

4th January 2017

FOR PUBLICATION

UniCredit reply to the EBA Consultation Paper on "Draft Implementing Technical Standards amending Implementing Regulation (EU) No 680/2014 with regard to operational risk and sovereign exposures"

UniCredit is a major international financial institution with strong roots in 16 European countries, active in over 40 markets, with more than 7.300 branches and over 138.000 employees at a Group level. UniCredit is among the top market players in Italy, Austria, Poland, CEE and Germany.

Executive summary

Article 99(5) of the Regulation (EU) No 575/2013 ('the CRR') mandates the EBA to develop implementing technical standards to specify uniform reporting requirements, which were then finalized by the Authority and included in Regulation (EU) No 680/2014 (Implementing Technical Standards on supervisory reporting 'ITS on supervisory reporting').

This consultation paper proposes an amendment of the ITS on supervisory reporting with regard to the followings:

- a) new requirements as regards the reporting of information on sovereign exposures; and
- b) changed requirements as regards the reporting of operational risk ('OpRisk') information.

UniCredit appreciated that the European Banking Authority has involved the industry in the consultative process and is grateful of this **opportunity to raise its position on the proposed changes to the reporting requirements** of **operational risk**.

Overall UniCredit strongly believes that it is crucial to develop uniform reporting requirements to **guarantee the comparability among banks' loss profiles**, avoiding different reporting implementations. In UniCredit opinion, to meet this target, it is fundamental to clarify as much as possible the reporting requirements through **detailed explanations** and **basic examples**.

Answers to specific questions

Focus on Operational risk

Q1. Could you please quantify both the implementation costs and recurring production costs (expressed in man days) that would arise when implementing the changed reporting requirements on OpRisk as part the regular reporting framework? How would these recurring production costs compare to a situation in which institutions were required to comply with adhoc data requests that are required to comply with current competent authorities' requests on institutions' OpRisk losses (e.g. SSM short-term exercise)?

It is worth mentioning that the proposal to uniform reporting requirements is very welcome by UniCredit. Even if the reporting requirements are defined in the Regulation EU No 680/2014 (successively amended by Regulation 2015/227), there is still room for different interpretations and then for not homogeneous implementations of the reporting among institutions. As a consequence, there could be a lack of comparability among banks' loss profiles, and then among banks' risk profiles.

Moreover, regarding OpRisk losses, UniCredit and its peers are currently subject to several Supervisory Reporting requests, in particular:



- COREP C 17.00, i.e. the object of this EBA Consultation Paper;
- SSM Short-Term Exercise (STE);
- BCBS Quantitative Impact Study (QIS);
- EBA EU-wide Stress Test.

All these Supervisory Reporting requests require similar loss data statistics, but they include different peculiarities. Some requirements could be difficult to understand, leading the banks to different interpretations. In particular, it is not always clear how to assign number of events and loss amounts to different years and different ranges.

The current situation leads to human resources efforts and implementation costs dedicated to:

- answer redundant reporting requests and
- data reconciliation to justify any different result among reporting requests.

In light of mentioned rationales, regarding OpRisk losses reporting requirements, UniCredit would strongly support the following actions:

- 1. Unify the Supervisory Reporting requests into COREP
- 2. Define uniform and, possibly, stable reporting requirements, including detailed explanations and basic examples, to avoid different interpretations/implementations

UniCredit recognises that the content of this Consultation Paper represents a significant step forward in the expected direction, i.e. the development of uniform reporting requirements for OpRisk losses. In UniCredit opinion, this initiative will lead to costs/efforts reductions and to an increased consistency among loss data reported by different institutions.

In case of AMA partial use institution, it would be useful to specify the scope of the report. In our understanding, the scope includes AMA, TSA and BIA segments of the institution.

We would also raise the issue of simplicity, since this is one the main rationales of the Standardized Measurement Approach (SMA), introduced by the related BCBS Consultation Document as of March 2016. The new templates C 17.01 and C 17.02, compared to the current C 17.00 represents an increase of complexity, although SMA is meant to reduce it. Generally, every dimension in reporting enhances the complexity further. In our opinion, some "dimensions" of information are not necessary and could be abolished in favour of simplification and comparability across the industry. For example, the reporting by Basel Business Line could be no longer necessary, in case the Standardized Approach (TSA), which is based on Basel BL, is replaced by the SMA.

Q6. Are the reporting templates related to OpRisk losses (C 17.01 and C 17.02) as set out in Annex I and the related instructions in Annex II sufficiently clear? In case of uncertainties on what needs to be reported, please provide clear references to the respective columns/rows of a given template as well as specific examples that highlight the need for further clarifications.

UniCredit really appreciates the following clarifications related to the C 17.01 template (substituting C 17.00):

- "number of events" and "gross loss amount" consider only values relating to OpRisk events "accounted for the first time" within the reporting period;
- "maximum single loss" and the "sum of the five largest losses" do not include any recoveries;
- boundary credit related OpRisk events should not be reported in the template:
- the differentiation between direct recoveries and recoveries from insurance and other risk transfer mechanisms, and collection of this information independently from when the original event occurred.

It is also appreciated the distinction between OpRisk events with first impact in the reference period and loss adjustments of events with first impact in previous periods to better understand the current level of losses of the institution. This distinction includes the following useful clarifications:

• the inclusion of new rows, i.e. "Number of events subject to loss adjustments" and "Loss adjustments relating to previous reporting periods", to collect (positive or negative) loss



adjustments "accounted for the first time" within the reporting period but relating to OpRisk events "accounted for the first time" in previous reporting periods;

- the fact that the rows "Number of events", "Gross loss amount", "Number of events subject to loss adjustments", "Loss adjustