval framework and the requirements and standards concerning the information that it will need to submit;⁴
- There is early identification and communication of any specific group or local concerns or issues that need to be factored into the process;
- Supervisors seek to identify potential areas of disagreement;
- Supervisors agree, after due consultation with the group, the format and timescale for the submission of the formal application and the planning of the assessment to be undertaken by supervisors; 5
- Supervisors likewise agree on the way that the eventual implementation of the rating and operational risk measurement systems will be structured and monitored.⁶
- 39. Responsibility for organising and coordinating these pre-application tasks and more generally for the overall approval process, shall reside with the consolidating supervisor. This responsibility cannot be delegated to another supervisor, although certain tasks including practical coordinating aspects may be allocated to other supervisors involved. Thus, for example, while it is expected that the consolidating supervisor will lead the assessment of the centrally developed models and the assessment of the group's governance and centralised risk management functions, host supervisors could lead the assessment of locally developed models and local implementation of centrally developed models. The effective coordination of practical work on specific models (e.g. for certain business lines) can, under the responsibility of the consolidating supervisor, be entrusted to the supervisor best placed to ensure the

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⁴ See Section 2.2.1. for more details on the information to be submitted.

⁵ See Section 2.2. for details on format and timeframe of applications. Additional information on the assessment of applications can be found in Section 2.2.2.

⁶ Section 2.2.5. provides details on the post-approval process.

- efficient running of the process, under the responsibility of the consolidating supervisor. This can also refer to centrally developed aspects of the models.
- 40. Consolidating supervisors should liaise with host branch supervisors of systemically relevant branches to determine the extent to which the latter can contribute to the efficiency of the process. For example, by virtue of their proximity, host branch supervisors can offer valuable insights into the impact of local market conditions on models, or can assist in the assessment of data.
- 41. Special attention should be given to ensuring that information is exchanged upon receipt of a formal application and to coordinating work on assessing the completeness of the application.
- 42. Upon reaching a decision, the consolidating supervisor shall coordinate the drafting of a communication in which the supervisory decision is, in accordance with Article 129 of the CRD, duly documented. The consolidating supervisor should seek an appropriate procedure for formalizing the adherence of all concerned supervisors to the decision.⁷
- 43. The CRD specifies that the consolidating supervisor shall make the final determination in the event that supervisors cannot reach a consensus. This is regarded as an exceptional circumstance. Supervisors should try to avoid this outcome by identifying potential areas of disagreement early in the process and prioritising them for early discussion.

2.2. Approval and post-approval process

44. The CRD requires both institutions and supervisors to manage complex procedures when an IRB or AMA approach is to be used for regulatory purposes. Before an application is made, there will usually be preliminary contacts between the institution and its supervisor. In the case of a cross-border group wanting to use its systems not only in the home-country but also in host countries, there will also usually preliminary contacts between the consolidating and host supervisors. After the application has been submitted, it has to be assessed by the supervisor(s), a decision has to be taken on it (these three steps - application, assessment, and decision - together constitute the approval process), and - in case of an approval - the roll-out plan and any terms and conditions on which the approval was conditioned have to be monitored (post-approval process). To streamline these complex tasks, CEBS has agreed on the following common understanding with regard to the approval and postapproval process.

2.2.1. Application

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⁷ For more details concerning the decision see Section 2.2.3.

2.2.1.1. Minimum Content

- 45. From the institution's point of view, the main purpose of an application is to obtain permission to use internal rating systems for credit risk, or operational risk measurement systems for operational risk, for the calculation of its regulatory capital requirements. To decide on the application, the supervisor needs an overview of the models that the institution uses or plans to use and how they will be implemented in the institution's policies and procedures, and detailed information on the construction and calibration of the models, the database, the technological environment, and related policies and procedures, including the institution's control environment.
- 46. An institution or group applies for the general use of internal rating systems to calculate minimum capital requirement for credit risk, or for the use of operational risk measurement systems to calculate the minimum capital requirements for operational risk, or both. The required minimum documentation for such an application is divided into five parts:
 - a. Cover letter requesting approval
 - b. Documentation of used or planned rating systems and operational risk measurement systems (including models used)
 - c. Control environment of the rating systems and operational risk measurement system, implementation procedures and IT infrastructure
 - d. Implementation plan (including Roll-Out) and details on permanent partial use
 - e. Self-assessment
- 47. If any of these documents are not provided by the institution, or if they do not meet the standards set out in the guidelines below or in more detailed standards imposed by the competent supervisor, the application will not be considered complete. Documents (b) through (e) are considered to be supporting material. Unless otherwise indicated, the supporting material should be general information about the implementation of the chosen risk measurement approach. The supporting material must be understood as an official and legally binding statement of the applicant.
- 48. The supporting material provides a summary of the institution's current or planned practices in sufficient depth to enable the supervisor to make an initial supervisory assessment of the application, and to develop a risk-based plan for a more thorough assessment.

Cover letter

49. The cover letter should state that the members of the EU group jointly apply for the permissions referred to in Articles 84(1), 87(9)

and/or 105 of the CRD, subject to the details provided in the attached documentation. The letter should also confirm that the material attached to the application is a true and fair summary of the topics covered. 'True and fair summary' means that the document provides only a summary of the topic in question, 'true' means that the information contained in the summary is not false or misleading, and 'fair' means that the information presents a reasonable overall summary, without omitting material facts.

Documentation of rating systems

- 50. For an application to use the IRB Approach, it is essential that the documentation of rating systems include at least:
 - A list of all internal documents held by the applicant that it considers relevant to the application, including a brief description of their contents.
 - A map of the models that the institution will use for each of its portfolios.
 - A general description of each of the models. This can include a
 description of the types of data used, the definitions,
 classifications and the methodologies used, and some
 quantitative and qualitative assessments.
- 51. For an AMA application, it is essential that the documentation of operational risk measurement systems include at least:
 - A list of all internal documents held by the applicant that it considers relevant to the application, including a brief description of their contents.
 - A map of the models to be used.
 - A general description of all the models. This can include a description of the types of data, including the four elements (see paragraph 450, below), the definitions, classifications and the methodologies used, and some quantitative and qualitative assessments.
 - The allocation of operational risk capital between different entities within the group, and the use of diversification effects.
- 52. If the institution uses capital-relief tools, documentation should be provided on the following:
 - The coverage and measurement of expected loss.
 - The institution's operational risk insurance policy.
 - The use of correlations.
- 53. Supervisors may request more detailed information, either in the initial application or at a later stage, to allow an effective assessment of the application. These documents, like all internal documentation, have to be made available to supervisors upon request.

- 54. For example, additional documentation requested for IRB applications may include, but is not limited to, the information listed in Annex VII, Part 4, Paragraphs 32 to 36 (documentation of rating systems) and Annex VII, Part 4, Paragraphs 109 to 113 (validation of internal estimates) of the CRD:
 - Design and operational details.
 - Major changes in the risk rating process.
 - Definitions of default and loss.
 - Use of a model obtained from a third-party vendor.
 - Differences between the calculation of risk weights for regulatory and internal purposes.
 - Validation of rating systems.
 - Model assessment processes.
 - Changes to the rating process.
- 55. The list of documents referred to above is intended to be a comprehensive list of all the institution's internal documentation underlying its validation process (including documentation on external vendor models, if used) that the institution judges to be relevant to its application.
- 56. For IRB, a 'map of models' means a statement that explains which exposures, legal entities, and geographical locations are covered (or will be covered) by each rating system. For AMA, it means a statement that explains which operations and/or operational risks are covered by each model.

Control Environment

- 57. The documentation of the control environment, the implementation procedures, and the IT infrastructure should include, as a minimum:
 - An overview of the internal governance of the institution (i.e., the role and responsibilities of management, committee functions involved in governance, and the role of Internal Audit).
 - The planned use of the different rating systems and operational risk measurement systems (how, in practical terms, institutions plan to use different models in the operating activity).
 - For IRB, the organisation of rating assignment.
 - The responsibilities of the parties involved in modelling.
 - An overview of the validation process.
 - General information on the institution's IT structure.
 - Internal Audit reports (if applicable).

As with other types of documents, more detailed information about the implementation of the rating systems and operational risk measurement systems can be provided upon request later.

Implementation plan

- 58. Institutions intending to move to an AMA or IRB approach are expected to prepare a meaningful implementation plan (including roll-out), and to submit it to the supervisor as part of the application pack. The implementation plan is a binding description of the institution's own implementation dates for all of the rating systems and operations for which it is seeking approval to use the AMA or IRB approach. It is an essential part of the application. The terms 'implementation plan' and 'roll-out plan' are sometimes used synonymously by the industry and supervisors. However, Article 85 refers only to 'implementation,' and there is a common understanding among supervisors that there is a difference in terms of the time period covered. 'Roll-out plan' refers to the time after the initial approval has been granted, whereas 'implementation plan' also covers the time prior to an approval. The roll-out period is thus shorter than, but a complete subset of the implementation period.
- 59. The implementation plan (including Roll-out) for IRB must be broken down at least by supervisory exposure classes, business units, and, if applicable, any IRB parameters that need to be estimated. Internal rules with detailed provisions regarding time and content are to be laid down for combinations of the above, in particular for the following:
 - Development of the rating methodology.
 - Preparation of the technical concept for IT implementation of the rating methodology.
 - IT implementation.
 - Training of staff, including management staff.
 - Transition from the existing rating system to the new system on the basis of current business, if a transition is made.
 - Formal internal acceptance of the new rating system and implementation as 'the' rating system of the institution.
- 60. In addition, a list of all the portfolios which are to be permanently exempted from the IRB Approach is to be provided. The exempted portfolios should be quantified comprehensively (e.g., number of material counterparties, gross credit volume, credit aggregates in the exposure value and Risk-Weighted Exposure Amounts, risk content).
- 61. As far as the implementation plan (including roll-out) for AMA is concerned, internal rules with detailed provisions regarding time and content are to be laid out for the following:
 - Development of operational risk management processes, in particular for data collection.
 - Development of the measurement methodology.
 - o Implementation of the IT infrastructure which is used for operational risk management and measurement purposes.
 - Training of staff, including management staff.
 - o The 'use test.'

Self assessment

- 62. The institution should carry out a self-assessment of its state of readiness based on the standards and minimum requirements set out in the CRD. It should develop an action plan to fill identified gaps and deficiencies, and a schedule for achieving compliance.
- 63. The self-assessment should begin with a global assessment, from a consolidated perspective, of how the various models fit together within the institution or the group. This global assessment should cover the suitability of the organizational structure in terms of internal governance, the adequacy of resources dedicated to the operational svstem or risk measurement system, comparability across the group with respect to data and methodology, and consistency in IT organization.
- 64. The self-assessment should also cover all the aspects of the rating system or operational risk measurement system: methodology, quality of data, quantitative and qualitative validation procedures, internal governance, and technological environment. The self-assessment could be conducted by staff from an independent risk assessment function with the support, if necessary, of auditors or inspectors teams or a combination of all the resources including also the participation of external auditors and consultants.

2.2.1.2. Language and signatory

- 65. The application should be signed by an executive member of the management body that has the authority to commit the institution. It is not possible in these guidelines to identify that person more precisely, since his or her identity will depend on national legal systems and some supervisors may require more than one signatory. Therefore, the consolidating supervisor should identify the exact person or persons who should sign the application, at least one of whom should be an executive from the management body.
- 66. The signatory signs the application on behalf of all the legal entities making the joint application. The signatory also confirms that the material attached to the application is a true and fair summary of the subjects covered. Depending on the national legal system, supervisors may ask a member of the management body of each legal entity affected to sign the joint application.
- 67. The cover letter should be in an official language of the consolidating supervisor, or another language acceptable to the consolidating supervisor. The other documentation in the application should be in a language or languages agreed between the institution, the consolidating supervisor and the host supervisors. Communication between supervisors should be in a language of mutual understanding, chosen on a bilateral basis. If documents need to be

translated, supervisors will organise this in co-operation with the institutions.

2.2.1.3. The starting of the six-month period

- 68. The six-month period for making a determination on an application shall begin on the date that a complete application is received by the competent authority referred to in Article 129, Section 1. Specifically, the clock starts as soon as the supervisor has received an application that is complete with respect to the signatory, format, content and minimum requirements set out by its consolidating supervisor, which will take into account the requirements set out in Section 2.2 of this paper.
- 69. The supervisors involved perform a preliminary assessment of the entire application immediately upon receipt. If the application is complete in all essential aspects and does not raise any significant doubt or non-satisfaction in this regard or with respect to the requirements mentioned above, the clock starts upon receipt. If the application lacks essential parts or is otherwise deemed incomplete, the supervisor will communicate this to the institution. Depending on the seriousness of the deficiencies, the applicant is either allowed to supplement the application or is asked to provide a new application at a later date. When the application is complete, the clock is started.
- 70. There is no provision under Article 129(2) to stop the clock once a complete application has been received. However, a pause in the sixmonth period may be acceptable if the applicant no longer meets the requirements for a complete application. If during its examination the supervisor discovers essential deficiencies concerning the completeness of the application, it may offer to suspend further examination of the application until the deficiencies of the application are corrected, as an alternative to rejecting the application.
- 71. The operation of the clock is the responsibility of the consolidating supervisor. This includes promptly making any change in the status of the clock known to all involved parties, including the applicant. The timetables for the approval process should be planned and coordinated by the consolidating supervisor and agreed on by all the supervisors involved. Consolidating and host supervisors should aim at agreeing on plans which accommodate the needs for flexibility for all supervisors involved. This holds special importance where an entity in a host country is significant for the applicant or is considered of systemic importance by the host supervisor.

2.2.2. Supervisor's Assessment

72. After the supervisor has confirmed that the application is complete, the next phase – the supervisor's assessment of the application – starts. In this phase, the supervisor has to assess whether or not he

is satisfied that the institution's systems meet the standards listed in Article 84 in accordance with the requirements of Annex VII, Part 4 of the CRD and/or the qualifying criteria set out in Annex X, Part 3 of the CRD.

- 73. Before entering into the details of the rating or operational risk measurement systems, it is necessary for the supervisor(s) to form an opinion of the overall picture. The issues that should be analysed include, among others:
 - The suitability of the organizational structure, in terms of the responsibilities and functions assigned to the different areas involved in managing, measuring, and controlling risks.
 - The sufficiency of the human and material resources assigned.
 - The practicality and feasibility of the implementation plan for institutions adopting a phased roll-out.
 - The group structure, including the legal entities within the group (data, methodology, controls, etc.) and regulatory capital requirements.
- 74. In order for the IRB approach to be recognised for regulatory purposes, it must be validated by the institution. The term 'validation' encompasses a range of processes and activities. For the IRB, this includes whether ratings adequately differentiate risk and whether estimates of risk components (such as PD, LGD, or CF) appropriately characterise the relevant aspects of risk. For the AMA, it includes the quality and soundness of the operational risk management processes and measurement systems. Validation has to be performed by the institution, and needs to take into account the specific purpose or purposes for which a rating system or an operational risk measurement system is being used. Supervisors use their own methods to assess the validation process, or certain parts of it. These methods may include off-site analysis or on-site missions, conducted by their own or external staff. Supervisors will pay special attention to the validation for regulatory capital purposes.
- 75. The institution's validation consists of examining and reviewing all the elements in the rating or operational risk measurement systems and controls, for every portfolio to which the IRB approach is applied and all operations relevant to the AMA, in order to verify that they:
 - Satisfy the use test.
 - Produce outputs suitable for all intended purposes, including regulatory capital requirements.
 - Are suitable for the specific circumstances in which the models are used (e.g., countries, size, and complexity of portfolios in the case of IRB, and business lines in the case of AMA).
 - Meet all other minimum regulatory requirements.

- 76. The issues that supervisors are expected to assess can be broken down into five phases:⁸
 - 1. Methodology and documentation.
 - 2. Data quality.
 - 3. Quantitative procedures.
 - 4. Qualitative procedures.
 - 5. Technological environment.
- 77. In assessing IRB applications, the issues are:
 - 1. Methodology and documentation: Supervisors will examine and assess the rating system methodology and the quality of internal documentation supporting the rating system.
 - 2. Data quality: Supervisors will assess the quality of data and databases being used for the development of the rating systems, in the rating assignment process, and in the estimation of risk parameters, along with any other databases needed to calculate minimum regulatory capital. This is to ensure the soundness of calibration and of the capital calculation. (The latter holds true also for the other four items mentioned here.)
 - 3. Quantitative procedures: Supervisors will assess the quantitative information provided by the applicant relating to performance, validation, and monitoring of rating systems. Supervisors may ask applicants to undertake additional analyses and may undertake quantitative procedures of their own.
 - 4. Qualitative procedures: This phase has two objectives. The first is to perform an overall assessment of the quality of the internal model. This involves integrating all the information generated in the previous phases and discussing with the applicant the appropriate interpretation of the data with respect of the quality of the rating system. The second objective is to assess compliance with the qualitative minimum requirements. Supervisors will assess the use test, internal governance, the role of senior management, the adequacy of internal controls, and other areas in order to assess the qualitative aspects of the rating system that have a bearing on the approval and to check for compliance with the minimum qualitative requirements.
 - 5. Technological environment: Supervisors will evaluate the reliability and integration of systems, the functionality of the model, and the quality of information provided by systems.
- 78. In assessing AMA applications, the issues are:

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⁸ The phases are numbered, suggesting a certain logical order, although in practice some phases will probably overlap.

- 1. Methodology and documentation: Supervisors will examine and assess the risk measurement methodology and the quality of internal documentation supporting the methodology.
- 2. Data quality: Supervisors will assess the quality of data and databases being used in the risk measurement system, including the four AMA elements (see paragraph 450 below). This is to ensure the soundness of the data set used for estimation and also the correctness regarding the capital calculation.
- procedures: will 3. Quantitative Supervisors assess the reasonableness and robustness of the assumptions and techniques used to model internal data, integrate internal and external data, generate scenario data, and incorporate business environment and internal control factors into the operational risk measurement system. Supervisors will also assess some of the issues linked to parameter estimation and validation. Supervisors will discuss with applicants the appropriate interpretation of the data with respect of the quality of the risk measurement system. Supervisors may ask applicants to undertake additional analyses and may undertake quantitative procedures of their own.
- 4. Qualitative procedures: Supervisors will assess the use test, internal governance, the role of senior management, the adequacy of internal controls, and other areas in order to assess the operational risk management processes and the qualitative aspects of the risk measurement system that have a bearing on the approval.
- 5. Technological environment: supervisors will evaluate the reliability and integration of systems, the functionality of the model, and the quality of information provided by systems.
- 79. To make the supervisor's assessment more efficient, the supervisor(s) may use the institution's own resources (Internal Audits, the unit responsible for internal validation of models, model users) or external resources (e.g., external auditors) to facilitate some tasks, or even some phases. Without a previous validation carried out by the institution, supervisors cannot perform an assessment that approves the use of the AMA or IRB approaches with a reasonably acceptable supervisory risk. For this reason, validation by the institution becomes a prerequisite for an assessment by supervisors.

2.2.3. Decision and permission

80. After the supervisors have made their assessment, a decision has to be made whether or not to approve the use of the IRB or AMA approach for regulatory purposes. Article 129(2) of the CRD provides that when an application for the permissions referred to in Articles 84(1), 87(9) and 105 is submitted by an EU parent institution and its subsidiaries, or jointly by the subsidiaries of an EU parent financial

holding company, the competent authorities shall work together, in full consultation, to decide whether or not to grant the permission sought and to determine the terms and conditions, if any, to which the permission should be subject. Furthermore, within six months, the competent authorities shall agree their determination on the application in a single document. This document shall be provided to the applicant.

- 81. The amendments to the CRD made by the EU Council have replaced the term 'determination' with the clearer term 'decision.' It is important to distinguish between 'decision' and 'permission.' The decision is the final act in the approval process, as a result of the consultation between the competent authorities. The permission is the legal form by which this decision, determinative and legally binding on the competent authorities, comes into force in their respective legislation. The permission is the transposition of the full content of the decision under the standing legal provisions of each country.
- 82. A joint decision could contain group-specific or nation-specific terms and conditions. Another type of joint decision could be the dismissal of the application. It is also possible for permission to be granted without any terms and conditions. The final responsibility for the decision-making process rests with the consolidating supervisor. The procedural law of the consolidating supervisor's legislation determines the proceeding and the legal form of the decision which shall be provided to the applicant.
- 83. The CRD requires the document to contain the fully reasoned decision. If the decision is made subject to certain terms and conditions, these need to be clearly articulated in the document. It may also cover recommendations for the possible improvement of any imperfections revealed during the assessment process.
- 84. The justification of the decision should contain references to both the legal framework, which generally stipulates the supervisor's assessment, and the application document, which effectively triggers the approval process in specific cases. Although not explicitly required by the CRD, certain issues will naturally form part of the decision document. These might include (but are not limited to) the following:
 - a. Commentary on the application, with particular regard to the scope of the application and the scope of the models themselves;
 - b. Assessment of the application, in particular, with reference to the assessment against the CRD's requirements;
 - c. Milestones and recommended or mandatory remedial action, possibly expressed as terms and conditions to the decision, as

well as suggestions for the possible improvement of any imperfections.

- 85. Transposition of the decision will take place in accordance with the national provisions in each country and should take place shortly after the decision has been taken. In reaching a decision, the consolidating supervisor has the responsibility for coordinating a timeframe for implementing the decision, based on information on national transpositions provided by the supervisors.
- 86. In accordance with Article 129(2), supervisors are required to implement the decision, and they carry full responsibility for doing so within the agreed time frame. The agreed timeframe should be included in the decision document. The same holds true for the agreed arrangements for dealing with portfolios as they are rolled out, including the requirements with respect to the use test (see sections 3.1.1., 3.2. and 4.3.1. and especially paragraphs 107 and 431 of this paper).
- 87. The single document decision shall be transposed in a fully binding manner by national permissions. The decision is legally binding for the competent authorities involved. The Article 129(2) process ends when the decision and permission are provided to the applicant.

2.2.4. Change in the consolidating supervisor

- 88. Cross-border mergers and acquisitions and other structural changes may have an impact on planning the approval process, or even on an approval process that is already underway. In the latter case, such changes could imply a change in the responsible consolidating supervisor. In such cases:
 - It is essential that the consolidating supervisor has all relevant information on possible structural changes of the group at the beginning of the approval process. Information on mergers and acquisitions and other structural changes is typically exchanged during the ongoing home-host supervisory process, but it is useful to update this information at the beginning of the approval process.
 - In a changing environment, effective consultation with all relevant supervisors at a very early stage is important before detailed step-by-step planning of the approval process.
 - In assessing the application, supervisors shall identify anticipated changes in the consolidating supervisor and/or host supervisors which will impact on the approval process.
 - If it is foreseeable that a change of the consolidating supervisor will take place during the approval process, the relevant supervisors shall take these changes into account when planning the assessment process (i.e., communication, allocation of tasks, etc.).

- A new approval process shall not be started after a change in consolidating supervisor. However, cross-border mergers and acquisitions of institutions may justify modifying the approval process (see also sections 3.1.1. and 4.3.1.).
- A fully reasoned decision to implement IRB or AMA approaches shall remain valid even after a change in consolidating supervisor.
- The legal responsibilities and duties of competent authorities laid down in Article 129 shall not be altered in the event of structural changes in cross-border groups. Furthermore the Guidelines for co-operation between home and host supervisors shall be implemented, even in such a changing environment.

2.2.5. Post-approval process

- 89. Once the approval process has ended, supervisors have to monitor the roll-out plan and any terms and conditions to which the approval was subject. If, after the approval, a new decision (but not necessarily a new approval process) should become necessary due to the fulfilment of or changes in the roll-out plan, national authorities will co-operate in the spirit of Article 129(2). The same holds true for the monitoring of terms and conditions associated with the approval.
- 90. After the roll-out period, the fulfilment of terms and conditions attached to the permission shall be monitored in consultation between consolidating and host supervisors in line with the Guidelines for Co-operation between Home and Host Supervisors.
- 91. A proposal to revoke an Article 129(2) decision can be made by the consolidating supervisor, a host supervisor, or the institution itself. The Article 129(2) decision can be revoked by joint agreement of the consolidating supervisor and the host supervisors, or in the absence of an agreement, by the consolidating supervisor alone. A host supervisor cannot revoke an Article 129(2) decision acting on its own.

2.2.6. Transition period

92. At the date of publication of this paper, the CRD has not yet come into force. Therefore, formal applications (in the sense that they refer to a legal basis that has already been implemented in national legislation) are not yet possible. However, in order to smooth the application process and to allow substantive early consideration of applications in order to make it easier for institutions to meet the requirements to use the IRB approach from 1 January 2007 (in the interest of both the industry and the supervisory authority), some countries have introduced arrangements under which preliminary (also called early or informal) applications can be made, prior to the CRD being transposed into national legislation. Such preliminary applications cannot be considered formal applications at any time

- prior to the transposition of the CRD; nor can decisions reached on them be considered formal decisions.
- 93. Other countries do not accept preliminary applications, due to national legal restrictions. However, as mentioned in section 2.1. of this paper, there will be an intense pre-application period in all countries to ensure an efficient proceeding once the CRD is transposed into national legislation.
- 94. The same standards for supervisory co-operation and the same minimum requirements for applications, assessments, and decisions will be applied during the transition period as for later formal applications. For example, early applications should meet the minimum content, signatory, and language guidance described above.
- 95. Supervisors accepting preliminary applications before the provisions of the CRD enter into force will voluntarily operate according to most of the elements of Article 129 for processing these applications. Specifically:
 - They will accept joint applications as described in Article 129;
 - They will do everything within their power to reach agreement on the decision;
 - A fully reasoned decision will be provided to the applicant.
- 96. Other guidelines relating to the approval process will be observed. For example, early applications should meet the minimum content, signatory, and language guidance described above.
- 97. Once the CRD comes into force, institutions that have made preliminary applications may be asked to submit a formal application under Article 129. In that case, supervisors will accept the cover letter by itself as an application, with cross references to the supporting material submitted previously in connection with the informal application. Where a decision has already been reached on an early application, and there is no new information that would lead supervisors to reconsider their decision, the decision reached previously will be treated as determinative and binding on supervisors.

3. Supervisor's assessment of the application concerning the minimum requirements of the CRD – Credit Risk

3.1. Permanent Partial use and roll-out

98. Although, according to the CRD, once an institution decides to apply the IRB approach, all exposures should be covered by this approach, in practice two facts are taken into account:

- Institutions may not be ready to apply the IRB approach at the time the CRD is legally adopted.
- The extension of rating systems to some parts of their business may be unduly burdensome and may not create value.

3.1.1. Roll-out

- 99. Article 85 of the CRD gives institutions the possibility of implementing the IRB Approach sequentially across different exposure classes, while Article 89 permits them to exempt certain exposure classes permanently. However, supervisors would expect institutions already to be using the IRB approach for at least a portion of their business when they apply for approval to use the IRB approach for regulatory purposes.
- 100. As a general principle, the rating systems used should cover all exposure classes (Article 85(1)). However, it is likely that only some exposure classes will be covered when the formal application is submitted or after the initial approval to use the IRB has been granted. Supervisors will examine the institution's implementation plan to ensure that it is credible and feasible with regard to initial coverage and the pace of roll-out.
- 101. Supervisors may decide to adopt quantitative or qualitative rules. Under a quantitative rule, a certain percentage of an institution's risk-weighted exposure amounts and/or exposure value would have to be covered in order to start the approval process. Under a qualitative rule, exposure classes or portfolios that represent the core business of the institution should be covered. Although supervisors will apply different approaches (qualitative or quantitative) and use different thresholds, it can be stated as a common rule that the lower the threshold, the shorter the time frame for the roll-out in order to achieve a sufficient degree of representativeness.
- 102. The institution's roll-out policy should indicate at least the time horizon and the roll-out sequence. The roll-out plan should have a definite time horizon. Article 85(2) requires that IRB implementation "shall be carried out within a reasonable period of time." This period should reflect the institution's realistic ability to convert to the IRB Approach and the supervisors' expectations that the institution's core business and main credit risk drivers will be covered by the IRB Approach as quickly as possible.
- 103. The time horizon should be short enough to avoid prolonging IRB applications unduly, and long enough to ensure the quality of data, methodology, and output. Since supervisors must retain discretion to take account of certain special features of the institutions in their member state, the setting of a common, EU-wide maximum time frame does not appear useful.

- 104. The sequence of exposure classes in the roll-out of the IRB approach can be chosen by the institution or set according to a rule specified by supervisors. In general, the sequence should be the institution's choice, relying on the institution's best efforts. If the sequence is determined by supervisors, the more important portfolios (i.e., portfolios that represent the institution's core businesses) should be rolled out first. In any case, institutions are expected to take the importance of the exposure classes into account, and this will be part of the supervisors' decision-making.
- 105. Since the application, if accepted, contains a complete roll-out plan, no further Article 129 application will be needed as each portfolio is rolled out, with the possible exception of a merger or acquisition (see below). (See also section 2.2.5. on the post-approval process.)
- 106. Recognising that it is the responsibility of institutions to meet the minimum requirements, institutions should carry out a self-assessment against the requirements of the CRD before rolling out exposure classes. National supervisors will monitor an institution's progress in implementing its approved roll-out plan. Supervisors may wish to take additional steps to satisfy themselves that the minimum requirements are met before each step of the roll-out can be implemented and used for the calculation of the capital requirements.
- 107. As stated in paragraph 105, where an institution makes use of the roll-out, there will be no need for a fresh Article 129 process as portfolios are rolled out. During the roll-out period, supervisors will continue to cooperate in the spirit of Article 129, as stated in paragraph 89. Some supervisors may also introduce supplementary binding milestones during the roll-out period (for example, a certain IRB coverage ratio must have been achieved after the first half of the roll-out period). In order to satisfy themselves, that minimum standards continue to be met in respect of portfolios as they are rolled out, supervisors envisage three available options, and will specify which option or which mixture of options is being used in the decision document; conditions may need to be attached to the decision in order to give effect to the option or options selected. The three options are:
 - 1. Relying on normal supervisory activity to verify that minimum standards are met; although formal ex-ante notification requirements other than the roll-out plan will not be introduced, institutions will be expected to keep supervisors informed of plans and developments in their risk measurement and management practices; although an ex-ante assessment by supervisors will not be a formal requirement, supervisors may nevertheless choose to undertake an assessment of the rating system in the period before the institution starts to use it for regulatory capital purposes; or

- 2. Asking institutions to notify supervisors on a timely basis when they are ready to use a rating system for the calculation of the regulatory capital requirements for an additional exposure class or business unit as stated in the roll-out plan; as with (a), although an ex-ante assessment by supervisors will not be a formal requirement, supervisors may nevertheless choose to undertake an assessment of the rating system in the period before the institution starts to use it for regulatory capital purposes; or
- 3. Asking institutions to notify supervisors on a timely basis of their intention to roll out to an exposure class. Supervisors may additionally require institutions to receive explicit permission before starting to use the rating system for this exposure class. In this case an ex-ante assessment by supervisors may be required prior to permission being granted
- 108. Changes in the roll-out plan could be allowed when significant business environment changes take place. Two situations that could justify altering an institution's partial use or roll-out policy are changes in strategy and mergers and acquisitions.
- 109. A change in strategy could result from changes in shareholders or management changes, or from a new business orientation. In either case, the time horizon for roll-out should remain the same unless there is good reason for delay, but the roll-out sequence can change.
- 110. A merger or an acquisition is considered as an important event that is likely to call for modifying the institution's partial use and roll-out policies. Two merger or acquisition situations can be distinguished: first, where an IRB institution acquires a non-IRB institution, and second, where a non-IRB institution acquires an IRB institution. In the first case, the IRB institution may be asked to submit a new Article 129 application with a new partial use and roll-out policy, or it may be asked to submit a plan for bringing the entire institution into compliance with the CRD. The second case is more difficult, since the acquiring institution does not have IRB permission, and some requirements, such as senior management understanding, may not be met. The acquiring institution would normally be asked to make a new Article 129 application.
- 111. The rules and criteria for roll-out plans apply to any step towards the IRB Approach. In practice, this means that an institution planning to roll out the IRB approach in two steps for any of the exposure classes mentioned in Article 87(9) (central governments and central banks, institutions, and corporates) i.e., moving first from the Standardised Approach to supervisory estimates of LGDs and CFs, and subsequently from supervisory estimates of these parameters to own estimates can use the whole roll-out package for each step. Such an institution would, for example, have a double time-frame for moving to the IRB approach that includes the use of own estimates of LGDs and Conversion factors. However, it is expected that the

quantitative aspects in such a two-step roll-out would be reduced due to potential increased skills or gains of scale within institutions.

3.1.2. Permanent partial use

- 112. Article 89(1)(a) and (b) provides that institutions that are permitted to use the IRB Approach may be permanently exempted from applying it to the 'institutions' and/or 'central governments and central banks' exposure classes i.e., they apply the Standardised Approach to these exposure classes instead if the number of material counterparties in these exposure classes is limited and it would be unduly burdensome for the institution to implement a rating system for these counterparties. Exemptions are subject to the approval of the competent authorities; the riskier the institution's exposure classes, the more supervisors should encourage and expect it to adopt the IRB approach.
- 113. It is the institution's responsibility to justify permanent exemptions. The justification should explain why the institution feels it unduly burdensome to implement a rating system, how the exposures fit its business and strategy, and whether the exposures fit the scope of its core activities.
- 114. The absence of default data is clearly a key determinant of whether the IRB approach can be adopted, but does not by itself prove that it would be unduly burdensome to implement a rating system. (See section 3.5.3. on low-default portfolios.) Undue burden could be (but does not necessarily have to be) evidenced by comparison with the business and strategy of the institution.
- 115. Article 89(1)(c) provides that exposures in non-significant business units and exposure classes that are immaterial in terms of size and perceived risk profile can also be permanently exempted from the IRB approach. The term 'business unit' may refer to separate organizational or legal entities, business lines, or delimitable homogeneous groups of exposures within a group (these may often be identified separately in the institution's internal management information systems), or to other types of entities. Geographical location can also be a criterion: a foreign subsidiary or branch or a business conducted in a specific region can sometimes (but not always) be considered a separate business unit. In doubtful cases the goal of this rule should be kept in mind: to allow units to stay in the Standardized Approach if:
 - they are technically, geographically or organisationally separate from other parts of the institution (or group), and implementation for them would be disproportionately costly, or
 - they are small and have customers for which the rating systems of the group are not meaningful, own rating systems cannot be developed or for which the implementation of own rating systems is too expensive.

- 116. 'Immaterial' should refer to both the size and the perceived risk profile of the exposure classes. Exposure value could be used as the indicator of size, and risk-weighted exposure amounts for credit risk (calculated according to Basel II⁹) as the indicator of risk profile. Alternatively, supervisors may accept a single measure of both the size and the perceived risk profile.
- 117. The basis of the calculation is total on- and off-balance sheet assets. The threshold should be applied at the level of the institution or group that applies for IRB. No further restrictions should apply to individual institutions or sub-groups within a group.
- 118. Materiality can be measured:
 - at the aggregate level,
 - at the level of the individual portfolio or business unit, or
 - at both levels.
- 119. The aggregate measurement is mandatory, to ensure that the sum of all exposures in immaterial exposure classes and non-significant business units does not lead to unacceptably high levels of risk and size in the part remaining in the standardized Approach. An additional measurement at the individual level can be regarded as appropriate by national supervisors if the aggregate threshold would allow a single business unit to account for the entire amount of exposures remaining in the Standardized Approach due to immateriality.
- 120. Some supervisors may find it useful to set minimum levels of coverage of IRB portfolios. For others, the qualitative assessment is crucial, meaning that the reasons for permanent exemption must be fully set out and credible. National supervisors should take into account the interdependence between minimum thresholds and the granularity of the definition of business unit.
- 121. Competent authorities will pay particular attention to preventing institutions from exploiting this rule in order to exempt high-risk exposures from the IRB approach.
- 122. The institution or group which is applying the IRB approach is responsible for monitoring compliance with the immateriality criterion. Institutions should have systems and procedures in place that monitor materiality issues in a timely and appropriate manner. If materiality thresholds (if any) are exceeded, the institution should notify the supervisor and present an appropriate remedial action plan over a reasonably short timeframe to be agreed with supervisors. Particular concern should be given to cases where materiality

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⁹ For those exposures that should remain in the Standardised Approach the capital requirement is calculated according to the Standardised Approach.

- thresholds are breached deliberately (for example, following a strategic decision to expand in a particular sector). In such cases, a roll-out policy prior to actual expansion should be in place.
- 123. Exposures for which the institution plans to use permanent partial use for reasons other than immateriality are exempt from the calculation of the materiality threshold (i.e., they are excluded from both the numerator and the denominator of the threshold). This applies mainly to the following exposure classes.
 - Institutions (limited number of material counterparties).
 - Central governments and central banks (limited number of material counterparties).
 - Equity exposures exempted from the requirement to use IRB.
- 124. Institutions intending to use the Slotting Approach for the Specialised Lending sub-exposure class are allowed to add these exposures to the part of their portfolio which is treated according to the most demanding IRB approach for the purpose of calculating their IRB coverage ratio.

3.2. Use test

- 125. A fundamental requirement for an institution to qualify for the IRB approach is that it demonstrates to its supervisors that the information used in or produced by its rating system to determine regulatory capital requirements is also used in the course of conducting its regular business, particularly in risk management.
- 126. Specifically, Article 84(2)(b) states that the internal ratings and default and loss estimates used in calculating capital requirements, and the associated systems and processes, must play an essential role in the institution's risk management and decision-making process, and in its credit approval, internal capital allocation, and corporate governance functions.
- 127. Article 84(3) states that an institution applying for the use of the IRB Approach shall demonstrate that it has been using rating systems, for the IRB exposure classes in question, that are broadly in line with the minimum requirements for internal risk measurement and management purposes, for at least three years prior to its qualification to use the IRB Approach. Similarly, Article 84(4) states that an institution applying for the use of own estimates of LGDs and/or conversion factors shall demonstrate that it has been estimating and employing own estimates of LGDs and/or conversion factors in a manner that is broadly consistent with the minimum requirements for use of own estimates for at least three years prior to qualifying to use own estimates of LGDs and/or conversion factors for regulatory purposes.

- 128. The EU Council has proposed that, for institutions applying for the use of the IRB Approach before 2010, the three-year use requirement prescribed in Article 84(3) may, until 31 December 2009, be reduced to a period not shorter than one year, subject to the approval of competent authorities. Similarly, for institutions applying for the use of own estimates of LGDs and/or conversion factors, the three-year use requirement prescribed in Article 84(4) may, until 31 December 2008, be reduced to two years.
- 129. Article 84(2)(b) implies that rating systems, ratings, and default and loss estimates designed and set up with the exclusive aim of qualifying for the IRB, and used only to produce the data necessary for the IRB approach, are not allowed. While ratings and default and loss estimates must play an essential role in the relevant processes of the institution, this does not mean that they must be in every case be the exclusive information or the final parameters used for internal purposes such as pricing. Nevertheless, institutions should be required to demonstrate that those ratings and estimates play an essential role in the processes and functions listed in Article 84(2)(b), and they should indicate where different final parameters are used internally. When there are differences, banks should assess them and indicate their relevance to supervisors.
- 130. Supervisors should distinguish between two aspects of the use test when assessing an institution's compliance with Article 84(2)(b):
 - scope
 - use of data for internal purposes

Scope

- 131. An institution's rating systems and processes and its internal ratings and default and loss estimates should be an integral part of its business and risk management culture.
- 132. Institutions should make effective use of internal ratings and resulting risk parameters. Ratings and risk parameter estimates used in calculating capital requirements must play an essential role in the risk-management and decision-making process, and in the credit approval, internal capital allocation and corporate governance functions of the institution. If not all these processes and functions are based solely on ratings and risk parameter estimates used in calculating capital requirements, at least an effective and material part of them must be, so that the ratings and risk parameter estimates used in calculating capital requirements have a substantial influence on the institution's decision-making and Institutions will ensure that the use of these data is not marginal, and will assess the validity of differences, e.g., between a pricing PD and the rating PD. Supervisors can stress that risk management elements such as ratings or internal reporting need to be strongly linked with ratings and risk parameter estimates used in the

- calculation of capital requirements, while for some other functions (such as pricing) they could be less strongly linked.
- 133. 'Playing an essential role' does not mean that the data/parameters used in calculating capital requirements need to be identical to, or a linear and homothetic function of the data used for credit management. It means that there is a strong relationship between the data/parameters used in calculating capital requirements and the data used for credit management. This relationship needs to be documented clearly, and any differences validated and explained to supervisors.
- 134. Institutions should identify and describe the use they make of internal ratings, relevant risk parameters, and all related systems and processes. They should provide such documentation to their supervisor so that the impact on the institution's operations can be assessed. Such documentation should be updated regularly by (for example) the credit risk control function, and reviewed by internal audit.
- 135. Prior to granting permission for the use of the IRB approach, supervisors should check the total capital requirements calculated based on all the approaches/methods/rating systems that the institution intends to use at the time of the initial permission to use the IRB approach. An analogous check should be performed prior to granting permission to use additional approaches, methods, or rating systems, subsequent to the initial permission to use the IRB approach. The purpose of these checks is to ensure that the institution's systems for managing and rating credit risk exposures are sound and implemented with integrity. Institutions will be required to report their total capital requirements to supervisors in order to obtain the respective permission. Some supervisors might retain a limited reporting but would be keen on checking its accuracy, others would prefer a more extended running of reporting lines.

Use of data for internal purposes

- 136. It is not always necessary that data used in calculating capital requirements serve directly as the only information or the final parameters for all internal purposes. However, any differences should be assessed carefully by supervisors. The use for internal purposes of the data used in calculating capital requirements should be as comprehensive as necessary to ensure that those data play an essential role in the processes and functions listed in Article 84(2)(b).
- 137. Data categories should be distinguished. Inputs in the form of data published in financial statements, for example, have to be distinguished from estimated data which result from the institution's calculations. All of the institution's estimates of risk parameters

- should start with inputs, and those inputs should be essentially the same whether used for credit management purposes or for regulatory calculation purposes.
- 138. The rating systems used for rating obligors and exposures and for estimating risk parameters used in the calculation of capital requirements must also play an essential role in the relevant processes and functions of the institution. Moreover, the structure and design of the rating systems and capital calculation systems should not be fundamentally different, whatever the purpose, internal or regulatory.
- 139. Any differences between the ratings and risk parameter estimates used in calculating capital requirements and the final parameters used internally should rely on a well documented rationale. There should be a robust audit trail, adhering to a specified internal policy. The purpose of this policy should be to assess the materiality of differences and whether they lead to conservatism or relaxation in capital adequacy. When pricing margins are calculated using non-IRB data, it would be useful for the institution to sort out both types of margins calculations and include conservatism in the calculation of the regulatory capital requirements. The more numerous the differences between the regulatory and the internal systems, the higher the internal governance standards should be.
- 140. In areas relating to the credit risk assessment process (ratings, etc.) the final parameters used for internal purposes and the data used in calculating capital requirements are expected to be strictly in line. On the other hand, some flexibility is seen as possible for pricing and internal capital allocation. Not any internal used final default or loss estimate should render the estimate used in the calculation of capital requirements un-plausible.
- 141. Inputs identified as major for credit risk selection, estimation, and/or management for internal purposes should not be set aside for assigning ratings and estimating risk parameters used in the calculation of capital requirements. Credit selection in the corporate exposure class depends heavily on the financial statements of the corporates, This source of information and related analysis should not be missing from the criteria used for regulatory rating and PD estimation purposes.
- 142. Special attention will be given to LGDs and CFs. These parameters must have been estimated and used in a broadly consistent manner for three years prior to permission being granted. This period may be reduced to no less than two years until 31 December 2008, during the experience test (see below), and during use test in a full consistent manner for a period appropriate to ensure accuracy and consistency of those estimates according to Article 84(2) (b) before their usage for calculation of regulatory capital requirements can be validated.

- 143. The model(s) should be consistent with the institution's strategy and technology plans. Risk parameter estimates and modelling should be as accurate as possible, reflecting the different types of exposures in portfolios and sub-portfolios. The institution may have to develop various rating systems, and in such cases the use test should be applied accordingly.
- 144. Many institutions use master scales for internal risk management. While supervisors recognise their usefulness for this purpose (ensuring equivalent risk categories across portfolios), the correct calibration of each individual rating system is more important than their link to the common master scale, as the capital requirements depend on the correctness of this calibration.
- 145. Strategic plans should provide for extensive training to help the institution's personnel, including senior management, understand the institution's rating model(s). The complexity of the model(s), the internal and external processes used by the institution to operate the model(s), and how the ratings produced should be used need to be well understood. Efforts to be made to implement the CRD are to be assessed from this perspective, particularly when institutions use statistical models to assign ratings and estimate risk parameters. The effective operation of models has significant human resource and technology implications which should be coordinated by a strategic plan that takes into account the impact of the model on the various functional areas of the institution.

Experience test

- 146. Article 84(3) and (4) of the CRD requires at least three years prior use of rating systems that are broadly in line with the minimum requirements of the CRD before regulatory use is authorized (experience test).
- 147. Until 31 December 2009, the three-year period can be reduced to no less than one year for institutions applying for the use of an IRB approach before 2010. This provision applies to the experience test for rating systems; it also refers to the retail exposure class. For institutions applying for the use of own estimates of LGDs and conversion factors for the central governments and central banks, institutions, and corporates exposure classes, this period can, until 31 December 2008, be reduced to no less than two years (experience test with own estimates for LGDs and conversion factors for non-retail exposures). Both provisions are based on the current proposal of the EU Council.
- 148. The experience test under Article 84(3) and (4) has a more restrictive scope than the use test. It only refers to processes and functions relating to risk measurement and management purposes and requires rating systems to be only broadly in line, and estimates

to be only broadly compliant with the minimum requirements. The use test covers more processes and functions, and requires the complete rating system finally to be used for the IRB approach. In the experience test, the length of prior use is considered key, because it takes some time for an appropriate and homogenous use to be reached.

149. Supervisors will expect a good mix between scope, experience test, and internal use of data. This use-test trade-off is to be reached prior to implementation of an IRB approach for a particular type of exposure.

3.3. Methodology and documentation

3.3.1. Assignment to exposure classes

150. The CRD accords preferential capital treatment to certain types of exposures, especially the Retail (including the Qualifying Revolving Retail) exposure class. To avoid regulatory arbitrage, supervisors will therefore carefully assess institutions' assignment of their exposures to the respective exposure classes.

3.3.1.1. Retail exposure class

3.3.1.1.1. Individual persons and SMEs

- 151. The retail exposure class includes exposures to individual persons and small and medium sized entities (SMEs). It is important to distinguish between SMEs in the retail exposure class and SMEs in the corporate exposure class. Within the retail exposure class, individual persons need to be distinguished from SMEs, as in the latter case the exposure must not exceed EUR 1 million in order to be able to be assigned to the retail exposure class. The institution must verify that the EUR 1 million criterion is met.
- 152. Article 86(4) lists four criteria, all of which must be met in order to assign an exposure to the retail exposure class:
 - (a) they shall be either to an individual person or persons, or to a small or medium sized entity, provided in the latter case that the total amount owed to the credit institution and to any parent undertaking and its subsidiaries by the obligor client or group of connected clients does not, to the knowledge of the credit institution, which must have taken reasonable steps to confirm the situation, exceed EUR 1 million;
 - (b) they are treated by the credit institution in its risk management consistently over time and in a similar manner;
 - (c) they are not managed individually in a way comparable to exposures in the corporate exposure class;
 - (d) they each represent one of a significant number of similarly managed exposures.

- 153. To comply with Article 86(4)(a), institutions must have internal criteria for distinguishing individual persons from SMEs. If an entity is separately incorporated, this should be seen as strong evidence that the entity is to be regarded as an SME. Other criteria could depend on how the institution manages its loans. For example:
 - a. If the institution manages its retail exposures on a transaction basis, the criterion should be the purpose of the loan. In this case, only loans to natural persons for non-commercial purposes should be regarded as exposures to individual persons.
 - b. If the institution managing its retail exposures on an obligor basis, it needs a consistent rule on how to distinguish clients. One option could be to classify a client as an SME if the majority of his or her income is generated by the self-employed occupation. Another possibility is to treat any entity that is not incorporated as an individual person.
- 154. To a certain extent, the EUR 1 million threshold can be handled flexibly. In particular, institutions should distinguish between temporary and permanent violations.
 - a. Temporary violations: This refers to situations where the threshold is exceeded only temporarily due to short-term variations in exposures, and the violation is immaterial. 'Immaterial' refers in this context to the number and size of individual violations relative to the EUR 1 million threshold. In any case institutions need clearly defined internal rules specifying the circumstances in which clients may remain in the retail exposure class despite the fact that their exposure exceeds the EUR 1 million limit. That limit must be monitored and documented.

These exposures can remain in the rating system for retail exposures. For calculating the capital requirement, there are two possibilities. One is to use the retail risk weight curve. However, as a prudential measure, the use of retail rating systems but the corporate risk weight curve is recommended.

- b. Permanent violations: In this case, the exposure should be moved to the corporate exposure class and the corporate curve should be used to calculate the capital requirement. If the rating system applied to the retail exposure class fulfils the requirements for rating systems in the corporate exposure class, no change in the rating system is required. Otherwise, the rating system for corporate exposures should be applied.
- 155. The EUR 1 million threshold should be applied both at the level of the EU parent institution on a consolidated basis, and at the subsidiary level for the application of solo requirements. Supervisors will expect

institutions to be able to identify and consolidate groups of connected clients and to aggregate relevant exposures of each group of connected clients, in particular for any SME. This identification and aggregation need to be performed across all retail sub-exposure classes in a given institution.

- 156. Consultation with the industry indicates that not all institutions are currently capable of satisfying this requirement. Institutions should take reasonable steps to identify and aggregate exposures, including, but not limited to, the following:
 - Minimum thresholds on individual exposures could be introduced, meaning that only if an individual exposure is above a certain minimum amount the institution must actually check whether the aggregate exposure to the group of connected clients exceeds the EUR 1 million threshold.
 - If exposures cannot be aggregated automatically, institutions should at least ask their clients about the size of other exposures in order to determine whether the total exposure exceeds the EUR 1 million threshold.
- 157. When loans are being amortized and the outstanding balance owed is less than EUR 1 million, no automatic assignment to the retail exposure class should be applied. In this case, the requirements of Article 86(4)(b) to (d) become paramount.
- 158. If a parent institution has subsidiaries that are direct creditors to a group of connected clients, the parent is required only to inform them of the result of its examination of the aggregate exposure. The subsidiaries will not necessarily receive information about the other exposures to this client. It is sufficient that the parent communicate whether this client must be assigned to the retail or to the corporate exposure class.
- 159. Institutions shall demonstrate that exposures in the retail exposure class are treated differently meaning less individually than exposures in the corporate exposure class (see Article 86(4)(c)). For this purpose, the credit process can be divided into the following components: marketing and sales activities, rating process, rating system, credit decision, Credit Risk Mitigation methods, monitoring, early warning systems, and workout/recovery process. As long as an institution can demonstrate that any of these components differ clearly, this requirement can be regarded as met.
- 160. Differences in the rating systems and in the recovery process used by the institution can provide strong evidence that the criterion is fulfilled. Syndicated loans should not be treated as retail, as the syndication of a loan is itself a strong form of 'individual' loan management.

- 161. However, this should not give institutions an incentive to adapt their risk management processes to a lower standard in order to fulfil this criterion. The institution should not change the treatment of an exposure in preparation for the IRB approach. As far as Art 86(4)(b) is concerned, a company that is treated by an institution's sales management as a corporate because it is an important client should not be eligible for the retail exposure class, regardless of whether it is shifted into the 'real' retail exposure class for regulatory purposes.
- 162. Art 86(4)(d) implies that the number of SMEs 'treated as retail' is large enough to generate reliable estimates of parameters. This criterion should be evaluated not only in terms of the absolute number of exposures, but also relative to the length and quality of the time series and the quality of the rating system. if the rating system is the same as for corporate exposures 'treated as retail' on a stand-alone basis, particularly if the rating system is the same as for corporate exposures. The parameter estimates as well as the capital requirements calculations may be derived on a pooled basis, in contrast with the individual parameter estimates that are possible for individual obligors in the corporate exposure class.

3.3.1.1.2. Qualifying revolving retail exposures

- 163. Annex VII, Part 1, Paragraph 11 of the CRD lists five conditions (indents (a) to (e)), which exposures must meet in order to be assigned to the qualifying revolving retail (QRR) exposure class.
- 164. The term 'individuals' used in indent (a) is equivalent to 'individual persons' in Article 86(4)(a). The term 'revolving' used in indent (b) is defined sufficiently in the indent.
- 165. Indent (b) provides that loans must generally be unsecured in order to be included in the ORR exposure class. However, loans in this exposure class may be secured by a general lien that is contractually part of various exposures on the same obligor, as long as the individual exposure is treated as unsecured for capital calculation purposes (i.e., recoveries from collateral may not be taken into account in estimating LGD). The phrase "if the terms permit the credit institution to cancel them [the undrawn commitments] to the full extent allowable under consumer protection and related legislation" should be interpreted as follows: an undrawn credit line is considered "immediately cancellable" even if consumer protection or related legislation prohibit the institution from cancelling it immediately or set minimum cancellation periods. Compliance with consumer protection regulation should not prevent institutions from classifying exposures that comply with all other criteria as qualifying revolving retail exposures.
- 166. The EUR 100,000 threshold in indent (c) may be applied at the level of the institution. Subclasses within this exposure class should be

- differentiated if their loss rates differ significantly. Examples are credit cards, overdrafts, and others.
- 167. The demonstration of the low volatility of loss rates mentioned in indent (d) must be made at least in the course of the IRB approval process, and afterwards at any time on request. The benchmark level is to be the volatility of loss rates for the QRR portfolio relative to the volatility of loss rates for the other retail exposure subclasses.
- 168. Institutions should provide data on the mean and standard deviation of the loss rates of all three retail exposure sub-classes and the exposure types (credit cards, overdrafts and/or others). The coefficient of variation (the standard deviation divided by the mean) is suggested as a measure of volatility, as it normalizes the standard deviation by the mean. Loss rate should be defined as the realised loss within a fixed period of time, measured as percentage of the exposure class value. Realized losses means write-offs and value adjustments on the exposures, plus foregone interest payments.

3.3.1.1.3. Retail exposures secured by real estate collateral

169. Annex VII, Part 1, Paragraph 10 of the CRD states that for retail exposures secured by real estate collateral, a correlation (R) of 0.15 shall replace the figure produced by the correlation formula in Paragraph 9. Any retail exposure to which the institution assigns real estate collateral for its internal risk measurement purposes should be classified as an exposure secured by real estate collateral. For retail exposures to which no real estate collateral has been assigned, proceeds from real estate collateral must not be considered for the LGD estimation.

3.3.1.2. Corporate Exposure class

3.3.1.2.1. SMEs in the corporate exposure class

- 170. In Annex VII, Part 1, Paragraph 4 of the CRD, which requires institutions to substitute total assets for total sales in the modified correlation formula for SME exposures when total assets is a more meaningful indicator of firm size, the term 'sales' can be defined as total gross revenue received by a firm from selling goods and services in the normal course of business. For some industries, 'sales' needs to be defined more exactly. For example, insurance companies sales should be defined as gross premium income. It is not necessary to come up with uniform definitions, as country specificities may be important.
- 171. While the CRD requires substituting assets for sales when this is a more meaningful indicator, so far no industry has been identified where this applies. Substitution on a voluntary basis may be possible when the institution can present evidence that this is at least an

equivalently conservative approach and is applied consistently over time and laid down in its internal rules.

3.3.1.2.2. Specialised Lending

- 172. Specialised Lending (SL) exposures form a sub-class of the corporate exposure class. These exposures are characterised by a strong linkage between pledged assets and the payments that service the loan.
- 173. Specialised Lending exposures within the corporate exposure class possess the following characteristics according to Article 86(6) of the CRD:
 - (a) the exposure is to an entity which was created specifically to finance and/or operate physical assets;
 - (b) the contractual arrangements give the lender a substantial degree of control over the assets and the income that they generate;
 - (c) the primary source of repayment of the obligation is the income generated by the assets being financed, rather than the independent capacity of a broader commercial enterprise.
- 174. Not all of these requirements have necessarily to be met to the same full extent. Individual elements of the definition could be somewhat relaxed in order to capture different kinds of exposures. However, all three elements of the Specialised Lending definition should be fulfilled in one way or another, at least in substance. The most critical criterion for SL classification is the criterion that the primary source of repayment is the income generated by the assets.
- 175. The institution should pay special attention to the definition of Specialised Lending in borderline cases between Specialised Lending and the securitisation framework. Certain items might be classified both as Specialised Lending and as a securitised position. The institution should classify such positions consistently over time.
- 176. The typical counterparty in a Specialised Lending arrangement is a special purpose entity which takes its own legal form and whose payments are segregated from other entities or from the group. There should be a legal contract between the entity and the assets as regards the income that is generated.
- 177. The number of assets involved in an arrangement is not important in defining Specialised Lending. What is important is whether or not the pledged assets are the source of repayment of the loan. Similarly, it should not be considered important for the definition whether or not the entity has entered into some kind of long-term lease that contractually cannot be terminated. Although such arrangements represent a transfer of risk, this does not alter the fact that

payments are originating from the same object that is being financed and serves as security.

Demonstration of fulfilment of requirements

- 178. According to Annex VII, Part 1, Paragraph 5, institutions can use PD estimates for their Specialised Lending exposures only if they meet the minimum requirements for the IRB approach. In order to reduce opportunities for regulatory arbitrage, it was considered necessary to apply these minimum requirements at the level of certain defined sub-classes of Specialised Lending, rather than at the level of individual exposures.
- 179. One possible solution is to use the sub-classes of Specialised Lending defined in the Basel II framework. The Basel Committee specified five sub-classes. ¹⁰ It is suggested that Specialised Lending be divided into the four main Basel II sub-classes. The introduction of the fifth sub-class, High-Volatility Commercial Real Estate (HVCRE), shall remain a national option for supervisors. Exceptions from the Basel II sub-classes can be allowed and will be handled flexibly.

Application of SL risk weights

- 180. Article 87(5) of the CRD requires that the risk weighted exposure amount is calculated in either of two different ways.
- 181. "Notwithstanding Paragraph 3 [referring to the calculation of risk weights for ordinary corporate exposures], the calculation of risk weighted exposure amounts for credit risk for Specialised Lending exposures may be calculated in accordance with Annex VII, Part 1, Paragraph 5 [referring to the alternative method for Specialised Lending exposures]. Competent authorities shall publish guidance on how institutions should assign risk weights to Specialised Lending exposures under Annex VII, Part 1, Paragraph 5 and shall approve institutions assignment methodologies".
- 182. The best way of providing such guidance would be to apply the approach of the Basel II framework. The Basel Committee has already developed 'Supervisory Slotting Criteria' for risk-weighting Specialised Lending exposures. 11 These criteria should be used as the primary guidance for European institutions.
- 183. Risk weights for Specialised Lending exposures are only available to IRB institutions. Institutions that use the Standardised Approach to credit risk are not allowed to use the SL risk weights. Furthermore, the use of the Basel II Supervisory Slotting Criteria requires that the

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¹⁰ The five Basel II subclasses are Project Finance, Object Finance, Commodities Finance, and Income-Producing Real Estate (these are the main sub-classes), and High-Volatility Commercial Real Estate.

¹¹ Supervisory Slotting Criteria for Specialised Lending, International Convergence of Capital Measurement and Capital Standards, Annex 4.

- institution has also applied the Basel Framework SL sub-classes, as mentioned above.
- 184. An institution specialising in certain areas could well wish to refine elements of the provided guidance. This should be allowed as long as the refinements introduce additional elements, but do not replace the elements of the guidance.

Application of preferential risk weights

- 185. The CRD states that competent authorities may authorise a institution to assign preferential risk weights to highly-rated (categories 1 and 2) SL exposures with remaining maturities of less than 2.5 years, provided the institution's underwriting characteristics and other risk characteristics are substantially strong for the relevant category. In exercising this discretion, supervisors should rely on institutions to demonstrate that the specified requirements are fulfilled and that their rating systems are stricter than the standards.
- 186. Especially when faced with scarcity of data for the estimation of key risk factors, institutions could be encouraged to apply additional techniques such as various kinds of simulation. However, the institution should collect its own default and loss data, as well as external data when they are representative.
- 187. The different aspects of Specialised Lending should be reviewed at least annually. This includes the ratings, but also the categorisation of exposures as Specialised Lending and the demonstration that exposures can or cannot be treated within the general IRB framework.

3.3.2. Definition of loss and default

3.3.2.1. Definition of default

- 188. The definition of default (DoD) provided by the CRD focuses on two types of events: 'unlikeliness to pay' and 'past due status for more than 90 days on a material credit obligation.' Both parts of the definition involve a degree of subjectivity and provide some discretion in terms of implementation. In particular, the first part of the definition explicitly provides discretion in interpreting the term 'unlikely to pay', while the second part implicitly provides discretion in the interpretation of 'materiality.'
- 189. Annex VII, Part 4, Paragraph 44 of the CRD states that a 'default' shall be considered to have occurred with regard to a particular obligor when either or both of the two following events has taken place:
 - (a) The institution considers that the obligor is unlikely to pay its credit obligations to the institution, the parent undertaking or

- any of its subsidiaries in full, without recourse by the institution to actions such as realising security (if held).
- (b) The obligor is past due more than 90 days on any material credit obligation to the institution, the parent undertaking or any of its subsidiaries.
- 190. Annex VII, Part 4, Paragraph 45 lists the main elements to be taken as indications of 'unlikeliness to pay':
 - (a) The credit institution puts the credit obligation on non-accrued status.
 - (b) The credit institution makes a value adjustment resulting from a significant perceived decline in credit quality subsequent to the credit institution taking on the exposure.
 - (c) The credit institution sells the credit obligation at a material credit-related economic loss.
 - (d) The credit institution consents to a distressed restructuring of the credit obligation where this is likely to result in a diminished financial obligation caused by the material forgiveness, or postponement, of principal, interest or (where relevant) fees. This includes in the case of equity exposures assessed under a PD/LGD Approach, distressed restructuring of the equity itself.
 - (e) The credit institution has filed for the obligor's bankruptcy or a similar order in respect of an obligor's credit obligation to the credit institution, the parent undertaking or any of its subsidiaries.
 - (f) The obligor has sought or has been placed in bankruptcy or similar protection where this would avoid or delay repayment of a credit obligation to the credit institution, the parent undertaking or any of its subsidiaries.
- 191. The definition of default used to estimate risk parameters should be the same, regardless of the parameter for which it is used (PD, CF, LGD, or EL). However, the specific requirements of the CRD for the adoption of a compliant definition of default apply only for the purpose of risk quantification. The CRD does not prohibit using different criteria for the rating assignment process if they correspond to operational practices and if the definition used results in a ranking similar to that which would result from the CRD's definition. (See section 3.4.3. below on 'representativeness of data used for model development and validation.')

Definition of default within the same country

192. The definition of default adopted by different institutions within the same country shall be based on the regulatory definition of default. At a minimum, the institution should implement, in addition to the objective criteria based on the number of days past-due, a definition of default based on the indications of unlikeliness to pay listed above

- that are applicable under the country's legal regimes. The institution should interpret the indicators and their relevance in accordance with its own practices and market characteristics.
- 193. Institutions should also take into account other indications of unlikeliness to pay that are suited to their obligors and facilities or the specificities of their market. These indications should be used in addition to the ones listed above, not as substitutes. Additional criteria could be necessary to make the full set of criteria more specific and detailed. They must be formalized and well documented in institutions' internal guidelines, in order to allow third parties (such as Internal Audits or supervisors) to carry out checks on the number of defaults identified. To prevent arbitrage and/or gaming possibilities, supervisors should carefully assess the definition of default adopted by each institution, evaluating those criteria with respect to the institution's internal practices.
- 194. For guidance on the use of external data sets that are based on different definitions of default, see section 3.4.3. below on 'representativeness of data used for model development and validation.'

Past due exposures, materiality of credit obligations when past due

- 195. The materiality concept referred to in the 'past-due' criterion is interpreted as a way to avoid counting obligors as defaulted when they are past due merely for technical reasons or the amount in past-due status is negligible. The materiality threshold provides a minimum criterion for institutions, with the aim of obtaining a minimum definition of default that will be algorithmically describable. In principle, there can be two different approaches to assessing the materiality of credit obligations: adopting 'quantitative' criteria (such as thresholds) or adopting 'qualitative' criteria. Both quantitative and qualitative criteria may be set by the competent authorities for all the institutions in their jurisdiction ('one-size-fits-all' rule), or they may first be established independently by the institutions and then assessed by supervisors in due course.
- 196. When setting materiality thresholds, an analysis of the 'cure rate' i.e., the fraction of past due obligors that return to a non-defaulted status without the intervention of the institution should be carried out by the institution, in order to check the effectiveness and adequacy of the materiality criteria, and as a way to avoid counting obligors as defaulted that are in past due status merely for technical reasons. Institutions should review their materiality thresholds in order to keep the aggregate amount of past-due obligations that are declared immaterial at an appropriate level. The overall process (threshold, stability, aggregated amount, procedures) should subsequently be assessed by supervisors in order to prevent gaming or arbitrage.

Default of individual entities vs. default of groups

197. As a general rule, the rating assignment process and the definition of default adopted should be consistent. For example, if a rating is assigned to the entire group to which the individual borrowing entity belongs (e.g., if it is based on the consolidated balance sheet, and the 'rated entity' is thus the group), then the default status should be triggered accordingly (i.e., for the whole group as a single rating object), unless the subsidiary is clearly legally 'bankruptcy remote' in the respective jurisdiction(s). In that case, however, supervisors might question whether a group rating was appropriate.

3.3.2.2. Definition of loss

198. The CRD defines loss and Loss Given Default (LGD) in Article 4, sections 26 and 27, and dedicates a specific section to the requirements specific to own LGD estimates. The definitions are based on the concept of economic loss (Article 4, section 26), which includes material discount effects and material direct and indirect costs associated with collecting on the instrument. This is a broader concept than accounting measures of loss. The economic loss associated with an exposure can be quantified by comparing the amount outstanding at the time of default with the economic value that can be recovered from the exposure (e.g., possible recoveries diminished by material work-out costs). Further drawings must be taken into account at the loss level if they are not included in the exposure at default. Recoveries, losses, and costs are to be discounted back to the time of default for determining economic losses.

Data for economic loss

- 199. The Loss Given Default (LGD) is the ratio of the loss on an exposure due to the default of a counterparty to the amount outstanding at default. (Article 4(27)). The data used to calculate the realised LGD of an exposure must include all relevant information. This should include, depending on the type of the exposure:
 - The outstanding amount of the exposure¹² at the time of default (including principal plus unpaid but capitalized interest and fees);
 - Recoveries, including the income and sources of recoveries (e.g., cash flows from sale of collateral and guarantees proceeds or realised income after sale of defaulted loans).
 - Work-out costs, including material direct and indirect costs associated with work-out collection such as the cost of running the institution's work-out department, the costs of outsourced collection services directly attributable to recoveries such as legal costs, and also an appropriate percentage of other ongoing costs such as corporate overheads.
 - The dates and the amounts of the various cash flows that were incurred ('timing of the recovery process').

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 $^{^{12}}$ For the different possibilities for calculating exposure values, see Annex VII, Part 3.

200. Institutions must collect and store data to assess LGDs, including realised LGDs, recovery and work-out costs. This information should be collected at the level of each defaulted exposure or each pool (when necessary in the retail exposure class). Over time, institutions are expected to collect work-out costs at as granular level as possible. If institutions only have data at an aggregate level, they should develop a proper allocation methodology.

Use of external data of economic loss

The less internal information the institution has for estimating LGDs (also in terms of representativeness of the defaulted portfolio), the more important is the use of external data (including pooled data) and multiple data sources (e.g., the combination of external and internal data) for improving robustness of LGD estimation. In particular, appropriate external benchmarks, if available, should be considered by the institution. The institution should carefully evaluate all relevant external data and benchmarks, as some data on components of loss are typically country-specific (for example, the potential inability to gain control over collateral depends on national legal frameworks) or institution-specific data (for example, collection processes leading to variations in work-out costs, other direct costs, and indirect costs). In other cases, some components of economic loss might not be included in the external data. The institutions should analyze the loss components of the external data and the comparability of external data with respect to its lending practices and internal processes, and should take into account the results of these analyses during the estimation process. (See also section 3.4.4. on data sources).

Discount rate

- 202. The discount rates used by institutions to incorporate material discount effects into economic loss may vary depending on the respective market, the kind of facility, or the institution's work-out practices for defaulted facilities. The choice of discount rates may also depend on whether they are being used to calculate realised LGDs or estimated LGDs. Material changes that impact discount effects (such as when the situation changes between the (past) time when LGDs are realised and the (present) time when they are estimated) require another discount rate to be used for estimated cash flows. Such material changes must be taken into account when estimating the LGDs used in the risk-weight function.
- 203. Discount rates used for the calculation of the 'best estimate' of expected loss for defaulted exposures which should take into account 'current economic conditions, and, therefore, the current level of discount factors could also be different from those used to calculate realised LGD or estimated LGD's.
- 204. Institutions should demonstrate that:

- Their discounting method results in appropriate discount rates that take into account the nature of exposure or obligors and are not lower than an appropriate risk-free rate chosen by the institution. An institution which uses a risk-free rate should demonstrate that any remaining risk is covered elsewhere in the calculation. For example, uncertainty of cash flows may be covered in the numerator.
- Their process for arriving at a discount rate is consistent for all exposures of the same kind. Institutions should justify this point carefully, to ensure the absence of any arbitrage caused by manipulating discount factors.

Allocation of direct and indirect costs

- 205. Work-out and collection costs should include the costs of running the institution's collection and work-out department, the costs of outsourced services, and an appropriate percentage of other ongoing costs, such as corporate overhead.
- 206. An institution should demonstrate that it collects in its databases all information required to calculate material direct and indirect costs. The cost-allocation process is expected to be based on the same principles and techniques that institutions use in their own cost accounting systems. These might include (among others) methods based on broad averages, or statistical methods based on appropriately chosen samples within a population of defaulted obligors. Institutions should demonstrate that the cost-allocation process is sufficiently relevant and rigorous. Institutions should also define 'materiality' and document the cost elements and the aggregate amounts of cost elements which they did not take into account as material costs.

3.3.3. Rating systems and risk quantification

3.3.3.1. Probability of Default (PD)

- 207. The first parameter used in the supervisory formula for calculating regulatory capital requirements for credit risk is the Probability of Default. According to the CRD, IRB institutions are expected to have rating systems which:
 - Assign obligor/exposure risk ratings and validate the accuracy of those ratings (Annex VII, Part 4, Paragraphs 5 to 31).
 - Translate risk ratings into IRB parameters, specifically for estimating probabilities of default (Annex VII, Part 4, Paragraphs 31, 49-72).

Rating Assignment methodology

- 208. The supervisor will assess institutions' processes for validating their rating assignment methodologies and the adequacy of those validation processes.
- 209. This assessment will cover the institution's understanding and analysis of the rating assignment methodologies, the obligor rating system, its logic, and its ability to provide meaningful differentiation of risk. In practice, institutions use a variety of different rating assignment methodologies to assign obligor grades, including statistical models, heuristic models, causal models, or other mechanical methods. Institutions can combine various methodologies for assigning obligor grades. (For example, they can combine statistical models with expert judgement systems.) Institutions shall present the assumptions underlying their models or methods, and justify them to the supervisors.
- 210. Statistical methods may be used to quantify compliance with Paragraph 31 of Annex VII, Part 4. Regardless of the methodology used to assign obligor grades, institutions shall demonstrate to supervisors that rating assignments and ratings systems for obligor default risk comply with the minimum requirements in Annex VII, Part 4.
- 211. The supervisors' assessment of the institution's rating assignment methodology shall focus on the following issues:
 - The part of the rating system structure within which the rating assignment methodology is being used (Annex VII, Part 4, Paragraphs 4 to 19);
 - The underlying rationale/theory (e.g., main assumptions, rating philosophy) used in developing the rating assignment methodology;
 - If multiple methodologies are used for a single class of exposures or a single portfolio, the boundary-effects analysis that is applied (i.e., how a borrower would be rated by another 'neighbouring' rating model, particularly if its assignment to the first rating model was a close decision, and its assignment to the 'neighbouring' model would have been a close decision, too);
 - The institution's regular process for validating the performance of the assignment methodology;
 - Detection of any deficiencies in the rating system for obligor default risk that need to be corrected by the institution.

PD estimation methodology

- 212. The supervisor will assess institutions' processes for validating their PD estimation methodologies and the adequacy of those validation processes.
- 213. This assessment will cover the institution's understanding and analysis of the logic of PD estimation, and its accuracy. If institutions use direct estimation methods (see Annex VII, Part 4, Paragraph 4), there may be some overlap between the assignment of obligors to rating grades and the estimation of PDs for the respective rating

grades. In this case, all of the requirements for the rating assignment methodology apply to PD estimation as well. Institutions may use different estimation methods (and different data sources) to estimate PDs for obligor rating grades or pools, including mapping internal rating grades to the scale used by an ECAI in order to attribute the default rates observed by this ECAI to internal rating grades, statistical default prediction models, or other estimation methods or combinations of methods.

- 214. Regardless of the type of estimation method used, institutions shall demonstrate to supervisors that the estimation of PD complies with the minimum requirements set out in the CRD. The supervisors' assessment of the institution's estimation methodology shall focus on the following issues:
 - The methods used for estimating PD;
 - The compliance of the definitions of default used in calibrating PD with the regulatory definition of default;
 - The institution's process for validating the accuracy and predictive ability of estimated PDs;
 - Detection of any deficiencies in the estimation system that will need to be corrected by the institution;
 - In the case of direct estimates (Annex VII, Part 4, Paragraph 4), all of the issues related to the assessment of assignment methodology apply.

3.3.3.2. Loss Given Default (LGD)

215. The second parameter used in the supervisory formula for calculating regulatory capital requirements for credit risk is Loss Given Default. The CRD refers to LGD estimation at various points. The overall requirements for IRB approaches of which LGD forms a part are laid down in Article 84(2). The relevant requirements for the assignment methodology are laid down in Annex VII, Part 4, Paragraphs 1-4, 9, 11-12, 14-19, and 31. The general requirements for the estimation methodology are laid down in Annex VII, Part 4, Paragraphs 49-52 and 54. The requirements for estimation methodology that are specific to LGD are laid down in Annex VII, Part 4, Paragraphs 73-80 and 82-83.

Definitions

- 216. The LGD calculation should be based on the definitions of default and economic loss used by the institution, which should be consistent with the provisions contained in the CRD proposal.
- 217. It is important to distinguish between realised LGDs and estimated LGDs. Realised LGDs are the observed losses at the time of default for each defaulted exposure in the data set,¹³ recorded in the

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¹³ Realised LGDs are to be stored for each exposure (see Annex VII, Part 4, Paragraphs 38(h) and 39(e), and for each pool of retail exposures (Paragraph 40(d)).

institution's databases at as granular a level as possible. The raw data for calculating loss originate in the collection department (for example, recoveries, realisation of collateral, and all cash flows), the accounting department (unpaid but capitalised interest, amount outstanding at the time of default), or other departments. Many institutions using an Internal Rating Based approach record these raw data in a financial data warehouse. All information needed to calculate economic loss must be collected. No filters should be applied at this stage. The data warehouse may feed a database of observed cash-flows which is used to calculate economic loss. Realised LGDs are ex-post values that can be applied to a facility grade or pool.

- 218. The institution assigns estimated LGDs to its current facilities (both defaulted and non-defaulted) and uses them to calculate the capital requirements for its exposures. Estimated LGDs are based on the realised LGDs for the applicable Reference Data Set (RDS). However, estimated LGDs are likely to differ from the average realised LGDs in the RDS because the former needs to incorporate expectations of future recovery rates. This involves calculating a long-run forward-looking recovery rate for the facility grade or pool, taking both current and future economic circumstances into account. The institution should produce an LGD estimate appropriate for an economic downturn ('Downturn LGD') if this is more conservative than the long-run average. Other adjustments may also be necessary. In practice, institutions may adjust either the measurement of the realised LGD or the estimation of the final LGDs.
- 219. For defaulted exposures, an institution must also produce a best estimate of expected loss given current economic circumstances and exposure status. The difference between this amount and the estimated LGD derived from the RDS stems from the possibility of additional losses during the recovery period, and represents the Unexpected Loss capital requirement for the defaulted exposure.

High level principles

- 220. LGD estimates should reflect the experience and practices of the individual institution as well as the external environment in which it operates. One consequence of this is that institutions cannot rely on industry-wide estimates without adjusting them to reflect their own position.
- 221. Since a given percentage variation in LGD estimates results in an equal percentage change in capital charges, any approximation and/or shortcut that the institution decides to adopt should form an important aspect of validation and assessment.

Data

222. A key step in estimating any IRB parameter is preparing the Reference Data Set (RDS) for that parameter. This involves a variety

of challenges, including choosing the sample size, the length of time series, reliance on external data, the treatment of defaulted positions that have generated no loss, and the length of recovery processes (incomplete workout). The RDS for LGD should contain at least the following elements:

- Unlike the RDS for PD estimation, it should include only exposures to defaulted obligors;
- It should include factors that can be used to group the defaulted facilities in meaningful ways;

223. Ideally, it should:

- Cover a period that is sufficiently long to include at least one business cycle;
- Contain all defaults that have occurred within the considered time frame;
- Contain data for calculating realised LGDs;
- Include all relevant information needed to estimate the risk parameters;
- Include data on the relevant drivers of loss.
- 224. The institution must ensure that the RDS remains representative of its current portfolios. The RDS should therefore be updated when necessary (see Annex VII, Part 4, Paragraph 50).
- 225. Some defaulted positions may generate no loss, or may even have positive outcomes in the recovery process. The treatment of these events should be take into account the following:
 - A clear distinction must be made between realised LGDs and estimated LGDs as a parameter for calculating risk weighted exposure amounts. The realised LGD might be zero: if an exposure is cured with no material direct or indirect cost associated with collecting on the instrument, and no loss caused by material discount effects (for example, if the default was caused solely by the 90 day past-due criterion, and payment obligations were subsequently completely fulfilled), no loss might occur.
 - In cases of low or zero estimated LGD, institutions must demonstrate that their estimation processes are pertinent and accurate. In particular, they should be able to provide concrete evidence of all factors taken into account in the quantification process that gave rise to the low estimates, such as the discount rate, the estimated value of the collateral, the structure of the cash flows, etc.
 - Even if positive outcomes in the recovery processes have been observed and can be explained, the estimated LGD used to calculate capital requirements must not be less than zero. It may be zero in exceptional cases. Institutions should demonstrate

- that they monitor and record positive outcomes of recovery processes to make sure that no systematic errors have been made.
- The treatment of zero-loss facilities should be examined to ensure that it does not result in any distortions. For example, a significant number of zero-loss facilities may indicate, that the institution uses an inappropriately early definition of default or that the RDS contains some facilities which are not true defaults (for example, technical defaults such as small outstanding charges on repaid loans).

Risk drivers

- 226. While there might be significant differences in LGD estimation methods across institutions and across portfolios, a common set of risk drivers that institutions should take into account in the estimation process can be identified (see Annex VII, Part 4, Paragraph 49). These drivers can be grouped in five categories:
 - 1. <u>Transaction-related</u>, including facility type, collateral, guarantees from third parties, seniority, time in default, seasoning, Loan to Value (LTV), and recovery procedures;
 - 2. <u>Borrower-related</u>, including borrower size (as it relates to transaction characteristics), exposure size, firm-specific capital structure (as it relates to the firm's ability to satisfy the claims of its creditors in the event that it defaults), geographic region, industrial sector, and line of business;
 - 3. <u>Institution-related</u>, including internal organisation and internal governance, relevant events such as mergers, and specific entities within the group dedicated to recoveries such as 'bad credit institutions':
 - 4. <u>External</u>, including interest rates and legal framework (and, as a consequence, the length of the recovery process); and
 - 5. Other risk factors.
- 227. This list is neither prescriptive nor comprehensive, and cannot reflect the specific features of the business of individual institutions or the environment in which they operate. Each institution is responsible for identifying and investigating additional risk drivers that are relevant to its specific circumstances. Institutions should collect data on what they consider to be the main drivers of loss for a given group of facilities, and should include the most material drivers in their LGD estimation process. The institution's judgements as to which risk drivers are most material should be appropriately documented and should be discussed with supervisors.

Estimation methodologies

- 228. In principle, supervisors do not require any specific technique for LGD estimation (or for estimating other IRB parameters). However, institutions will have to demonstrate that the methods they choose are appropriate to the institution's activities and the portfolios to which they apply. The theoretical assumptions underlying the models must also be justified. The CRD does not permit the use of estimates based purely on judgemental considerations.
- 229. An institution must choose a technique or a combination of techniques for quantifying estimated LGD. The four main alternatives are Workout LGD, Market LGD, Implied Market LGD, and Implied Historical LGD. The latter two techniques are considered implicit because they are not based directly on the realised LGD of defaulted facilities. The analysis of methods provided below does not relieve institutions of their responsibility to conduct their own analysis of which of the methods (if any) best fits its business, or whether some other method might be more appropriate.
- 230. In the Workout LGD technique, the cash flows resulting from the workout and/or collections process, properly discounted, are calculated. Calculations for the exposures that are currently held by the institution has to be based on actual recovery data in order to produce a forward-looking estimate. The calculation should not be based solely on the market value of collateral; appropriate adjustments should be applied.
- 231. The calculation of default-weighted average of realised LGDs (Annex VII Part 4 Paragraph 73), requires the use of all observed defaults in the data sources. Observed defaults include incomplete work-out cases, although they will not have values for the final realisation of LGD because the recovery process has not ended.
- 232. Institutions should incorporate the results of incomplete workouts (as data/information) into their LGD estimates, unless they can demonstrate that the incomplete workouts are not relevant. The assessment of relevance should take into account market specifics and should show that the exclusion of incomplete workouts does not lead to underestimation of LGD and has no material impact on LGD estimations.
- 233. When institutions include incomplete work-outs in the calculation of the default-weighted average of realised LGDs, they should:
 - Document and demonstrate the pertinence of their approaches, including, in particular, their choice of observation period and their methodologies for estimating additional costs and recoveries beyond this period and, if necessary, within this period.
 - Include additional costs and recoveries that are likely to occur beyond the initial time frame considered in their LGD estimations. If institutions are using recovery rates not higher than the already collected recoveries, then the estimated LGD will be based on a measure of average realised LGDs.

- 234. The Workout LGD technique can be applied using either direct estimates or a two-step approach. When direct estimates are used, a quantitative estimate is derived for each individual exposure based on its specific characteristics. In a two-step approach, an average LGD is estimated for all exposures covered by the same facility grade or pool. If a pooling approach is used in the Retail exposure class, individual direct estimates must be averaged to produce an LGD for the pool, because it is necessary to produce an aggregated LGD for all exposures in a pool. However, the CRD proposal also allows Retail estimates to be derived using grades, in a similar way to those for Corporate, Institution, and Sovereign exposures. Where this method is used, there is no need to aggregate LGD estimates for Retail exposures.
- 235. A direct estimation procedure allows the automatic calculation of each of the discrete elements that make up LGD, based on the experience of each of the corresponding elements in an RDS which is relevant for the element in question (e.g., real estate recovery values, or discount rates). One example of a direct estimation procedure is a statistical model which uses risk drivers as explanatory variables. Under a two-step procedure there would instead be an overall adjustment to the LGD applied to the grade or pool as a whole, to reflect the extent to which the average LGD for the requisite RDS is not representative of the forward-looking long-run default weighted average (or economic downturn estimate).
- Market information may be used in a number of different ways in LGD estimation. Historical market prices realised on collateral or in exchange for some or all of the claim on the obligor will inform estimates in the RDS, when the Workout LGD technique is being used. Current market prices of collateral on current exposures will influence their estimated LGD. As an alternative to Workout LGD, the RDS may instead be derived from the observation of market prices on defaulted bonds or marketable loans soon after default or upon their emergence from bankruptcy. If a institution uses market information as an alternative to workout LGD (for example, in the case of scarce data), the market data must conform to the general requirements for the use of external data (see section 3.4.4. on data sources). An institution may derive the best estimate of expected loss for its defaulted exposures directly from their market prices where these exist. LGD estimates based on the market prices of defaulted obligations are known as Market LGDs. It is also possible to derive estimated LGDs from the market prices of non-defaulted loans or bonds or credit default instruments. These are referred to as Implied Market LGDs.
- 237. LGD estimates based on an institution's own loss and recovery experience should in principle be superior to other types of estimates, all other things being equal, as they are likely to be most representative of future outcomes. However, such estimates may be improved by the careful use of external information such as market

prices on defaulted exposures, and this will be necessary where internal data is scarce. It is challenging to derive a CRD-compliant LGD element from the credit spreads on performing exposures. Nevertheless, implied Market LGDs may be used where no other data are available to produce reliable estimates, and if validation results show that these estimates are reliable.

- 238. In practice, the market and implied market LGD techniques can currently be used only in limited circumstances. They may be suitable where capital markets are deep and liquid. It is unlikely that any use of market LGD can be made for the bulk of the loan portfolio.
- 239. The implied historical LGD technique is allowed only for the Retail exposure class. LGD estimates for Retail exposures may be derived from realised losses on exposures within the grade or pool and from appropriate estimates of PDs. The 'realised loss' for such Retail exposures is the total loss divided by the total number of exposures in the grade or pool, while the 'average realised LGD' is the same total loss divided by the number of defaulted exposures in the grade or pool. (See Annex VII, Part 4, Paragraphs 73, 74, and 82.) The estimation of implied historical LGD is accepted in cases where institutions can estimate the expected loss for every facility rating grade or pool of exposures, but only if all the minimum requirements for estimation of PD are met. The estimation of PD should cover all the qualitative and quantitative requirements of validation. The estimation of EL (in lieu of LGD) seems to bring additional challenges.

3.3.3. Conversion Factors

- 240. The third parameter used in the supervisory formula for calculating regulatory capital requirements is Exposure Value. However, the CRD requires that the parameter to be estimated is the Conversion Factor (CF). Throughout this chapter, reference will therefore be made to CF rather than Exposure Value.
- 241. Article 87(9) of the CRD allows institutions to use own estimates of Conversion Factors. However, industry practice in this area is still at an early stage. In particular, the basic definitions and main principles that underlie the CF estimation process need to be clarified. A large proportion of this section is therefore devoted to definitions. It is envisaged that with time, and as industry practice develops, more detailed guidelines on CF estimation and validation methodologies will be produced.

High level principles

242. CF estimates should reflect the experience and practices of the institution as well as the external environment in which it operates. CF, even more than PD and LGD, depends on how the relationship

between institution and client evolves in adverse circumstances, when the client may decide to draw unused commitments. Careful consideration of these aspects should therefore be an integral part of the CF estimation and validation processes.

- 243. Another consequence of this is that any use institutions might make of data gathered from external sources or across different time periods must be performed with care (see section 3.3.5. on external vendor models and section 3.4.4. on data sources)
- 244. Since a given percentage variation in exposure values results in an equal percentage change in capital charges, any approximation and/or shortcut that the institution decides to adopt should form an important aspect of validation and assessment.

Definitions

- 245. Although not explicitly stated, the CRD treats the exposure value as consisting of two positions: the amount currently drawn and an estimate of future drawdowns of committed but untapped credit. The potential future drawdowns are described in terms of the proportion of the undrawn amount and are known as Conversion Factors (CF).
- 246. The definition of Conversion Factor is given in Article 4(28). The definition can be analysed by examining its components:
 - CFs shall be estimated for *current* commitments. Institutions are required to hold capital for commitments that they have currently taken on.
 - The CF shall be expressed as a percentage of the *undrawn* amount of the commitment.
- 247. Some institutions plan to use rating systems that estimate a ratio expressed as a percentage of the total commitment (total-limit ratio), rather than as a percentage of the undrawn amount of the commitment. Using a total-limit ratio is not compliant with the requirements of the CRD. Thus, the momentum approach in its simplest form does not comply with the requirements of the CRD. However, institutions might apply to receive approval for CFs derived from the momentum approach if they take into account the measures highlighted below.
 - The CF shall be zero or higher.
- 248. Even though it is not explicitly stated in the CRD, it is clear from the definition that CFs shall be zero or higher. This implies that the exposure value for any facility shall be no less than the exposure value as defined in Annex VII, Part 3, Paragraphs 1 to 10. If additional drawings after the time of default are not reflected in the

LGD estimation, they have to be taken into account in the estimation of CF whatever the method chosen.

Time horizon

- 249. The above definition of Conversion Factor requires institutions to estimate how much of the *currently* undrawn amount will be drawn by the time of *default*. Thus calculating the Conversion Factor involves observing and comparing (at least) two points in time: the present time and the time of default. Estimated Conversion Factors are derived from realised Conversion Factors for defaulted exposures in the RDS. The time of default and the drawn amount at default of the exposures in the RDS can be observed directly.
- 250. At this point a very brief outline of four different approaches to measuring realised CFs is provided. The list is not meant to be exhaustive and does not preclude any other approach. Institutions are encouraged to develop approaches that best fit their specific business. In particular, the following descriptions do not relieve institutions of their responsibility to conduct their own analysis of which of the approaches described below (if any) best fits their business, or whether other approaches might be more appropriate. Similarly, they do not restrict the views of supervisory bodies concerning other methods, nor are they intended to hinder the development of more advanced methods of CF estimation.
- 251. Institutions should ensure that the points in time chosen for the calculation of realised CF in the RDS are appropriate for a one-year horizon for estimating CFs. This might require considering sets of different time intervals preceding the time of default.
 - Cohort approach. The observation period is subdivided into time windows. For the purpose of realised CF calculations, the drawn amount at default is related to the drawn/undrawn amount at the beginning of the time window.
- 252. When using this approach, the institution shall use a cohort period of one year unless it can prove that a different period would be more conservative and more appropriate.
 - Fixed-horizon approach. The drawn amount at default is related to the drawn/undrawn amount at a fixed time prior to default. This approach implies the simplifying assumption that all exposures that will default during the chosen horizon will default at the same point in time: the end of the fixed horizon.
- 253. When using this approach, the institution shall use a fixed horizon of one year unless it can prove that another period would be more conservative and more appropriate.

- Variable time horizon approach. This is a generalisation of the fixed time horizon. It consists of using several reference times within the chosen time horizon rather than one (for example, comparing the drawn amount at default with the drawn amounts at one month, two months, three months, etc. before default)
- Momentum approach Some institutions have traditionally expressed Conversion Factors in their internal systems as a percentage of the total outstanding limit (total-limit ratio), and not of the undrawn amount. Institutions that use this approach have no intrinsic need to decide on a reference point in time prior to default, since the drawn amount at the time of default is compared only to the total limit at the time of default.
- 254. In its simplest form, the momentum approach does not fulfil the requirements of the CRD, because it estimates the total-limit ratio rather than the CRD-compliant conversion factor defined as a percentage of the undrawn amount. This has the consequence that the currently drawn amount is not considered. However the method could be a starting point, if the institution addressed this weakness by recalculating the total-limit ratio as a CRD-compliant Conversion Factor using relevant information from the CF grade assignment process. The use of this method can only be a transitory solution, however, subject to reconsideration by the supervisory authorities.
- 255. At this stage, and until more detailed empirical evidence is gathered, supervisors are not ruling out any of the above approaches. Institutions are encouraged to develop more sophisticated rating and estimation systems for Conversion Factors. Regardless of the approach chosen, supervisors expect institutions to:
 - Analyse and discuss their reasons for adopting a given approach, justify their choices, and assess the impact that the use of a different timeframe would have;
 - Identify the possible weaknesses of the chosen approach and propose methods to address or compensate for them;
 - Evaluate the impact of the chosen approach on final CF grades and estimates by investigating dynamic effects such as interactions with time-to-default and credit quality
- 256. A sound approach to model development and an effective validation challenge should take these and other considerations into account. The documentation should provide clear information about these (and other) issues.

Own vs. Supervisory estimates

257. Own estimates of Conversion Factors are discussed in Annex VII, Part 3, Paragraph 11:

The exposure value for the following items, shall be calculated as the committed but undrawn amount multiplied by a Conversion Factor:

(...)

- d) Credit institutions which meet the minimum requirements for the use of own estimates of Conversion Factors as specified in Part 4 may use their own estimates of Conversion Factors across different product types, subject to the approval of competent authorities.
- 258. However, Annex VII, Part 3, Paragraph 13 stipulates that:

For all other off-balance sheet items than mentioned in Paragraphs 1 to 11, the exposure value shall be determined according to Annex II [supervisory Conversion Factors].

259. Notwithstanding the wording of these paragraphs, institutions will not be allowed to mix internal and supervisory estimates (except when using supervisory estimates in exposure classes other than retail and during a roll-out period).

The following paragraphs 260-262 have been drafted adopting an extensive interpretation of Annex VII, Part 3, Par. 11d), assuming that the estimation of conversion factors would be possible also for instruments listed in Annex II of the CRD (e.g., credit substitutes). The legal soundness of this interpretation is being further investigated with the help of the Commission and if a narrow interpretation were to prevail paragraphs 260-262 might have to be dropped.

260. Having laid down the above as the main rule, an exception can be made with regard to credit substitutes.

A special situation: Credit Substitutes - Guidelines

There are situations where institutions can justifiably argue that the increased risk sensitivity that estimating own Conversion Factors would provide may not be worth the effort. One such situation arises in estimating CFs for commitments that take the form of credit substitutes. The supervisorv Conversion Factor for commitments is 100 percent. The implicit assumption is that these types of commitments carry the same risk as a direct loan to the party the institution is guaranteeing. If the institution had made a direct loan instead of providing a guarantee, it would not have been required to apply a Conversion Factor. In this situation the institution can assume that the risk is the same as a direct loan and the appropriate CF is 100 percent. Therefore, for credit substitutes, supervisors should not require institutions to calculate CF estimates based on seven years of historical data, provided that the credit Conversion Factor used is 100 percent. An institution *may* however use an estimate of CF that is lower than 100 percent for these types of commitments if it can show that it is adequately based on historical data. Then, of course, all the minimum requirements apply.

262. The possibility of basing the Conversion Factors solely on assumptions shall be limited to commitments in the form of credit substitutes. Other full-risk items (according to Annex II) shall not be subject to this approach, nor shall any other commitment.

Data

- 263. The Reference Data Set for CF/Exposure Value should contain at least the following elements :
 - As with the RDS for LGD, and unlike the RDS for PD estimation, only exposures to defaulting obligors should be included;
 - The drawn and undrawn amount at default;
 - The drawn and undrawn amount at a time (or times) prior to default; and
 - Factors must be available to group the defaulted facilities in meaningful ways.

264. Ideally, it should:

- Cover a period that is sufficiently long to include at least one business cycle;
- Contain all defaults that have occurred within the considered time frame;
- Include all relevant information needed to estimate the risk parameters;
- Include data on the relevant drivers of CF.
- 265. The institution must ensure that the RDS remains representative of its current portfolios. The RDS should therefore be updated when necessary (see Annex VII, Part 4, Paragraph 50).

Risk Drivers

- 266. The CRD states that Conversion Factor estimates shall be based on material drivers of risk. Annex VII, Part 4, Paragraph 49 states some of the CRD's overall requirements for estimation.
- 267. Institutions need to consider and analyse all material risk drivers. Materiality should be judged on the basis of the specific characteristics of their portfolios and practices.
- 268. Industry practice has not yet developed in this area and providing a minimum list of factors would be particularly difficult and controversial. However, some areas should be explored when

investigating the potential drivers of the Conversion Factor parameter:

- The institution's strategies and policies with respect to account monitoring (Annex VII, Part 4, Paragraph 89);
- The institution's ability and willingness to prevent further drawings short of payment default (Paragraph 89);
- Factors influencing the borrower's demand for funding/facilities;
- Factors influencing the institution's willingness to supply funding/facilities;
- The attitude of third parties (such as other financial institutions, trade creditors, and owners) whose presence as alternative sources of supply may increase or reduce the demand for funding/facilities for an individual institution; and
- The nature of the particular facility and the features built into it (such as covenant protection).
- 269. This list should not be considered exhaustive, nor does the list prescribe how each specific driver should be used in the estimation approach. Institutions are encouraged to develop approaches which take account of a broader and more tailored set of drivers.

3.3.4. Quality of internal documentation

- 270. Annex VII, Part 4, Paragraphs 31 to 40 set minimum requirements regarding documentation and data maintenance.
- 271. Supervisors should assess the institution's development, validation, and operation of rating systems used. As part of this process a competent authority may itself replicate all or part of the institution's validation, or to have a third party do so. The institution must document all its development and validation steps in such a way that a third party would be able to fully understand the reasoning and procedures underlying the development and validation. This also holds true for the documentation of the institution's operations.
- 272. At a minimum, the documentation of the development and validation of the institution's rating system should include detailed descriptions of the development methodologies, the assignment and classification processes, calibration, and the internal procedures, processes, and tests used by the institution to validate the rating system.
- 273. An institution must ensure that its rating systems are valid on an ongoing basis. Since rating systems and their operations are subject to constant improvements, validation must be an iterative process. After material changes in the rating system or processes, institutions must ensure that their documentation is up to date. The documentation of development and validation must record the iterations and the processes used to validate them.

- 274. The documentation must also reflect the fact that different rating systems can be used for different portfolios. Supervisors would expect institutions to maintain different sets of documentation on development, validation, and operations of each rating system or combination of rating systems used and of the portfolios to which they are applied.
- 275. All documentation relating to an institution's rating systems should be made available to the competent authority upon request, and to a third party acting as its agent.
- 276. Section 3.3.4. applies to all documentation regarding model development and validation, including rating systems and PD, LGD, and CF estimation.
- 277. The documentation of statistical models and other mechanical methods should cover at least the following areas:
 - 1. Documentation of model design:
 - Delineation criteria for the rating segment
 - Description of the rating method, the type of model used, and the architecture of the model
 - Model architecture and fundamental assumptions, including the definitions of default, the rationale for and analysis supporting the choice of rating criteria, typical circumstances under which the model does not work effectively, and the general strength and weaknesses of the model
 - The reason for selecting a specific model type
 - Documentation of all model functions
 - Description of the rating process
 - Duties and responsibilities with regard to the rating model
 - Model change policy
 - 2. Documentation of development and analyses
 - Relevance of the criteria used in the model
 - Dataset used in rating development
 - Quality assurance for the dataset
 - Model development procedure
 - Selection of model input factors and assessment of model parameters
 - Quality assurance/validation during model development, including at least out-of-time and/or out-of-sample performance tests.
 - Calibration of model output to default probabilities
 - Procedure for validation/regular review
 - Use of human judgement to complement the model
- 278. Tests for quality assurance/validation should be performed only if the data needed to set aside for them do not unduly reduce the data set for model development. In cases of scarce data, it might be more

advisable in some circumstances not to set aside an out-of-sample data set, but rather to wait until the following year and the respective new rating assignments, and use them as an out-of-time sample.

3.3.5. External vendor models

- 279. Annex VII, Part 4, Paragraph 36 states that the use of a model obtained from a third-party vendor that claims proprietary technology is not a justification for exemption from documentation or any other of the requirements for rating systems. Thus these models generally have to fulfil the same requirements as models produced in-house.
- 280. In particular, Annex VII, Part 4, Paragraph 31 requires institutions to prove that all models used (including external models) have good predictive power, that the data used to build the model is representative of the actual portfolio of the institution, and that a regular cycle of model validation is in place. The burden is on the institution to satisfy competent authorities that it complies with these requirements. In other words, supervisors will not validate external vendors.
- 281. Under the IRB approach, institutions can use statistical models in the rating process and/or to estimate the risk parameters required for the approach. Although it should be emphasised that the rating process in total should be an internal rating process, it is not necessary that all parts of the process be developed internally. Most institutions use externally developed statistical models to some extent in their rating process.
- 282. In the context of these guidelines, an external vendor model is a model or parts of a model used by an institution and developed by an independent external third party that uses certain inputs to assign exposures to certain rating grades or to estimate certain risk parameters.
- 283. In addition to the general requirements mentioned above, the transparency of the vendor model and of its linkage to the internal information used in the rating process will be examined closely by supervisors.

Transparency of the vendor model

284. To fulfil the CRD's requirements regarding internal governance (Annex VII, Part 4, Paragraphs 123 to 126) and the requirements regarding the responsibilities of the Credit Risk control unit (Paragraphs 127 to 129) and the Internal Audit unit (Paragraphs 130) for external vendor models, the institution has to prove that it understands the external model in all its aspects. The supervisor's assessment of the institution's use of external models will therefore

- place special emphasis on the in-house knowledge concerning the development and the appropriate use of external vendors' models.
- 285. This means, for example, that external vendors have to document the development and fundamentals of the validation process of their models in a way that permits third parties to gain a detailed understanding of the methodology applied, and to assess whether the model is still performing adequately on their own customer bases. Moreover, the institution has to prove that the in-house knowledge to do this is available. In particular, institutions should be aware of all the limitations of the model and the circumstances in which the model does not perform as expected.
- 286. The institution has to ensure that users will be adequately trained in the use of the model, and that in-house instructors will be available. The institution also has to present plans for guaranteeing the validation and, if necessary, further development of the model in the future. Institutions have to ensure that the performance of the model can be assessed, and adjusted if necessary, even in the event that the vendor discontinues support, or similar events.

Linkage to internal information used in the rating process

287. The institution has to know what information (data) is processed in the external model and how this information is linked to information that is processed in-house: for example, if the vendor's definition of input factors such as sales and debt are consistent with those used in-house. The institution has to make sure that the aggregation of the different parts of the model does not result in an inconsistent rating method, particularly in cases where parts of the model developed externally are used simultaneously with parts developed in-house. It may also be necessary to check whether there is 'double counting' of information in the internal and external parts of the rating model. Finally, the combination of separately developed parts of a rating system requires an extra risk-quantification exercise: i.e., the risk parameters have to be estimated on an appropriate data set as in the case of a purely internally developed rating system.

An example:

- 288. Institution A estimates the rating class for corporate customers with a model that consists of two separately developed parts. Part A uses balance sheet data to estimate the probability of default with a statistical model purchased from an external vendor. Part B, using soft facts, was developed in-house, and also uses statistical methods.
- 289. The institution has to prove that the data used to build the external model is representative of the actual portfolio. If the model is used only for assigning exposures (i.e., for ranking borrowers in relative

- terms) the proof of consistency with the CRD's definition of default (Annex VII, Part 4, Paragraph 44) can be omitted.
- 290. If the institution also uses the model for PD estimation of rating classes (i.e., the PDs from model A are used as inputs in PD estimations for the entire model), the institution also has to prove that the default definition used in Part A is the same as the one used for Part B, and that both are consistent with the definition in the CRD. If this is not the case, the institution has to prove that it is able to map the default definition of Part A into Part B, and both definitions to the definition used in the CRD.
- 291. Furthermore, the institution has to be aware of how different information is processed in Part A. For validation purposes, the institution has to treat the combined outcome of the two parts of the model like the outcome of a single internally developed model. The institution should also compare the predictive power of the combined model with the predictive powers of the individual parts. In this way, the institution could determine if one of the two parts is no longer predictive, or if the combination of the two parts is the cause for a decline in predictive power.

3.4. Data

- 292. The CRD requires data to be held and stored for several different purposes. The various databases and data sets could be differentiated according to the purposes they are meant to support:
 - Those used to build models for the purpose of allocating exposures to obligors or facilities grades or pools (Article 84(a) and Annex VII, Part 4, Paragraphs 5, 14, 17, 31(b), and 37-40).
 - Those used to derive and maintain risk estimates (PD, LGD, and CF estimates)(Annex VII, Part 4, Paragraphs 37-40, 57, 66, 69, 71, 81, 85, 92, and 94. See also transitional period: Articles 152-155).
 - Those used for storing outcome and performance data (Annex VII, Part 4, Paragraph 40(b)).
 - Those used to assign current obligors and exposures to grades or pools and to calculate current minimum capital, i.e., the current portfolio (Annex VII, Part 4, Paragraphs 5, 14, 17, 23, 26 and 28-30).
- 293. Institutions' physical databases need not be built to address each of these purposes separately, but may contain data relating to a mix of purposes.
- 294. There may also be different sources of data:
 - For creating the model for assignments: Internal data, external and pooled data might be used to determine the weight of the input variables.

- For calibrating the model for estimates: Internal, external and pooled data (Annex VII, Part 4, Paragraphs 46, 66, 69, 71, 81 and 85) (external and pooled data with restrictions (Annex VII, Part 4, Paragraphs 57, 58, 64, 69, 111, 120, 129 and 130)).
- For outcome and performance data: Internal data, generated during model development and use.
- For calculating the current minimum capital requirements: Internal data.

3.4.1. Data accuracy, completeness and appropriateness

- 295. Annex VII, Part 4, Paragraph 31 of the CRD requires the data used as inputs into the model to be accurate, complete, and appropriate. This refers to the use of a statistical model and other methods to assign exposures to obligors or facilities grades or pools. Within this context, these terms should be interpreted to have the following meaning:
- 296. 'Accurate' refers to the degree of confidence that can be placed in the data inputs. Data must be sufficiently accurate to avoid material distortion of the outcome.
- 297. 'Complete' means that databases provide comprehensive information for the institution (i.e., data for all relevant business lines and all relevant variables). While missing data for some fields or records may be inevitable, institutions should attempt to minimise their occurrence and aim to reduce them over time.
- 298. 'Appropriate' means that data do not contain biases which make them unfit-for-purpose.

IT systems for IRB calculation

- 299. A sound IT infrastructure is essential for the integrity of the capital calculation. This soundness will be considered as part of a wider assessment by the supervisor. Databases that are used to replicate calculations need to be adequately archived and backed up. Institutions should document work-flows, procedures, and systems related to data collection and data storage.
- 300. Institutions should have IT systems that ensure:
 - Continuous availability and maintenance of all relevant databases.
 - Replicability of databases and of the outputs of the rating systems for validation purposes.
- 301. These IT systems should be included in the institution's general contingency plans, in order to guarantee the recovery of the information. Established controls should prevent access by unauthorised people.

302. The information used in credit risk modelling is usually complex and extensive. Institutions should assign enough resources to allow for the possibility of expanding databases without the risk of losing information. Institutions should aim to reduce the risk of human error by increasing the automation of all material procedures used in the quantification of the capital requirement. Sufficient IT support of IRB data should not be interpreted in a way, however, that institutions have to store their complete data history 'online' and have all input data available at the push of a button, but that all data should be stored in a suitable way and should be ready to access within an appropriate time frame.

Audit review

303. Internal Audit of data quality should include at least the following: an annual review of controls, periodic sampling of data, and review of system reconciliations. For external data and pooled data, this work should be done to the fullest extent possible.

3.4.2. Data quality standards and consistency with accounting data

- 304. Institutions should define their own standards for ensuring data quality and should strive to improve these standards over time. They should measure their performance against these standards. Institutions should work on an ongoing basis to ensure that their data is of high enough quality to support their risk management processes and the calculation of their capital requirements. This could include reviewing the structure of input data to identify outliers or implausible values, changes from previous periods, and the amount of missing data. The review should also indicate whether the integrity of data is being maintained.
- 305. Regular reconciliation against accounting data could provide an additional quality check. Institutions need to identify and explain material divergences that come to light in the reconciliation. Full reconciliation may not be possible, as risk data may differ from accounting data for good reasons (for example, 'Conversion Factor' has no equivalent in accounting), but should be performed when possible. In any case, institutions should perform consistency checks that include an audit trail of data sources, total and record count checks when data move between systems, recording of data that are excluded or introduced at different stages of data manipulation, etc. Significant discrepancies should be investigated.
- 306. There should be minimum checks including a periodic review by an independent party to confirm that data are accurate, complete, and appropriate. For example, data quality could be reviewed by replicating the preparation of data (including collection and transformation) and the outputs of models, using the same databases and algorithms used by the institution. This could be done on a sample basis. Supervisors could assess specific parts of this

- process to verify the conclusions reached by the independent reviewer.
- 307. Institutions' rating assignment systems should include a well-justified policy on their tolerance for gaps in the data for an obligor and on conservative approaches to treating missing data, for example by substituting values They should seek to minimise the amount of missing data over time.
- 308. The following types of documentation are essential:
 - Data policy and statement of responsibility: Institutions should establish an explicit data policy. They are responsible for ensuring the quality of their data and should be able to convince supervisors that they are meeting fit-for-purpose standards.
 - Data directory: Institutions should have clear data directories (dictionaries) that provide definitions of data items.
 - Database descriptions: Documentation for databases should allow institutions to provide supervisors with the information needed to determine the soundness of the databases. For example:
 - A general description of the databases (for example, information on the relational database model, including tables, keys, triggers, stored procedures; performance data such as overall maximal size; security information such as owner, users with read-and-write access, and maintenance responsibilities).
 - The source of the data.
 - The processes used to obtain and load the data.
 - The filters used to create and debug the database (e.g., maximum and minimum values and treatment of missing values).
 - Controls on access, consistency, etc.
 - A specific description of the variables included.
- 309. Institutions should prepare a global map of all the data and IT systems weaknesses found during the internal review process (for example, lack of automation) with an assessment of their impact on the final calculation. Institutions should also state how they plan to correct the weaknesses.

3.4.3. Representativeness of data used for model development and validation

310. The CRD's requirements for data samples used in the development of rating systems are different from those for samples used in estimating risk parameters (PD, LGD, and CF). The text refers variously to 'representativeness,' 'strong link,' and 'comparability,' depending on the purpose for which the data are used (assigning

exposures to obligors or facilities, grades or pools, risk parameter estimation) and on the data sources (external, internal, pooled data). In certain cases the CRD requires 'broad equivalence' between the definitions of default and loss used in the data sets and the supervisory definition given in Annex VII, Part 4, Paragraphs 44 and 45.

Data requirements

311. In fulfilling the requirements on data quality any uncertainties – if these are admissible at all – should be accompanied by some degree of higher conservatism in the estimates or in the assignment processes. However, institutions should not treat the application of conservatism as a substitute for fully meeting the requirements. Where conservatism is applied, it should be based on the institution's internal practices. Data requirements for the observation period (Annex VII, Part 4, Paragraphs 66, 71, 85, 94 and the possible relaxation mentioned in Article 154) should be satisfied fully, without the option of compensating shorter observation periods with applied conservatism.

Data sets used for risk parameter estimation (comparability)

- 312. Institutions have to demonstrate the comparability of data sets used for estimation (Annex VII, Part 4, Paragraph 52) to the institution's current portfolio. This applies equally to internal, external, and pooled data and to the combination of such data sources. The interpretation of 'comparability' should include at least the following points:
 - Comparability should be based on analyses of the population of exposures represented in the data used for estimation, the lending standards used when the data was generated, and other relevant characteristics, in comparison to the corresponding properties of the institution's current portfolio. Other relevant characteristics could include, for example, the distribution of the obligors across industries, the size distribution of the exposures, and similarity in the geographic distribution of the exposures.
 - In analysing the comparability of populations, all key characteristics (quantitative and qualitative obligor and facility characteristics) that could relate to default (for PD estimation) or loss (for LGD estimation) should be taken into account. The analysis should be based on these characteristics or on a mapping from one set of characteristics to the other. For example, the analysis could consider the distribution of the population according to the key characteristics and the level and range of these key characteristics. In all cases, and especially for external and cross-border samples, any differences in the meaning of the key characteristics should be documented and considered in the model-building or risk quantification. It is expected that the distribution of the population and the level and range of these key

- characteristics should approximate those of the corresponding institution's current portfolio.
- Material observed differences in the key characteristics used for estimation are relevant information in the sense of Annex VII, Part 4, Paragraph 49, and should be taken into account in estimations by making appropriate adjustments. If adjustments are difficult to quantify, the institution should consider the use of other data sets.
- Statistical tools may be used to quantify and ensure the evidence.

Data used for developing models for exposure assignment or risk parameter estimation (representativeness)

- 313. The representativeness requirement of Annex VII, Part 4, Paragraph 31(c) applies both to models and other mechanical methods used to assign exposures to grades or pools, and to statistical default prediction models generating default-probability estimates for individual obligors (see Annex VII, Part 4, Paragraph 65). The interpretation of 'representative' includes the following points (points 1, 3 and 4 are also valid for the estimation of risk parameters):
 - Representativeness in the sense of Paragraph 31(c) should be interpreted similarly, regardless of the source of the data: internal, external and pooled data sets, or the combination of those.
 - Representativeness for the assignment of obligors does not require that the proportion of defaulted and non-defaulted exposures in the data set be equal to the proportion of defaulted and non-defaulted exposures in the institution's respective portfolio.
 - For analysing the representativeness of the sample with respect to the population of the institution, all key characteristics (quantitative and qualitative obligor and facility characteristics) that could relate to default (for PD estimation), loss (for LGD estimation), or additional drawings (for CF estimation) should be taken into account. The analysis should be based on these characteristics or on a mapping from one set of characteristics to the other. For instance, the analysis could include considering the distribution of the population according to the key characteristics and the level and range of these key characteristics. Material observed differences in the key characteristics should be avoided, for example by using another sample.
 - Where applicable, the use of statistical methodologies (such as cluster analysis or related techniques) to demonstrate representativeness should be recommended.
 - The CRD does not contain requirements on the definitions of default and loss used in building the model for assignments of obligors or exposures to grades or pools. Institutions are allowed to use their own definitions provided they document them and apply them consistently, and as long as the CRD's requirement

for good predictive power (Annex VII, Part 4, Paragraph 31 (a)) is fulfilled. The institution should ensure, however, that deviations from the definitions provided in the CRD are not too great and that the definition of default used results in a ranking of obligors or exposures similar to that which would result from the CRD's definition.

Pooled data sets

- 314. Annex VII, Part 4, Paragraph 57(b) of the CRD requires that "the pool shall be representative for the portfolio for which the pooled data is used." The interpretation of 'representative' in the context of data pools includes the following points:
 - Representativeness should be demonstrated according to plausible criteria that have been set in advance in a general policy.
 - These criteria could include the comparability of populations of exposures in the relevant parts of the pool.
 - In the case of pooled data, the default definition used by an
 institution for any part of the pool should be similar to the default
 definition used for that part by the other institutions in the pool.
 Any underestimation of risk that might result from applying
 similar default definitions must be avoided. Institutions should
 particularly avoid curtailing their use of 'unlikeliness to pay'
 indicators in order to achieve this similarity in default definitions.
 - Where applicable, the use of appropriate statistical methods to demonstrate representativeness should be recommended.

Use of data histories

315. Annex VII, Part 4, Paragraph 50 requires institutions to demonstrate that their estimates of the risk parameters are representative of long-run experience. Representativeness, in the context of Paragraph 50, means that the estimates based a future time horizon of one year nevertheless reflect at least the relevant events experienced by the institution in the past over a longer time period.

3.4.4. Data sources and definition of default

- 316. If institutions use external data sets for risk parameter estimation, they should apply appropriate adjustments to their estimates in order to achieve broad equivalence to the reference definition in the CRD. In the case of pooled data, the definition of default used by the institution for any part of the pool/data set should be similar to the default definition used for that part by the other institutions in the pool, as required by Annex VII, Part 4, Paragraph 57(a).
- 317. Special considerations for default definitions of pooled data sets: for data sets collected from the same market, the similarity of the definition of default could be checked by examining the wording of

- the definition and the internal use of the definition, or by looking at the practical usage of the definition for that market.
- 318. For cross border-data sets, the broad scope of the CRD's definition of default could result in country-specific definitions. Two cases should be distinguished here (see also section 3.3.2.1. on the definition of default):
 - Due to the strong link of the CRD's definition of default to accounting and bankruptcy laws, the same wording of the definition of default could have different meanings or be interpreted differently across jurisdictions. An example of this is the meaning of 'non-accrued status.'
 - An institution might identify additional indicators of unlikeliness to pay that are typical for a given country. In this case, the definitions of default will not have the same wording, but the meaning of default could be the same.
- 319. In either case, the institution should demonstrate that the definitions of default used by the institutions that participate in the pool are similar.

3.5. Quantitative and qualitative validation and its assessment

3.5.1. High level principles on validation

- 320. The Committee of European Banking Supervisors endorses the definition of validation and the six general principles for validation described in the Basel Committee's Newsletter of January 2005 ("Update on the work of the Accord Implementation Group related to validation under the Basel II Framework"). In this section, CEBS provides additional guidance on validation. This additional guidance is shown in italics in order to distinguish it from the rest of this section, which is drawn directly from the general principles in the Basel newsletter.
- 321. One of the greatest challenges posed by the revised capital framework, for both institutions and supervisors, is validating the systems used to generate the parameters that serve as inputs to the internal ratings-based (IRB) approach to credit risk. The IRB framework requires institutions to assess the ability of a borrower to perform in adverse economic conditions. Thus, when considering the appropriateness of any rating system as the basis for determining capital, there will always be a need to ensure objectivity, accuracy, stability, and an appropriate level of conservatism.
- 322. Internal ratings and default and loss estimates must play an essential role in the credit approval, risk management, internal capital allocation, and corporate governance functions of institutions using the IRB approach. The CRD recognises that the management of institutions continues to bear responsibility for validating the

inputs to the IRB approach. Supervisors have the responsibility for assessing the compliance of institutions' validation of their rating systems and inputs with the IRB framework's minimum standards. Supervisors must ensure that these requirements are met, both as qualifying criteria and on a continuing basis. Validation is thus a fundamental aspect of the IRB approach.

What is meant by 'validation'?

- 323. In the context of rating systems, the term 'validation' encompasses a range of processes and activities that contribute to an assessment of whether ratings adequately differentiate risk and whether estimates of risk components (such as PD, LGD, or CF) appropriately characterise the relevant aspects of risk. Rating systems and their outputs are typically used by credit institutions for a range of different purposes. As a general rule and without prejudice to the more general requirements of the use test, which requires institutions to justify differences between measures used for regulatory risk parameters and internal purposes validation by institutions needs to take into account the specific purpose or purposes for which a rating system is being used, including whether appropriate amendments have been made for each purpose. Supervisors will pay special attention to the validation of IRB systems for regulatory capital purposes.
- 324. There are several general principles that underlie the concept of validation. They can be summarised as follows:

Principle 1: Validation is fundamentally about assessing the predictive ability of a institution's risk estimates and the use of ratings in credit processes

- 325. An institution's IRB estimates are intended to be predictive. While grounded in historical experience, they should also be forwardlooking. Rating systems should effectively discriminate risk (i.e., credits with lower ratings should have a higher risk of loss) and calibrate risk (i.e., they should accurately quantify the risk of loss). Rating systems should also be consistent. If the processes that are used in assigning risk estimates are not accurate, then the risk estimates may fail to be sufficiently predictive and may under- or over-state required regulatory capital. Consequently, validation should focus on assessing the forward-looking accuracy of the institution's risk estimates, the processes for assigning those estimates, and the oversight and control procedures that are in place to ensure that the forward-looking accuracy of these estimates is preserved going forward. As a general rule, the validation process should prompt a reassessment of the IRB parameters when actual outcomes diverge materially from expected results.
 - In order to ensure the predictive accuracy of its risk estimates as well as the effective discrimination and calibration of risk, an

institution will first need to assess the general appropriateness of each of its rating systems.

This assessment will cover at least:

- <u>Verification that each rating system is characterised by an appropriate level of objectivity, accuracy, stability and conservatism.</u>
 - <u>Objectivity</u> requires the adoption of policies and standards that ensure that ratings and estimates are applied consistently to borrowers and facilities with similar characteristics and posing similar levels of risk. Judgement is a necessary part of any overall rating system. It plays an important role in the development of the system and in the assignment of individual ratings and estimates, including overrides. However, institutions must be able to verify how the use of judgement is managed in order to achieve consistent outcomes. (For the purposes of comparing outcomes against expected performance, institutions should be able to identify how their estimates have been adjusted from the most likely outcome.)
 - <u>Accuracy</u> requires the adoption of policies and standards relating to the expected performance of the rating system (outcomes versus predictions) and to the integrity of inputs into the rating system and their conversion into outputs.
 - <u>Stability</u> requires the adoption of policies and standards that ensure that ratings and estimates are broadly unchanged when the underlying risk has not changed. This should not preclude changes that are intrinsic to the rating philosophy of the system.
 - <u>Conservatism</u> requires the adoption of polices and standards that identify the sources and range of uncertainty in ratings and estimates, and the degree of conservatism. In particular, the policies should identify where and explain how the institution applies conservatism in accordance with the relevant requirements of the CRD.
- o The appropriateness of the philosophy of each rating system
 - The philosophy of a rating system can be characterised by two components: the philosophy underlying the grade or pool assignment (i.e.: how institutions assign exposures, obligors or facilities to 'risk buckets' (according to appropriate risk drivers) and the method

- used to quantify the risk parameters associated with each grade or pool.
- The CRD does not prescribe the philosophy that must underlie the grade or pool assignment in a rating system. Each philosophy results in a specific dynamics of ratings. The philosophy underlying the grade or pool assignment could be characterised by the extent to which a change in economic conditions is expected to result in a net migration of a large number of exposures, borrowers or facilities to other grades or pools (if the institution were to take no compensating policy actions), as opposed to migration of some exposures, borrowers or facilities to other grades or pools due only to their individual characteristics while leaving the number of exposures, borrowers or facilities in each grades or pools substantially unchanged, or a hybrid between these two extremes.
- 326. In order to assess the appropriateness of the philosophy of a rating system, the institution has to at least:
 - Fully understand the philosophy underlying the grade or pool assignment, and specifically the risk drivers, and whether they create homogeneous buckets with respect to the targeted estimator. (An example for the PD dimension is whether the buckets are homogeneous with respect to the likelihood that each obligor in each risk bucket will default over the next year given all currently-available information, including obligor and economic information; or, alternatively, with respect to the likelihood that each obligor in each risk bucket will default over the next year given all available information and hypothetical stress-scenario economic conditions.)
 - Assess whether the method used to quantify the risk parameter is adequate for the philosophy underlying the grade or pool assignment.
 - Fully understand the characteristics, including the dynamics, of its ratings and of its risk parameter estimates.
 - Assess the adequacy of the resulting characteristics, including the dynamics, of the ratings and risk parameter estimates with regard to their different uses.
 - Fully understand the impact of the characteristics, including the dynamics, of the ratings and risk parameters estimates on the dynamics and volatility of capital requirements.
- 327. For example, the institution should at least adopt and document policies which explain the philosophy of each rating system and how

grades and risk parameters are expected to vary with movements in the general economic cycle or more specific cycles relevant to each risk parameter. These should include descriptions of how, if at all, rating assignments and risk parameter estimates are impacted by the application of conservatism.

- 328. When an institution uses different rating systems characterised by different philosophies, care must be taken in the use of information, either for rating assignments or estimates, from another (internal or external) rating system that has a different rating philosophy. An example is the use of rating information or default experience obtained from rating agencies.
 - When an institution uses different rating systems with different characteristics (for example, different philosophies, levels of objectivity, accuracy, stability, or conservatism) it must ensure that they have an appropriate level of consistency and/or that the differences between them are well understood. This understanding should at least enable the institution to define an appropriate way to combine/aggregate the information produced by the different rating systems when this is necessary. The assumptions and potential inaccuracies arising from such a combination/aggregation should be fully understood.
- 329. For example, the institution should at least describe how the combination of information from rating systems characterised by different philosophies impacts the dynamics and volatility of capital requirements.
 - Historical data are an important source of information for constructing estimates of future default frequencies and losses, but they are only a starting point and must be adjusted with care. The minimum data periods (five or seven years) determine how much (minimum) historical experience is needed as an input to the forward-looking estimates, and are not meant to imply that an average of actual experience is a sufficient measure for the forward-looking estimates. Nevertheless, where an institution can demonstrate that the historical experience is likely to be an accurate estimate of the forward-looking estimate, little or no adjustment may be needed.
 - Forward-looking estimates can be lower than actual historical experience. This may be because of small sample size, because the historical experience contains a disproportionate number of extremely bad years, or because practices have changed. However, a high burden of proof would be placed on any institution that sought to ignore or significantly underweight some of the available data.
 - PD estimates must be based on the long-run average of default rates in each grade or pool. This implies that the historical experience needs to include a representative mix of good and bad

years for the economy as a whole, as well as addressing more specific (e.g., industry) cycles that are material to the level and volatility of defaults in exposures covered by the rating system. Institutions must demonstrate that the estimates they are using are representative of likely long-run rates. Where (internal or external) statistical prediction models are used, this may require an adjustment to the calibration of those models.

- Similar considerations apply to estimates of LGD and CF based on default-weighted averages. These averages will naturally be oriented towards the losses expected to be incurred (or the appropriate CF) under conditions when defaults for the exposures in question are expected to be high, as opposed to more normal market conditions. This should encourage more stable estimates.
- Institutions should have policies and standards covering the levels of accuracy (and, where relevant, discriminative power), the acceptable levels of divergence from the expected performance, and the action to be taken when these acceptable levels are breached. They should also have clear policies for the circumstances in which these standards may be changed.

Principle 2: The credit institution has primary responsibility for validation

330. Supervisors do not have the primary responsibility for validating credit institution rating systems. Rather, a credit institution has the primary role, and consequently must validate its own rating systems to demonstrate how it arrived at its risk estimates and confirm that its processes for assigning risk estimates are likely to work as intended and continue to perform as expected. Supervisors, on the other hand, should assess the credit institution's validation processes and outcomes and may rely upon additional processes of its own design, or even those of third parties, in order to have the required level of supervisory comfort or assurance.

Principle 3: Validation is an iterative process

- 331. Validation is likely to be an ongoing, iterative process in which institutions and supervisors periodically refine validation tools in response to changing market and operating conditions. Institutions and supervisors will need to engage in an iterative dialogue on the strengths and weaknesses of particular rating systems.
 - Institutions will need to adjust and improve their validation techniques in response to changing practices in the industry and as more data becomes available.

Principle 4: There is no single validation method

332. While some validation tools (e.g., backtesting, benchmarking, replication, etc.) may prove especially useful, there is no universal

tool that can be used for all portfolios in all institutions. Backtesting, for example, may prove difficult for portfolios where there is a low level of historical defaults. Validation techniques may converge over time, but in practice there will likely be differences in validation techniques across portfolios (e.g., retail vs. wholesale credit) and across markets. In addition, the underlying philosophy of the rating system must be well-understood and properly taken into account when determining which validation tools and techniques should be applied. This applies both to the choice of validation methods for assessing the accuracy and stability of a rating system, and to the choice of methods for assessing the appropriateness of the stress tests applied to that system.

- A validation process needs to contain a mix of developmental evidence (assessing the logic of the approach, its conceptual soundness, statistical testing performed prior to use), benchmarking and process verification (comparisons to relevant alternatives, verification that the process is being applied as intended), and outcomes analysis (backtesting).
- The balance in the required use of these tools will vary between rating systems, depending for example on the extent to which outcomes analysis is reliable.

Principle 5: Validation should encompass both quantitative and qualitative elements

- 333. While validation can be thought of as a purely technical/ mathematical exercise in which outcomes are compared to estimates using statistical techniques and such technical tools may indeed play a critical role in such assessments in some circumstances focussing solely on comparisons between predictions and outcomes is likely to be insufficient. In assessing the overall performance of a rating system, it is also important to assess the components of the rating system (data, models, etc.) as well as the structures and processes underlying the rating system. This should include an assessment of controls (including independence), documentation, internal use, and other relevant qualitative factors.
 - Outcomes analysis is not a sufficient technique for validating all or part of a rating system. To the extent that outcomes analysis does provide strong support for the estimates, there will be less need to rely on other elements. However, even in these cases, institutions must focus on the possibility of future changes in the economic environment, borrower composition, the institution's practices etc, which result in those estimates no longer proving valid in the future. Where outcomes analysis is less reliable, more emphasis will need to be placed on how the rating system is implemented and used in practice, the reasonableness of other validation procedures used and how they are monitored, and the existence of an appropriate control and technology environment.

- Institutions must be able to bring sufficient experience and judgement to the development, adjustment, interpretation, and validation of rating systems and estimates, to supplement purely quantitative techniques.
- The qualitative phase of the institution's assessment should focus on how the various information is interpreted to produce final assignments of the grades or pools and parameter estimates.

Principle 6: Validation processes and outcomes should be subject to independent review

334. It is important that a credit institution's validation processes and results should be reviewed for integrity by parties within its organisation that are independent of those responsible for the design and implementation of the validation process. This independent review may be accomplished using a variety of structural forms. The activities of the review process may be distributed across multiple units or housed within one unit, depending on the management and oversight framework of the institutions. For example, Internal Audit could be charged with undertaking this review process using internal technical experts or third parties independent from those responsible for building and validating the credit institution's rating system. Regardless of the credit institution's control structure, Internal Audit has an oversight responsibility to ensure that validation processes are implemented as designed and are effective.

3.5.2. Validation tools: Benchmarking and Backtesting

- 335. Annex VII, Part 4, Paragraphs 109 to 113 requires the institution's estimation to be accurate and consistent (Paragraph 109), regular back-testing and benchmarking of their IRB risk quantification for each grade (Paragraph 110 and 111), ensuring the consistency of methods and data through time and documenting changes in methods and data (Paragraph 112), and taking account of unexpected changes in economic conditions (Paragraph 113). The following part of these guidelines elaborates on these requirements and fleshes out the general principles 4 and 5 discussed above.
- 336. Institutions are expected to provide sound, robust, and accurate predictive and forward-looking estimates of risk parameters (PD, LGD and CF). They shall have a system of risk segmentation which accurately differentiates risk, and a quantification process which accurately estimates those parameters. The institution's validation process has to ensure that these requirements are met on an ongoing basis.
- 337. Common quantitative validation tools include backtesting and benchmarking of the internal rating system outputs. The CRD explicitly requires institutions to use both tools in their validation process (Annex VII, Part 4, Paragraphs 110 and 111). Backtesting consists of checking the performance of the risk rating systems

estimates by comparing realised risk parameters with estimated risk parameters. Benchmarking consists of comparing the outputs of the reviewed risk rating systems with the outputs of other risk rating systems with external information. In cases where a lack of internal or external data prevents the proper use of these techniques, institutions should apply a higher margin of conservatism in their estimations.

Backtesting against internal data ratings system

- 338. Backtesting generally involves comparing realised (ex-post) values with estimated (ex-ante) parameters for a comparable and homogeneous data set (for example, comparing realised default frequencies with estimated PDs). The following guidance focuses on backtesting estimates of risk parameters in each grading grade against their realised values.
- 339. Backtesting is expected to compare realised default rates, loss severities, and exposure-at-default experience in each rating grade with the PD, LGD, and CF values that have been estimated using an internal IRB model. This can be accomplished by using statistical methods to implement statistical tests for defining acceptable levels of the potential discrepancy between ex-ante expectations and expost realisations.
- 340. At a minimum, the assessment of backtesting results should focus on the following issues:
 - The underlying rating philosophy used in developing rating systems (e.g., are PDs derived from point-in-time or through-the-cycle ratings?). Institutions that use different rating systems will need to take into account any differences in their rating philosophies when backtesting estimates of risk parameters. Failing to do so would lead to erroneously assigning differences in rating philosophies to inaccuracies in reported estimates;
 - Institutions should have a policy that outlines remedial actions whenever, for example, backtesting results breach internal tolerance thresholds for validation (such as thresholds provided by confidence intervals);
 - When backtesting is hindered by lack of data or insufficient quantitative information, institutions will need to rely more heavily on additional qualitative elements such as quality control tests, benchmarking with external information, etc.;
 - The identification of the specific reasons for discrepancies between predicted values and observed outcomes (e.g., variations through time that might affect institutions' risk analysis and consequently their backtesting results);
 - At a minimum, institutions should adopt and document policies which explain the objectives and logic underlying their backtesting exercises.

Benchmarking the outputs of internal ratings systems against external data

- 341. Benchmarking involves assessing the consistency of the estimated parameters with those obtained by other estimation techniques (such as other rating systems), and potentially using other data sources (such as other institutions or ECAIs). It helps to assess whether institutions have quantified the risk parameters accurately by comparing them with a set of 'reference data' consisting of alternative PD, LGD and CF estimates from internal and external sources.
- 342. When performing benchmarking risk estimates against other sources, institutions are expected to investigate the sources of substantial discrepancies between the values of risk parameters resulting from their internal risk rating system and those obtained from the other sources.
- 343. Regardless of the benchmarking method used, institutions shall demonstrate to supervisors that their rating systems are performing in compliance with the minimum requirements in Annex VII, Part 4.
- 344. At a minimum, the assessment of benchmarking results should focus on the five points listed in paragraph 340 of this paper. Specifically, institutions should consider:
 - The underlying rating philosophy used in developing rating systems (e.g., are PDs derived from point-in-time or through-thecycle ratings?). Institutions that use different rating systems will need to take into account any differences in their rating philosophies when backtesting estimates of risk parameters. Failing to do so would lead to erroneously assigning differences in rating philosophies to inaccuracies in reported estimates;
 - The procedure for establishing tolerance thresholds for validation, and the list (at least in broad terms) of the types of possible responses when thresholds are breached;
 - The additional qualitative elements of their implementation of benchmarking;
 - The identification of unanticipated changes over time that might affect benchmarking results;
 - At a minimum, institutions should adopt and document policies which explain the objectives and logic underlying their benchmarking exercises.

3.5.3. Low-default portfolios

345. The CRD applies certain conditions to PD estimations (for example, the institution must estimate long-run, forward-looking expected default rates for each rating grade, with an appropriate margin of

conservatism). Certain conditions also apply to their validation. Some institutions have raised concerns that they may not be permitted to apply IRB approaches to portfolios with a low number of defaults due to the lack of sufficient default or loss data to satisfy the CRD requirements for validation.

- 346. Low-default portfolios are portfolios with few or no defaults observed. Low-default portfolios can arise under different circumstances, and can be categorized as follows:
 - <u>Long-term</u>, due to high-quality borrowers (e.g., institutions) or a small number of borrowers (e.g., sovereigns), versus <u>short-term</u> (e.g., new entrants into a market); or
 - <u>Systemic</u> (data unavailable for all institutions), versus <u>institution-specific</u> (data unavailable for the institution in question, perhaps due to insufficient effort to enhance its database with suitable external data).
- 347. The following principles are aimed at systemic low-default portfolios, and do not generally apply to institution-specific low-default portfolios.
- 348. Exposures in low-default Portfolios should not necessarily be excluded from the IRB approach simply because of the absence of sufficient data to validate PD, LGD and CF estimates on a statistical basis. Such exposures may be included if institutions can demonstrate that the methods and techniques applied to estimate and validate PD, LGD and CF constitute a sound and effective risk-management process and are employed in a consistent way. Institutions will be required to use appropriate conservatism in risk parameter estimation.
- 349. The institution's process for estimating PD, LGD and CF in Low-default Portfolios should be supported by appropriate methodologies. Even in the absence of defaults, additional information (rating, prices, etc.) might be available that can be used in the estimation process. Wherever possible, institutions should take such additional information into account in their estimation process. The validation process for low-default portfolios should not be completely different from the validation process for non-low-default portfolios, and institutions should ensure compliance with the minimum requirements laid down in applicable regulations, in particular regarding adequate margins of conservatism.
- 350. Institutions should pay particular attention to implementation and use, and to ensuring that control and technology environments and internal validation procedures are appropriate.
- 351. Institutions should reinforce qualitative validation of low-default portfolios, relative to non-low-default portfolios. The design of rating models, the quality of the data used in developing and deploying the

model, and the internal use of the rating system should be key areas of the validation process for low-default portfolios. A high level of compliance with the use test is an important indicator of an institution's confidence in its estimates, and will therefore be viewed as a necessary part of meeting the minimum requirements. However, meeting the use test is not in itself a sufficient condition, and must in any event be treated with particular caution for low-default portfolios, given the inherent difficulty in proving the accuracy of the estimates of PD, LGD and CF. As is the case with non-low-default portfolios, standardised procedures should be applied for assigning ratings in low-default portfolios. These procedures can be based on expert judgement and/or on external data. In any case, it is necessary to monitor the quality, objectivity and credibility of the data sources, and to strengthen the transparency and completeness of documentation.

Quantitative Validation:

- 352. Limitations in the dataset should not exempt institutions from performing a quantitative validation on low-default portfolios. Adequate and consistent methods should be used to ensure a sound and effective assessment and measurement of risk. The criteria to be reviewed in quantitative validation should include at least calibration, discriminative power, and stability.
- 353. The approach for calibration is likely to be based more on expert judgement, utilising the extensive internal and/or external experience with the particular type of business.
- 354. Institutions could use a variety of quantitative and qualitative analyses to provide confidence in, and an indication of, the discriminative power of the models. Depending on the amount of data, different techniques can be used:
 - Internal benchmarking;
 - Comparison with other ratings and models;
 - Comparison with other external information;

3.6. Internal governance

- 355. Annex VII, Part 4, Paragraphs 123 to 130 set minimum requirements regarding corporate governance and oversight. This section of the guidelines elaborates on those minimum requirements.
- 356. The aim of this section is not to lay down a 'one-size-fits-all' approach to assessing an institution's organisational structure, internal governance, and internal control systems. Supervisors should tailor their assessment to the characteristics of respective institutions, taking into account their size and the complexity and nature of their business ('proportionality principle').

- 357. Annex VII, Part 4, Paragraphs 123 to 126 use the terms 'board of directors' and 'senior management.' The use of these terms is not intended to advocate any particular board structure, recognising that there are significant differences in legislative and regulatory frameworks across EU countries regarding the structure and functions of the management body referred to in the CRD.
- 358. Within an institution there are two distinct functions that must be fulfilled: supervision and management. Roughly half of all EU member states have a one-tier board structure in which both functions are performed within the board of directors. The supervisory function is performed by the non-executive directors and the management function is performed by the executive directors. The other half of EU members states have a two-tier board structure. In a majority of these member states, the supervisory function is performed by the board of directors and the management function is performed by the managing director together with some key executives. (Both the managing director and the key executives are appointed by the board of directors.) This executive group, including the managing director, is usually called the 'senior management.'
- 359. When the term 'management body' is used in this paper, it is meant to encompass both one-tier and two-tier board structures. The guidelines always make clear which function (supervisory, management, or both) is being referred to.
- 360. Annex VII, Part 4, Paragraph 127 refers to the 'Credit Risk Control Unit' (CRCU). It is useful at this point to distinguish between the organisational part and the functional part (the Credit Risk Control function) of this term. As part of the internal control function, the Credit Risk Control function should be independent from the business lines it monitors and controls. It is designed and implemented to address the risks that the institution identifies through the risk assessment process.
- 361. Large, complex, and sophisticated institutions should establish a risk control function to monitor each of the material risks (within material business lines) to which the institution is exposed. The risk control function should report to the management body (management function) and other relevant staff.
- 362. Although in most cases the organisational part of the CRCU and the CRC function would be identical (and consequently the CRCU would encompass only people responsible for fulfilling the Credit Risk Control function), the CRCU could, as an organisational unit, encompass both people responsible for the design of the model and people responsible for the independent review of the model.
- 363. As far as the design of the rating models is concerned, the CRD affirms that the CRCU "shall be responsible for the design or selection, implementation, oversight and performance of the rating

systems" (Annex VII, Part 4, Paragraph 127). It thus appears that the two broad functions of model review and model development and selection could be performed by the same unit. A rationale for this structure could be found in the skills and experience of people who design or select models, which sometimes make them the only ones able to review and validate models. Furthermore, the separation of the two units could be burdensome, especially in smaller institutions.

364. The coexistence of both functions in the same unit should not be seen as an obstacle; any potential for lack of objectivity should be offset with rigorous controls, administered by the Internal Audit, to prevent bias from affecting the rating process.

3.6.1. Role of the management body

Hierarchy of responsibility/level of decision

- 365. Sound internal governance requires that the decision-making process be clearly stated within each institution, in terms of hierarchy and level of responsibility.
 - The management body (both supervisory and management functions), as the body responsible for policymaking, guidance, and monitoring of the company's strategy, should be responsible for approving all material aspects of the overall Risk Control System.
 - The management body (management function) should ensure that all components of the IRB system, including controls, are functioning as intended.
 - The credit risk control function is ultimately responsible for proper functioning of the rating systems; it submits rating systems to the management body (management function) for approval;
 - The Internal Audit should provide an assessment of the overall adequacy of the internal control system and of the credit risk control function.

Management body and Senior Management

- 366. The management body, (both supervisory and management functions) should be responsible for approving all material aspects of the overall Risk Control System, including:
 - Risk management strategies and policies regarding the internal rating system (including all material aspects of the rating assignment and risk parameter estimation processes);
 - The organisational structure of the control functions;
 - Specifying acceptable risk (using IRB results to define the credit risk profile of the institution).

- 367. The management body should also check, on a regular basis, that the control procedures and measurement systems adopted by the credit risk control unit and Internal Audit are adequate and that the overall IRB system remains effective over time.
- 368. The management body (both supervisory and management functions) is responsible for making formal decisions on the implementation of the IRB approach. This includes overall approval of the project, the specification of goals (advanced/foundation approach), and the appointment of the organisational structures responsible for implementation. A time schedule of the necessary steps should be provided with the project approval. The management body (both supervisory and management functions) is ultimately responsible for sound governance of the IRB framework, and the further governance described below should flow from this body.
- 369. The main goal of the management body (management function) is to ensure that all components of the IRB system, including controls, are functioning as intended. This means that the management body (management function) has to verify, on an ongoing basis, that control mechanisms and measurement systems adopted by the credit risk control unit are adequate and that the overall IRB system remains effective over time. The management body (management function) should have an extensive understanding of credit policies, underwriting standards, lending practices, and collection and recovery practices, and should understand how these factors affect the estimation of relevant risk parameters. The tasks to be addressed by the management body (managing function) should include:
 - Ensuring the soundness of risk-taking processes, even in a rapidly changing environment;
 - Determining how internal ratings are used in the risk-taking processes;
 - Informing the management body (supervisory function) or a designated committee thereof – of material changes or exceptions from established policies that will materially impact the operations of the institution's rating systems;
 - Identifying and assessing the main risk drivers, based on the information provided by the Credit Risk Control Unit;
 - Defining the tasks of the risk control unit and evaluating the adequacy of its professional skills;
 - Monitoring and managing all sources of potential conflicts of interest;
 - Establishing effective communication channels in order to ensure that all staff are aware of relevant policies and procedures;
 - Defining the minimum content of reporting to the management body (supervisory function) or to different delegated bodies thereof (e.g., the Risk Committee);

- Examining reports from Internal Audit.
- 370. Expectations concerning the level of understanding on the part of the management body (both supervisory and management functions) should not be lowered because of the underlying complexity of the subject. It is the responsibility of these bodies to have a complete understanding of the matters that they are voting on or managing. However, while the management function of the management body is expected to have an extensive understanding of the rating system and all factors affecting the overall risk control framework, the supervisory function of the management body, as the body responsible for policymaking, guidance, and monitoring company's strategy, should focus on assessing the impacts of potential failures of the risk control system on the institution's operations. In order to improve the understanding of the rating system among the members of the management body (supervisory function), and to improve efficiency, the management body (supervisory function) may establish specific Risk Committees.

Internal reporting

- 371. Internal ratings-based analysis of the institution's credit risk profile shall be an essential part of the internal reporting system. The recipients of the reporting should include not only the management body (both supervisory and management functions), but also all of the internal functions responsible for originating and monitoring credit risks. The frequency and content of reporting must be formally approved by the management body (both supervisory and management functions).
- 372. Reporting to the management body (management function) should enable it to monitor the evolution of credit risk in the overall portfolio. The scope of information (e.g., rating classes, PD bands) to be included in the internal reporting may vary according to the nature, size, and degree of complexity of the business and the institution.
- 373. The minimum requirements of the CRD relating to reporting are specified in Annex VII, Part 4, Paragraph 126. Good practices in satisfying these requirements could include providing the following information:
 - A description of the rated portfolios (amounts, number of obligors, PDs per grade, percentage of coverage with ratings with respect to the total portfolio, breakdown by entities, sectors, subportfolios, and business units);
 - The distribution of the overall portfolio according to rating grades, PD bands, and LGD grades, and a comparison with the previous year;
 - A comparison of realised default rates (and loss given default and credit Conversion Factors for institutions on advanced approaches) against expectations;

- The results of stress tests;
- An estimate of regulatory capital requirements and economic capital; and
- The portfolio's migration across rating grades.
- 374. The frequency of reporting as well as its scope should be set according to the nature of the recipient and the level of risk. The level of risk could depend, for example, on the ratings or the size of exposures.
- 375. In addition to the reporting mentioned above, the Credit Risk Control Unit should address specific reports to the management body (management function) relating to the rating system review process. It is the responsibility of the CRCU to provide coherent reporting that is clearly related to target variables.

3.6.2. Independent Credit Risk Control Unit

Goal/Scope of activity

- 376. The main goal of the Credit Risk Control Unit (Annex VII, Part IV, Paragraphs 127 to 129) is to ensure, on a regular basis, that the rating system and all of its components rating assignments, parameter estimation, data collection, and oversight are functioning as intended. The Credit Risk Control Unit should perform the following tasks, among others:
 - Design of the rating system (perform or review);
 - On-going review of the rating criteria and model development;
 - Verification of the accuracy of all risk-rating grades;
 - Assessment of consistency across industries, portfolios, and geographical regions;
 - Assessment of model use;
 - Analysis of the reasons for overrides and exceptions;
 - Quantification process (perform or review);
 - Backtesting;
 - Analysis of actual and predicted ratings transitions; and
 - Benchmarking against third-party data sources.
- 377. The results of the CRCU's review should be reported to the management body (both supervisory and management functions) at least twice annually.

Proportionality

378. Establishing a specific unit responsible for developing and designing the rating system, and a separate unit that contains only the CRC function, could be burdensome, especially for smaller and less sophisticated institutions. Implementing the minimum requirements of the CRD could, in practice, impose some redundancies from an

- organisational point of view (e.g., a Credit Risk Control Unit composed of only a handful of officers).
- 379. In these cases, national supervisors can decide to make specific adjustments to these guidelines, taking into account the nature, size, and level of complexity of the business performed by the institutions applying for the use of the IRB approach.
- 380. However, such adjustments must not undermine the principle of independence of the CRC function or the overall soundness of the control environment. For example, in some small institutions, the Credit Risk Control function is also responsible for the rating assignment process for specific obligors. This may be due to staff scarcity, or because staff in the CRC function who are directly involved in model building and review are more skilled in the assignment of ratings, especially to counterparties whose creditworthiness is difficult to assess (e.g., Specialised Lending, large and complex groups).
- 381. In this case, a lack of objectivity may arise because the 'model builder' may have an excessive degree of confidence in the model output, and may become more tolerant towards potential failures or biases. Therefore, depending on the circumstances, the coexistence of the two tasks may be regarded either as an exceptional (permanent) or a transitional solution, in the latter case to be overcome as soon as possible. The coexistence should be made transparent in any case.

Location of CRC function within the organisational structure

- 382. Any attempt to specify where in the organisational structure of an institution the CRC function should be located could be to some extent counterproductive, for the following reasons:
 - The activities of the CRC function span multiple areas or business units.
 - Institutions will choose a structure that fits their management and oversight frameworks.
- 383. A minimum requirement, however, could be to make the CRC function depend directly on the management body (management function), wherever the unit is located within the organisation. Part of the duties of Internal Audit should be to review whether the location of the CRC function could reduce its independence.
- 384. The CRC function must always have high standing within the organisation, and should be staffed by individuals possessing the requisite stature, skills, and experience.

Independence of the CRC function from the functions responsible for originating or renewing exposures

385. Lack of independence of the Credit Risk Control function and pressures from relationship managers could seriously undermine the

effectiveness and soundness of the IRB system. The problem is how to ensure and enforce independence. A control function can generally be regarded as independent if the following conditions are met:

- The staff of the control function should not have any tasks to perform that fall within the scope of the activities that the control function is assigned to monitor and control;
- The control function should be organisationally separate from the activities it is assigned to monitor and control. The head of the control function should be subordinated to a person who has no responsibility for the activities that are being monitored and controlled.
- The head of the control function should report directly to the management body (both supervisory and management functions) and/or the audit committee.
- The remuneration of the control function staff should not be linked to the performance of the activities that the control function is assigned to monitor and control.
- 386. There is no single way to achieve independence, but rather different options. One option is to make the CRCU depend directly on the Management body (management function). Another option could be to maintain a separation between the control functions and the commercial area/relationship managers, up to the level of the responsible member of senior management.
- 387. Whatever option is adopted by the institution, part of the duties of Internal Audit should be to determine the 'real' degree of independence of the CRC function.
- 388. A strict separation between the commercial function and the CRC unit (but not the CRC function) could have undesirable effects. For example, models developed by risk managers without the contribution of relationship managers could be rejected by the latter, or staff from the commercial lines could be tempted to force some of the model's inputs (especially qualitative inputs) in order to 'adjust' the model's outcome to their assessments (affecting the use test). Consequently, staff from the credit risk control unit and commercial department should co-operate actively in the development of the model. In order to ensure the desired independence after model development is complete, the exchange of information could best be through committees.

3.6.3. Role of Internal Audit

389. The Internal Audit function reviews whether the institution's control systems for internal ratings and related parameters are robust (Annex VII, Part 4, Paragraph 130). As part of its review of control mechanisms, Internal Audit will evaluate the depth, scope, and quality of the Credit Risk Control function's work. Internal Audit will also conduct tests to ensure that Credit Risk Control function's

conclusions are well-founded. Internal Audit should also review the adequacy of the IT infrastructure and data maintenance. For institutions using statistical models, Internal Audit should conduct tests (for example, on specific business units) in order to check data input processes.

- 390. Internal Audit will report at least annually to the management body (both supervisory and management functions) on the institution's compliance with the IRB requirements.
- 391. In order to strengthen its independence, Internal Audit must not be directly involved in model design/selection. Although not directly related to independence (but rather to credibility), Internal Audit units must always have a high standing within the organisation and should be staffed by individuals possessing the requisite stature, skills, and experience.
- 392. Notwithstanding the need for independence, some co-operation between Internal Audit and the CRC function can be desirable, for example in order to address potential weaknesses or biases in the rating system. For instance, information on overrides detected by the CRC function in a specific portfolio or business unit should be passed on to Internal Audit so that it can assess whether the overrides stem from model biases (for example, because the model is unfit to produce ratings for specific businesses) or from a lack of independence of relationship managers. Nevertheless, it must be clear that the CRC function has sole responsibility for the rating systems' performance. The audit function must not be involved in day-to-day operations such as reviewing each individual rating assignment.

3.6.4. Independence/conflict of interests in rating assignment

393. Independence in the rating assignment process depends on how an institution is organised and on how it conducts its lending activities. Although rating processes may vary by institution or portfolio, they generally involve an 'assignor' and an 'approver,' whose tasks and responsibilities could differ. (Their tasks and responsibilities may vary also by portfolio.) Some of the most common situations are:

Rating assignment made by relationship managers

- 394. Some institutions have adopted 'judgemental approaches' for assigning ratings to counterparties. Such approaches entail some responsibilities for relationship managers, who are called upon to assess the creditworthiness of the obligors based on qualitative questionnaires or specific templates.
- 395. As relationship managers are primarily responsible for marketing the institution's products and services, and their compensation is usually tied to the volume of business they generate, giving them responsibilities for assigning and approving ratings would give rise to an inherent conflict of interest. Credit quality and the ability to produce accurate risk ratings are generally not major factors in a relationship manager's compensation. Relationship managers may

- also become too close to the borrower to maintain their objectivity and remain unbiased.
- Institutions should not delegate rating responsibility (assignment or review) entirely to relationship managers. Relationship managers should only play a partial role in the rating assignment process, carrying out preliminary credit assessment to be validated afterwards by other 'independent' officers (see paragraphs 402 and 403 of this paper, on "Rating assignment based on mixed approach"). In this case, institutions must offset the potential lack of independence with rigorous controls to prevent the bias from affecting the rating process. Such controls must operate in practice and would include, at a minimum, a comprehensive, independent review of ratings by risk control functions (for example, off-site monitoring by the credit controllers, analysis of rating performances by the CRCU, and on-site review by Internal Audit). An additional way to enforce the independence of the rating assignment is to link the compensation of the relationship manager to risk-adjusted performance measures (such as RAROC) based on the outputs of the IRB system.

Rating assignment by models whose outcome cannot be modified by the users.

- 397. This solution is typically adopted for retail and consumer banking, where the large number of loans in small amounts make it essential to minimise the cost of rating assignment. In this case, the assessment of creditworthiness is basically made by the model itself.
- 398. Biases in model-based rating assignments could stem only from errors or fraud in the input of relevant data. Consequently, independent vetting of input data becomes crucial. The CRC function should verify on an ongoing basis that the model remains predictive of risk, by means of specific validation sessions based, for example, on backtesting or benchmarking of model outcomes.

Rating assignment by independent credit officers/rating committees

- 399. Some institutions assign sole responsibility for assigning and approving ratings to credit officers or rating committees that report to an independent credit function. This solution is aimed at separating the people who 'own' the relationship and propose new credit applications from the people who are ultimately responsible for the rating assignment. In addition to assigning and approving ratings, credit officers regularly monitor the condition of obligors and refresh ratings as necessary.
- 400. In this approach, the relationship between relationship managers and credit officers, and the organisational structure of the institution, become crucial, essentially because the 'true' degree of independence of the credit officer/rating committee could be difficult to evaluate in practice, especially for the largest counterparties for which approval limits are set at the level of the management body. Another potential disadvantage of this structure is that credit officers may have limited access to borrower information. This could affect the discriminative and predictive power of ratings.

401. The role played by the CRC function therefore becomes crucial, especially with regard to the assessment of ratings' performance and the ongoing review of the rating system.

Rating assignment based on mixed approach

- 402. A mixed approach is sometimes used for exposures to Corporates or SMEs. The following example is illustrative. The rating assignment is initially determined by statistical or judgemental models. If the relationship manager, who is responsible for data input, is satisfied with the model's outcome, then the final rating will be the model's rating. If, on the other hand, the relationship manager disagrees with the model's outcome, he can propose an 'override' to a senior officer or to a rating committee, according to the size of the exposure which is ultimately responsible for confirming the model's rating or changing it. For smaller clients (such as SMEs in retail portfolios), relationship managers are sometimes free to change the model's rating within certain limits (they typically can upgrade only by a few notches, while they are free to downgrade as much as they want).
- 403. When a mixed approach is used, the features of the models combined with the organisational structure of the institution become crucial. For example, if the rating model is not suited to a particular class of obligors or facilities, there will probably be a large number of overrides, and relationship managers may also be tempted to 'cheat' the model. Institutions must therefore ensure that all relevant information is considered in the rating assignment process, and must take the necessary steps to identify potential rating errors. In addition, controls are needed to ensure accuracy of data inputs. Finally, all 'management overrides' should be duly motivated by the relationship managers and all relevant decisions (both confirmations and rejections of proposed overrides) should be stored, in order to allow the CRC function to perform backtesting correctly.

3.6.5. Reliance on the work of external auditors in the review process

- 404. The CRD contains several references to tasks that should be performed by an independent assessment unit. For example, Annex X, Part 3, Paragraph 6 states that "the operational risk management processes and measurement systems shall be subject to regular reviews performed by internal and/or external auditors." These reviews could be performed either by the institution's internal unit or by an external auditor. As the external auditor may also be involved in performing the institution's statutory audit, the question of independence arises.
- 405. Supervisors will seek to understand the scope of an external audit review, and specifically whether particular subsidiaries are excluded from the review, perhaps on grounds of materiality. The purpose of

- this requirement is to ensure that the results of the external audit review are not incorrectly taken to apply to the subsidiaries.
- 406. The management of an institution (subsidiary or otherwise) is responsible for, and has full, independent control over the review of the institution, regardless of whether that review is performed by an internal or external unit. The management of the institution should communicate directly with the assessment unit at all stages, and the assessment unit in turn should report directly to the management of the institution during the review.
- 407. The external auditor may perform an independent assessment of a vendor's technology only if there are no relationships (including commercial and/or marketing relationships) between any parts of the two companies that could compromise the independence of the assessment.
- 408. An institution using a vendor's methodology should also perform a review through its own Internal Audit or other internal assessment unit, to ensure a thorough understanding of the vendor's methodologies. Such a review should be considered reliable only if it is performed by a unit (internal or external) that is sufficiently familiar with all aspects of the reviewed systems and methodologies.

4. Supervisor's assessment of the application concerning the minimum requirements of the CRD – Operational risk

4.1. Partial use combinations

- 409. The CRD allows a broad range of partial use possibilities, including the combined use of the Business Indicator Approach (BIA) and the Standardised Approach (TSA) (Annex X, Part 4, Section 2), and the use of the Advanced Measurement Approach (AMA) in combination with other approaches (Annex X, Part 4, Section 1). The question arises of how the different approaches can be aggregated to calculate the regulatory capital requirement.
- 410. The CRD text does not distinguish between group (consolidated) and legal-entity (solo) calculations, creating a need for coherent interpretation. Moreover, the CRD does not explicitly either allow or prohibit the practice specifically recognised in Paragraphs 682 and 683 of the Basel II text of allowing institutions to include (on a permanent basis) the results of the AMA calculation of a subsidiary to be included in the consolidated capital requirement of a parent company that otherwise uses a non-advanced approach.
- 411. The following definitions are provided for clarification:
 - 'Partial use at consolidated level' means that different operational risk approaches are used simultaneously by the parent and its

- subsidiary, or by different subsidiaries/business lines within the group.
- 'Partial use at solo level' means that different operational risk approaches are used simultaneously for different business lines or different branches within the same legal entity.
- 412. The issue in 'partial use at consolidated level' is not whether a subsidiary/business line of a banking group is allowed to use a certain calculation method at its own level, but rather whether the parent undertaking is allowed to use the results of that subsidiary/business line in determining its overall consolidated operational risk capital requirement.
- 413. Similarly, the issue in 'partial use at solo level' is not whether an institution is allowed to use a certain calculation method at the business line or branch level (for instance, for internal information purposes or in preparation for a future move to a more sophisticated approach), but rather whether the institution is allowed to use the results of that business line or branch calculation in determining its overall solo operational risk capital requirement.
- 414. Since the Alternative Standardised Approach (ASA) is a variant of the TSA, the possibilities for combining TSA with BIA or AMA offered in Annex X, Part 4 are also available for combining ASA with BIA or AMA.
- 415. An institution using the BIA, TSA, or ASA for its consolidated capital requirement calculation may be allowed to include the result of an AMA calculation at a subsidiary in its consolidated calculation.
- 416. An institution using the TSA or ASA for its consolidated capital requirement calculation is allowed to include the result of a BIA calculation at a subsidiary in its consolidated calculations. This combination possibility can be used in the case of recent business acquisitions and in other exceptional circumstances.
- 417. An institution opting for TSA or ASA for solo capital calculation has to meet the qualifying criteria related to the chosen methodology on an overall (solo) basis, including all business lines and branches.
- 418. The tables below provide an overview of the different partial use combinations on a group-wide and legal-entity basis, indicating how consolidated and solo capital requirements should be computed.

Table 1

GROUP WIDE basis: Partial use combinations and "Consolidated capital requirement"

	Group level approach				
Subsidiary/Busine ss line level	•	Group uses TS ASA)	A (or Group uses AMA		

approach			
Subsidiary/business line A locally uses BIA	-	Partial use acceptable	Partial use acceptable
Subsidiary/business line B locally uses TSA (or ASA)	Partial use not acceptable	-	Partial use acceptable
Subsidiary/business line C locally uses AMA	Partial use acceptable	Partial use acceptable	-

Table 2 LEGAL ENTITY basis: Partial use combinations and "Solo capital requirement"

	Legal entity level approach			
Business Line/Branch approach	Legal entity uses BIA	Legal entity uses TSA (or ASA)	Legal entity uses AMA	
Business Line/Branch A uses BIA	-	Partial use not acceptable	Partial use generally not acceptable ¹⁴	
Business Line/Branch B uses TSA (or ASA)		-	Partial use acceptable	
Business Line/Branch C uses AMA	Partial use not acceptable	Partial use not acceptable	-	

4.2. The simpler approaches (BIA/TSA/ASA)

4.2.1. Entry criteria and use of TSA and ASA

- 419. The CRD offers several approaches for calculating regulatory capital requirements for Operational risk:
 - The Basic Indicator Approach (BIA) (Article 103);
 - The Standardised Approach (TSA) (Article 104);
 - The Alternative Standardised Approach (ASA) (Article 104(3) and Annex X, Part 2, Paragraphs 9 and 13); and
 - The Advanced Measurement Approach (AMA) (Article 105 and Annex X, Part 3).
- 420. An institution wanting to use the ASA has to meet the qualifying criteria for the TSA (Annex X, Part 3, Paragraph 17) as well as the specific conditions imposed for the ASA (Annex X, Part 3, Paragraphs 15 and 16).
- 421. An institution wanting to use the TSA has to inform its competent authorities in advance of its intentions in advance. They will make clear how this ex-ante information can be provided (informally or by

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¹⁴ In order to enhance the use of the high risk management standards of the AMA throughout the legal entity, some countries may accept a partial use in this case, if at least the risk management standards required by the CRD for the Standardised Approach are implemented for the subsidiary's Business Lines/Branches using the BIA approach.

way of a formal notification). The institution has to hold supporting documentation related to the observance of the TSA qualifying criteria. It has to deliver a document certifying, based on a self assessment, that it meets the TSA qualifying criteria. The certification document based on a self assessment may not be required if the competent authorities perform their own assessment to determine whether the institution complies with the criteria set out in the CRD for the use of the TSA. The choice of how this process is organized (on-site versus off-site) is at the convenience of the competent authorities.

422. An institution wanting to use the ASA has to inform its competent authorities of its intentions in advance and also has to receive a prior ex-ante authorization from its competent authorities according to Article 104 (3). It has to inform its competent authorities of its intention. They will make clear how this ex-ante information can be provided (informally or by way of a formal notification). The institution has to hold supporting documentation related to the observance of the TSA qualifying criteria and the ASA conditions. It has to deliver a document certifying, based on a self assessment, that it meets these criteria and conditions. The certification document based on a self assessment may not be required if the competent authorities perform their own assessment. The choice of how this process is organized (on-site versus off-site) is at the convenience of the competent authorities.

4.2.2. General and specific conditions for the use of ASA

- 423. Annex X, Part 2, Paragraph 15 sets a quantitative condition on the relative size of retail and commercial banking activities for institutions opting for the ASA. In particular, the retail and commercial banking activities shall account for at least 90% of the institution's income. In addition, Paragraph 16 requires that the institution must be able to demonstrate to the authorities that a significant proportion of its retail and/or commercial banking activities consists of loans associated with a high probability of default.
- 424. In order to provide institutions some stability in the choice of the ASA, a certain degree of flexibility can be introduced in the practical application of the 90% condition. In particular, a one-year window can be granted, meaning that even if the three-year average drops below 90%, an institution using the ASA can be allowed to remain on the ASA if it can convince the relevant authority that the three year average will again reach 90% the following year.
- 425. Institutions opting for the ASA are required to use robust and well-documented demonstration methods, relating to both the charging of high interest rate margins and the holding of a risky credit portfolio.

4.2.3. Relevant indicator: three-year average

- 426. The calculation of the capital charge for operational risk under the BIA, TSA or ASA According to Annex X, Part 2, Paragraph 1 is based on the three-year average of the relevant indicator. The three-year average, while designed to reduce the volatility of the capital charge, may, in exceptional circumstances, such as recent acquisitions or disposals of entities or activities, lead to an over- or underestimation of operational risk.
- 427. If an institution can satisfy its competent authority that due to exceptional circumstances such as a major sale using a three-year average to calculating the relevant indicator would lead to a major overestimation of its current operational risk under Pillar I, the competent authority can allow the institutions to use a different calculation method.

4.3. AMA

4.3.1. Roll-out

- 428. The roll-out issues for operational risk (Annex X, Part 4) are significantly different from those for credit risk. Annex X, Part 4, Section 1 sets out the roll-out conditions for institutions that apply the most advanced technique (AMA), and Annex X, Part 4, Section 2 sets out the conditions for institutions that apply the less sophisticated approaches (BIA/TSA/ASA). When applying for permission to use the AMA, institutions should be expected to fulfil not only the main requirements of the CRD (Annex X, Part 4, Paragraph 1), but also two additional conditions (of Annex X, Part 4 Paragraph 2), which are discretions for the national supervisory authorities:
 - a) On the date of implementation of an AMA, a significant part of the institution's operational risks has to be captured by the AMA; and
 - b) The institution makes a commitment to roll out the AMA across a material part of its operations within a time schedule agreed with its competent authorities.
- 429. Supervisory authorities are expected to apply these discretionary conditions in most cases. There could be cases where these additional conditions might not be imposed on institutions, but these should be exceptional. Once the two discretionary conditions are imposed, the significance of the operational risks captured by AMA and the materiality of the part of the operations captured by AMA will need to be assessed. The methods used to conduct this assessment can be quantitative, qualitative, or a combination of the two. Regardless of the methods used by competent authorities, all business lines and operations should be captured by one of the operational risk methodologies.
- 430. The roll-out policy should address at least two different issues: the time horizon and the roll-out sequence.

- The roll-out plan should have a definite time horizon. It should be short enough in order to avoid prolonging AMA applications unduly, and long enough to ensure the quality of governance, data, methodology, and output.
- The sequence in which operations are included in the AMA can be chosen by the institution, if agreed by the supervisor, starting, for example, with the riskier of the remaining operations.
- 431. Once a decision to grant AMA approval to a firm is taken, no further formal Article 129 process will be required as a result of roll-out of the AMA. During the roll-out period, however, supervisors will cooperate in the spirit of Article 129. As the AMA is rolled out, supervisors may want to satisfy themselves that the minimum standards of the CRD are being met with respect to the additional operations or additional operational risks covered by AMA roll-out. To facilitate this process, institutions should complete a self-assessment against the minimum standards prior to rolling out the AMA to additional operations or additional risks. Supervisors will have three options, and will specify in the decision document which option or mixture of options is being used. Conditions may need to be attached to the decision in order to give effect to the option or options selected. The three options are:
 - 1. Relying on normal supervisory activity to verify that minimum standards are met. Although formal prior notification requirements will not be introduced, other than the roll-out plan, institutions will be expected to keep supervisors informed of plans and developments in their risk measurement and management practices. Although an ex-ante assessment by supervisors will not be a formal requirement, supervisors may nevertheless choose to undertake an assessment of the operational risk measurement system in the period before the institution starts to use it for regulatory capital purposes.
 - 2. Asking institutions to notify supervisors on a timely basis of their intention to roll out the AMA to additional operations or additional operational risks. As with (1), although an ex-ante assessment by supervisors will not be a formal requirement, supervisors may nevertheless choose to undertake an assessment of the operational risk measurement system in the period before the institution starts to use it for regulatory capital purposes.
 - 3. Asking institutions to notify supervisors on a timely basis of their intention to roll out roll out the AMA to additional operations or additional operational risks, and perhaps requiring institutions to receive explicit permission before extending the use of the AMA. In this case, a prior assessment by supervisors may be required before permission is granted.

- 432. Institutions should have systems and procedures that monitor in a timely and appropriate manner the consistency of the partial use combinations and the significance, materiality, and time-frame issues of the roll out plan.
- 433. Institutions should notify their competent supervisors in a timely fashion of any relevant changes in the organisational or business environment, due to either normal or exceptional circumstances (for example, a major acquisition or disposal or a major change in shareholders, management, or organisation), that could significantly impact on the institutions' initial partial-use or roll-out plans. The institutions should discuss with their supervisor or supervisors any changes to the roll out plan that may be needed.
- 434. A merger or an acquisition is considered as an important event that is likely to call for modifying the institution's partial use and roll-out policies. Two situations can be distinguished: first, where an AMA institution acquires a non-AMA institution, and second, where a non-AMA institution acquires an AMA institution. In the first case, the AMA institution may be asked to submit a new Article 129 application with a new partial use and roll-out policy for the supervisor's analysis, or it may be asked to submit a plan for bringing the entire institution into compliance with the CRD. The second case is more difficult, since the acquiring institution does not have AMA permission and some requirements, such as senior management understanding, may not be met. The institution would normally be asked to make a new Article 129 application.

4.3.2. Use test

- 435. Annex X, Part 3, Paragraph 2 requires the institution's internal operational risk measurement system to be closely integrated into its day-to-day risk management process (Use test). The use test for the AMA is less elaborated in the CRD than the use test for the IRB approach.
- 436. The operational risk measurement system of an institution must have certain key elements. These elements must include the use of internal data, external data, scenario analysis and factors reflecting the business environment and internal control systems (Annex X, Part 3, Paragraph 9).
- 437. The following section establishes a framework of four broad principles which industry would have to consider, at a minimum, in order to satisfy the use test. For each principle typical examples of actions that could be undertaken are also provided. The examples illustrate ways to comply with the principles, and are not meant to be exhaustive.

Principles and examples

1. The purpose and use of the operational risk measurement system should not be limited to regulatory purposes.

Evidence of meeting the use test could include, but is not limited to:

- Demonstrating that the risk measurement system is used to manage operational risk exposures across different business lines within the organisation structure.
- Demonstrating how inputs, estimations, predictions, or outputs from the risk measurement system are used in the decision-making process, for example as an element in strategic and tactical decisionmaking.
- 2. The operational risk measurement system should evolve continually as the institution gains experience with risk management techniques and solutions.

Evidence of meeting the use test could include, but is not limited to:

- Demonstrating how the institution ensures that the nature and balance of inputs into the risk measurement system are relevant and fully reflect the nature of the business.
- Demonstrating how the risk measurement system becomes more responsive and robust.
- 3. The operational-risk framework should support and enhance the management of operational risk within the organisation.

Evidence of meeting the use test could include, but is not limited to:

- Demonstrating how decisions for improving processes and controls are made.
- Demonstrating that operational management objectives and activities are communicated within the organisation.
- 4. The use of an operational risk measurement system should provide benefits to the organisation in the management and control of operational risk.

Evidence of meeting the use test could include, but is not limited to:

- Demonstrating that management has considered action on its receipt of information from the risk-measurement system.
- Demonstrating that the operational risk measurement system increases transparency, risk awareness, and operational-risk management expertise, and creates incentives to improve the management of operational risk throughout the organisation.

4.3.3. Data

- 438. The CRD requires data to be held and stored for several different purposes. The various databases and datasets could be differentiated according to the purposes they are meant to support:
 - Those used to build models based on the institution's own internal risk-measurement systems for the purpose of calculating the own funds requirement (Article 105(1);
 - Those that enable regular reporting of operational risk exposures and loss experience (Annex X, Part 3, Paragraph 4);
 - Those used for the internal generation of operational risk measures, based on a corresponding historical observation period (Annex X, Part 3, Paragraph 13);
 - Those used to map internal loss data into business lines and event types, and to record operational risk-related credit and market risk losses (Annex X, Part 3, Paragraph 14);
 - Those used in collecting various information about event types(Annex X, Part 3, Paragraph 16);
 - Those used in collecting data from external sources(Annex X, Part 3, Paragraph 19).

IT systems

- 439. Institutions' physical databases need not be built to address each of these purposes separately, but may contain data relating to a mix of purposes.
- 440. Institutions should have an IT systems that ensures:
 - Appropriate availability and maintenance of all relevant databases;
 - Appropriate modelling and computing capacity at all times; and
 - Appropriate controls on the data-capture process.
- 441. These IT systems should be included in the institution's general contingency plans, in order to guarantee the recovery of the information. Established controls should prevent access by unauthorised people and ensure the integrity of the data.

Data quality standards

- 442. To ensure data quality, Internal Audit should conduct at least the following:
 - a regular review of controls;
 - a review of the system for-cross checking operational loss data with material accounting data.
- 443. Institutions should perform consistency checks that include an audit trail of data sources, total and record count checks when data move

- between systems, recording of data that are excluded or introduced at different stages of data manipulation, etc. Significant discrepancies should be investigated.
- 444. Institutions should work on an ongoing basis to ensure that their data is of good enough quality to support their risk management processes and to calculate their capital requirements.
- 445. Institutions should define their own standards for ensuring data quality and should look to develop and improve these over time. It is the institutions' responsibility to ensure the quality of their data. The institutions should be able to demonstrate that they achieve high standards in terms of coverage, completeness and correctness of their data. Examples of activities aiming to improve the data quality standards are:
 - the construction of decision trees to assign losses to event type and business lines;
 - the computation of average time between when loss events occurred and when they are captured;
 - the review of the structure of input data to identify outliers or implausible values and changes from previous periods;
 - periodic cross checking against material accounting data with institutions needing to identify and explain material divergences.
- 446. There should be minimum checks by an independent function to ensure that internal data are comprehensive and external data are relevant. Supervisors could assess specific parts of this process to verify the conclusions reached by the independent function.
- 447. Institutions should have policies concerning their tolerance for any gaps in their internal data. They should also be able to fully justify their approaches to adjusting values.

Data documentation

- 448. While all the relevant documentation should be available for assessment by supervisors, the following types of documentation are essential:
 - Data policy and statement of responsibility: Institutions should establish an explicit data policy.
 - Institutions should document work-flows, procedures and systems related to data collection and data storage.
 - Data directory: Institutions should have clear definitions of data items that are made available for inspection by supervisors.
 - Database descriptions: Documentation for material databases should be sufficient to allow institutions to provide supervisors

with information needed to determine the soundness of the databases. For example:

- A general description of databases (approximate size, date of construction, owner, etc.);
- The source of the data;
- The processes used to obtain and load the data;
- The filters used to create and debug the database (e.g., maximum and minimum values);
- Controls on transparency, access, consistency, etc.
- Statement of weaknesses: it is recommended that institutions should prepare a global map of all the data and IT system weaknesses found during the internal validation and review process. Institutions should also state how they plan to correct or reduce the weaknesses.

4.3.4. Parameter estimation and validation

- 449. Aside from procedural aspects, most of the operational risk sections of these guidelines refer to the simpler approaches and to the qualitative standards for the AMA. In contrast with the IRB section, the guidelines do not address parameter estimation and their internal validation. CEBS is aware that, especially in the last period, the operational risk community has recently made significant progress in developing and implementing the approaches for measuring operational risk exposure and determining operational risk capital requirements. Nevertheless, while there is great interest in developing a risk-sensitive approach, significant components of the operational risk measurement system are still evolving in the industry, and so far no common standards have been agreed.
- 450. The CRD states that an institution's operational risk measurement system must have four key elements: internal data, external data, scenario analysis, and factors reflecting the business environment and internal control system (Annex X, Part 3, Paragraph 9). The issues currently being raised by industry that are most relevant to the four elements are:
 - The process for determining in which situations external data are to be used, and the methodologies for scaling internal and external data:
 - The criteria for generating scenario analysis data and the appropriate level of granularity within the institution; and
 - The choice of the most suitable business environment and internal control factors and their incorporation in the measurement system.
- 451. Additional issues relate to the overall quantification process. In particular, these include:

- The definition of an appropriate minimum loss threshold and its impact on the computation of expected and unexpected loss;
- The capture of expected loss in the institution's internal business practices;
- The determination of soundness standards based on a 99.9% confidence interval;
- The incorporation of correlation estimates into internal operational risk measurement systems and their validation;
- The methodology for recognising the impact of insurance; and
- The institution's internal validation methods and processes.
- 452. These issues profound have а influence on institutions' implementation of AMA models, and also on national supervisors' accomplishment of their tasks of assessing AMA applications subsequently supervising institutions' operational risk measurement systems. Addressing these issues will be a significant challenge for national supervisors, and also for CEBS, whose task it is to issue supervisory guidelines on such matters. For the time being, CEBS has refrained from providing guidance in these areas. The only exception that is relevant here is that the AIG High Level Principles on validation (see section 3.5.1. of this paper) also apply to the validation of the Advanced Measurement Approach for operational risk.
- 453. Given the flexible and evolving nature of the operational risk measurement processes, both regulators and institutions will derive valuable benefits from a continued reciprocal dialogue on AMA inputs and outputs, including consideration of quantitative issues and supervisory validation procedures. CEBS will do as much as possible to promote such a dialogue. Input from both the supervisory authorities and the Consultative Panel will drive the work of CEBS for the production of further guidelines on the AMA matters, focussed mainly on the Quantitative Standards.

4.3.4.1. Combination of the four elements

- 454. As noted above (paragraph 450), the CRD requires operational risk measurement systems to have four key elements. Annex X, Part 3, Paragraphs 9 and 13 to 24 require institutions using the AMA to use all four elements as inputs to their operational risk capital requirements model.
- 455. To simplify, internal data provide information on institution-specific loss types, while external data provide information on any loss types for which internal data are not available. Business environment and internal control factors provide information on how risk is mitigated or magnified by qualitative environmental factors or by scorecards estimation of Operational risk capital figures, and scenario analysis provides information on extreme events, both industry-wide or

- institution–specific. Exactly how the four elements are combined (i.e., the weighting of the four elements) is up to the institution.
- 456. The chain of processes for evaluating the availability of the four elements should be consistent with the institution's general risk management framework:
 - Institutions should have internal documentation specifying in detail how the four elements are combined and weighted.
 - The documentation should include a description of process modelling that illustrates the use of the four elements.

4.3.4.2. AMA four elements: qualitative inputs

- 457. Some of the four elements or parts of them may contain qualitative data. Qualitative data generally relate to:
 - An attribute, such as the quality of the control level on a trading floor, that can only be described qualitatively. Another example is the use of alternative methods such as scorecards to determine capital requirements due to the unreliability or scarceness of statistical historical loss data;
 - A quantitative situation that can only be appraised qualitatively (a 'low' or 'very low' probability)
 - Internal data (the location of loss, the gender of a person committing fraud, etc.).
- 458. The CRD allows qualitative data to play an important role. Despite their inherent limitations, institutions are allowed to use them for calculating the regulatory capital requirements.
- 459. AMA models that use qualitative data should be built by specialists and used with particular circumspection and care.
- 460. Institutions that use qualitative data should demonstrate to their supervisors that:
 - They are sufficiently skilled at handling qualitative data;
 - They have done everything possible to remove biases, in all business lines and geographical locations;
 - The qualitative data are relevant to precisely defined risk variables; and
 - There is sufficient evidence that the qualitative data are relevant to the intended risk objectives. For example, if a qualitative scorecard is used to track internal fraud, the institution should monitor the evolution of the correlation between the score and observed fraud losses over time.
- 461. Supervisors should assess the relevance and appropriateness of the qualitative data used by institutions in computing their capital requirements. They should take into account the institution's motivation for using qualitative data (e.g., whether it is to

incorporate forward-looking elements, to replace missing quantitative data, or to conduct scenario analysis, etc.).

4.3.4.3. Insurance haircuts for policies with a residual term less than one year

- 462. The CRD allows institutions to use insurance as an operational risk mitigation technique. In order to be eligible for this purpose, the insurance policy must have an initial term of one year or less (Annex X, Part 3, Paragraph 27a). For policies with a residual term of less than one year, the institution must make appropriate haircuts reflecting the declining residual term of the policy, up to a full 100% haircut for policies with a residual term of 90 days or less.
- 463. However, this haircut is not required if the contract stipulates that the policy has an automatic renewal option with terms and conditions similar to the current terms and conditions, and has a cancellation period on the part of the insurer of no less than one year.

4.3.4.4. Allocation methodology for AMA institutions on a group-wide basis

When an EU parent institution and its subsidiaries, or the subsidiaries 464. of an EU parent financial holding company, intend to use the AMA to calculate operational risk capital requirements on a group-wide basis, their application shall include a description of the methodology that will be used to allocate operational risk capital between the different entities of the group (Annex X, Part 3, Paragraph 30). This methodology must allocate capital from the consolidated group level downwards to subsidiaries that are involved in the consolidated AMA calculation process. Institutions should demonstrate that they have sound and rational methodologies for allocation and that they are implemented consistently, fairly, and with integrity. Institutions are strongly encouraged to move towards allocation mechanisms that properly reflect the operational riskiness of the subsidiaries and their actual contribution to the consolidated capital charge. The allocation mechanism should be a significant component of the assessment of the application by the home supervisor and relevant host supervisors, including diversification and correlation effects.

4.3.5. Internal governance

- 465. Operational risk management differs from credit risk management, reflecting fundamental conceptual differences between operational risk and credit risk.
- 466. Operational risk is inherent in every activity performed by an institution and in every part of its organisation, while credit risk is localized in portfolios. Credit risk is actively taken, in order to generate income, while operational risk is taken on passively and is inherent in every activity performed by an institution. The amount of

credit risk that an institution wants to take on can be defined and controlled using a limit system, while it is difficult to set limits for operational risk (although it can be mitigated by insurance and/or internal controls).

- 467. Article 105(1) and (2) of the CRD provides that permission to calculate operational risk capital requirement using the AMA can be given only if the competent authority is satisfied that the institution meets the qualifying criteria in Annex X, Part 3.
- 468. In particular, with regard to internal governance matters, the following elements have to be taken into account:
 - **Reporting**: There must be a regular reporting on operational risk exposures and loss experience. The institution shall have procedures for taking appropriate corrective action. (Annex X, Part 3, Paragraph 4)
 - **Operational risk management function**: The institution must have an independent risk management function for operational risk. (Annex X, Part 3, Paragraph 3)
 - **Internal Audit:** The operational risk management processes and measurement systems shall be subject to regular reviews performed by internal and/or external auditors (Annex X, Part 3, Paragraph 6).

Hierarchy of responsibility/level of decision

- 469. Sound internal governance requires that the decision-making process be clearly stated within each institution, in terms of hierarchy and level of responsibility.
 - The management body (both supervisory and management function) (see paragraphs 347 to 349 for the definitions of these terms) should be responsible for approving all material aspects of the overall operational risk framework. This includes all activities aimed at identifying, assessing and/or measuring, monitoring, controlling, and mitigating operational risk.
 - The management body (management function) should ensure that all components of the operational risk framework, including controls and mitigation, are functioning as intended
 - The operational risk management function designs, develops, implements, and executes risk management and measurement processes and systems;
 - The Internal Audit should provide an assessment of the overall adequacy of the operational risk framework, as well as of the operational risk management function.

Management body and Senior Management

470. The management body (both supervisory and management function) should be responsible for approving all material aspects of the operational risk framework. This includes:

- Approving proactive risk management strategies and policies;
- Approving the organisational structure of the control functions;
 and
- Specifying levels of acceptable risk.
- 471. The management body (both supervisory and management functions) is responsible for making formal decisions on the implementation of the AMA approach. This includes the overall approval of the project, the specification of goals, and the appointment of the organisational structures responsible for implementation. A time schedule of the necessary steps and an estimation of related costs and benefits should be provided with the project approval.
- 472. The management body (both supervisory and management functions) should be actively involved, on an ongoing basis, in the oversight of the control procedures and measurement systems adopted by the operational risk management function and Internal Audit, to ensure that they are adequate and that the overall operational risk management and measurement processes and systems remains effective over time.
- 473. The main goal of the management body (management function) should be to ensure that all components of the operational risk framework, including controls and mitigation, are functioning as intended. The Management body (management function) should have an extensive understanding of operational risk policies, and should understand how operational risks affect the institution. The management body (management function) should take responsibility for ensuring that the operational risk inherent in new products, activities, processes, and systems is adequately assessed before they are introduced.
- 474. The tasks to be addressed by the management body (management function) include:
 - Ensuring the soundness of risk management processes;
 - Informing the management body (supervisory function) or a designated committee thereof – of material changes or exceptions from established policies that will materially impact the operations and the operational risk profile of the institution;
 - Identifying and assessing the main risk drivers, based on information provided by the operational risk management function;
 - Defining the tasks of the risk management unit and evaluating the adequacy of its professional skills;
 - Monitoring and managing all sources of potential conflicts of interest;
 - Establishing effective communication channels in order to ensure that all staff are aware of relevant policies and procedures;

- Defining the content of reporting to the management body (supervisory function) or to different delegated bodies thereof (e.g., the Risk Committee) and
- Examining reports from Internal Audit on operational risk management and measurement processes and systems.
- 475. Expectations concerning the level of understanding on the part of the management body (both supervisory and management functions) should not be lowered because of the underlying complexity of the subject. It is the responsibility of these bodies to have a complete understanding of the matters they are voting on or managing.
- 476. However, while the management function of the management body is expected to have a clear understanding of the management and measurement systems and processes and all factors affecting the operational risk management framework, the supervisory function of the management body should focus on assessing the impacts of potential failures in the operational risk management and measurement processes and systems on the institution's operations.

Internal reporting

- 477. Operational risk reporting should be an essential part of the internal reporting system and should support the proactive management of Operational risk. The recipient of the reporting should be the management body (both supervisory and management function), the Internal Audit, the Risk Committee and/or the Internal Control Committees (where established), and, where appropriate, the internal functions responsible for the identifying, assessing, monitoring, mitigating, and controlling operational risks. These internal functions could include, for example, business functions, central functions (such as IT, Plan and Management control, and accounting), risk functions. Internal reporting may also be made available to the institution's Regulators.
- 478. The frequency and content of reporting should be formally approved by the management body (both supervisory and management functions). The management function should ensure the on-going appropriateness of the reporting framework.
- 479. The frequency, content, and format of reporting should depend on the recipient and how the information will be used. Possible uses include strategic and financial planning, day-to-day management, operational risk management and measurement, market disclosure, etc.
- 480. The scope of information included in internal reporting may vary according to the nature, size, and degree of complexity of the business, as well as of the institution. As a general rule, the riskier the business, the more detailed the information to be provided. The

frequency and format of the internal reporting should be consistent with the level of risk.

- 481. The design of the reporting framework is the responsibility of the institution. However, reporting could include:
 - Estimates of regulatory and economic capital;
 - New or improved management policies, procedures, and practices (e.g., changes in the business environment, business practices, and internal control factors);
 - Risk reduction and risk transfer strategies (e.g., the effect of any expected loss deductions, cost-benefit analysis of insurance policies, mitigation and corrective actions on the business line/event type exposure and/or losses, cost-benefit analysis of the mitigation actions);
 - Operational risk exposure (e.g., description of key operational risk events and drivers, and the distribution, trend, and migration of the operational risk exposure across business lines);
 - Internal and external loss experience (e.g., event type loss analysis and comparison in term of trends, seasonality, geographical distribution, etc.);
 - Identification and assessment of vulnerability areas (e.g., risk assessments, key risk indicators); and
 - Quality improvements in operational risk management and measurement processes and systems.

Operational risk management function

- 482. The Operational Risk Management Function (ORMF) designs, develops, implements, executes, and maintains the operational risk management and measurement processes and systems. The tasks which it performs on a ongoing basis should include (among others):
 - The processes related to the definition, documentation, and collection of the four AMA elements;
 - Measurement methodology;
 - Monitoring and reporting systems;
 - Verifying the fulfilment of the qualifying criteria, and, in particular, of the use test;
 - Operational risk quantification and allocation processes, including the calculation of any haircuts (EL, Dependence, Insurance), backtesting and benchmarking, and the methodology for the allocation keys.
- 483. The ORMF should ensure, on a regular basis, that the institution's operational risk measurement processes and risk management systems and all of their component are functioning as intended. The ORMF should have sufficient resources and skills of Operational risk

- management and measurement methods and knowledge of the processes of the institution.
- 484. The CRD does not specify how and where the internal validation of the AMA measurement models should take place. Ideally, people responsible for the validation (independent review) of a model should not be the same as people responsible for its design (see paragraph 362 introducing a similar principle in the credit risk context). However, on an exceptional or temporary basis, it can be acceptable that the role of validation of the AMA measurement models is undertaken in the same function as the one involved in designing, developing and implementing the operational risk framework.
- 485. A rationale for assigning the two tasks to the same unit could be found in the skills and experience of people who design, develop and implement measurement models. Sometimes this makes them the only ones able to validate the models. The coexistence of both tasks in the same function should not be seen as an obstacle; any potential lack of objectivity should be offset with rigorous controls over the validation process administered by the Internal Audit function.
- 486. Any attempt to specify where in the organisational structure of an institution the ORMF should be located could be to some extent counterproductive, for the following reasons:
 - The activities of the ORMF could span multiple areas and business units;
 - Institutions will choose a structure that fits their management and oversight frameworks.
- 487. Institutions generally have an operational risk central unit and some operational risk staff in the local entities (units, businesses, etc.). Where this is the case, the institution should ensure that the local operational risk staff follows the guidelines set by the operational risk central unit. There should be clear responsibilities and reporting lines. The Internal Audit should perform specific examinations in order to assess the 'real' degree of independence of the ORMF.

Internal Audit

- 488. The central role of Internal Audit's review of the operational risk management framework is to ensure the effectiveness of the institution's operational risk management processes and measurement systems and to check compliance with the AMA standards.
- 489. As part of its activities, Internal Audit should develop a programme for reviewing the operational risk framework that covers all significant activities including outsourced activities that expose the institution to material operational risk. This programme should be regularly updated with regard to:

- Development of internal processes for the identifying, assessing, monitoring, controlling, and mitigating operational risk; and
- Implementation of new products, processes, and systems which expose the institution to material operational risk.
- 490. Internal Audit activity should also cover issues such as the adequacy of the IT infrastructure, data collections, and data maintenance. Specific tests should be performed in order to check the data input process.
- 491. Internal Audit functions should be staffed by individuals possessing the requisite skills and experience. It is important that they be familiar with the institution's strategy and its processes for identifying, assessing, monitoring, controlling, and mitigating operational risk.
- 492. Some co-operation between Internal Audit and the ORMF is permissible, especially in some operational risk-related activities and processes where Internal Audit's experience and skills are well developed (for example, analysis of processes, loss data collections, risk and control assessments, etc.). However, co-operation with the ORMF should not jeopardise the independence of Internal Audit. Whatever advice or information may be provided by Internal Audit, designing, implementing, and updating the operational risk framework remains the exclusive responsibility of the ORMF, and Internal Audit should not be involved in day-to-day operational risk activities.

5. ANNEXES

ANNEX I

Practical framework: model approval

Step 1 – Pre-application

Cross-border implications	Tasks or considerations for the Consolidating supervisor	Tasks or considerations for the host supervisor
The group has exploratory discussions with individual supervisors about the use of models.	There is no formal requirement that other supervisors need be informed at this stage. However, supervisors are advised to communicate the outcomes of their exploratory discussions.	There is no expectation that other supervisors need be informed at this stage, though, at a minimum, informal contact with the consolidating supervisor would be advisable.
The group expresses a clear intention to move towards the advanced approaches.	➤ The consolidating supervisors should advise the relevant host supervisors.	Inform the consolidating supervisor that local institutions are contemplating the use of internal models.
Consultative framework	Plan and organise a consultative framework to include:	
	 a communication strategy for all supervisors, and 	
	a mechanism enhancing a common agreement among supervisors.	

Understanding the extent and nature of the groups' intentions	 Discuss with the group the intentions to implement an internal models approach. Produce a preliminary assessment of the group's proposals, including: the readiness of the group, and the adequacy of plans; Communicate the salient features to the supervisors likely to be affected by the group's intentions, and inform other supervisors of the group's plans in accordance with the general communication strategy. Collate the concerns and issues of other supervisors with the proposed approach and produce a
Supervisory plan of action	summary of the principal issues. Draw up the supervisory plan in consultation with other relevant supervisors and in co-operation with the group. The plan should include: - identification of significant models and proposed roll-out plans, - the allocation of workload with respect to the significant models; and - priority issues;

	- a timetable;	
	 standards by which to judge the completeness and accuracy of the application; 	
	 standards for reaching agreement on a final decision; 	
>	Communicate the salient points of the supervisory plan to the group.	

Step 2 – Formal application

Cross-border implications	Tasks or considerations for the Consolidating supervisor	Tasks or considerations for the host supervisor
Formal application submitted	Determine promptly if the application is obviously incomplete (e.g., significant omissions of specified information):	
	 if so, communicate to the group that the application is incomplete, setting out the reasons why and what further information the group may need to submit. 	
	 inform the other supervisors that an application has been received, that it is incomplete, and that the group has been asked to provide further information. 	

If not, inform the other supervisors promptly that an application has been received and distribute the application form, in whole or part, as previously agreed.	
Assess the completeness and accuracy of the application against pre-agreed standards, and in consultation with the host supervisors with respect to local models.	Assess those aspects of the application that the host is best able to comment on (e.g., relating to locally developed models) and communicate the results of the assessment to the consolidating supervisor.
Communicate the final results of the assessment to the group and to other supervisors.	
 if the application is found to be incomplete, communicate that finding to the group, setting out the reasons why and what further information the group may need to submit. 	
 if the application is complete, inform the other supervisors that the six-month period has started, and initiate the next step in the process. 	

Step 3 – Model assessment

Cross-border implications	Tasks or considerations for the Consolidating supervisor	Tasks or considerations for the host supervisor
Performing the work	Lead the assessment of centralised models and some local models (where agreed), the governance of the group, the role of the Board and Senior	Lead the assessment of local models (where agreed), the governance of the local entities, and

	 Management, and centralised risk management functions. Assess compliance with the Use Test. Assess self-assessment. Assess the roll-out plan, if applicable 	local risk management functions. Assess compliance with the Use Test with respect to local models
Reporting the results of work performed	 Collate progress reports and assess the overall level of progress. Assess whether the supervisory plans need to be revised. Report overall progress to host supervisors in accordance with the agreed supervisory plan. 	 Provide the consolidating supervisor with progress reports on the work in accordance with the agreed supervisory plan. Inform the consolidating supervisor immediately in the event of: Significant failings identified in the model application process. If there is a risk that deadlines will not be met.

Step 4 – Decision

Cross-border implications	Tasks or considerations for the Consolidating supervisor	Tasks or considerations for the host supervisor		
Agreement of decision	> Agree on decisions.	> Agree on decisions.		
	> Agree on any terms and conditions to be attached to	> Agree on any terms and conditions to be attached to		

	the decision.	the decision.
	> Agree on the process for handling roll-out.	> Agree on the process for handling roll-out.
	Agree on the timeframe for implementing the decision.	Agree on the timeframe for implementing the decision.
Communication of decision	> Draw up a fully reasoned decision document in accordance with agreed principles for convergence.	

Step 5 – Implementation

Cross-border implications	Tasks or considerations for the Consolidating supervisor	Tasks or considerations for the host supervisor
Implementation of decision	> Implement the decision in accordance with national legislation.	> Implement the decision in accordance with national legislation.
Planning, assessing, and reporting	Follow similar procedures to step 3.	Follow similar procedures to step 3.

Step 6 – On going review

• The ongoing review of the continuing appropriateness of the models in use shall be conducted within the Pillar 2 framework. The framework for supervisory co-operation should follow the steps outlined above.

•	——	6 mon			
Preliminary contact (preapplication phase)	Formal application	Assessment of application	Decision	Roll-out (post- Approval phase)	Ongoing review as pa of pillar 2
GroupDevelop approaches for internal models		Facilitate assessment			
Discuss and communicate intentions and standards for use of advanced approaches	Submit application	Ongoing dialogue	Communicate decision	Ongoing dia	alogue
 Preliminary assessment of adequacy and completeness of proposals Develop communication and consultation strategies 	• Assess completeness and accuracy	 Responsible for overall coordination of assessment Assess central models and risk management functions 	Draft final decision documentation		
Develop consultation process, work plan and standards	Communicate application details	Consultation assessment and feedback of findings	Agree decision	Consultar assessment and feedb	
Host supervisor		Assess local models and risk management functions			

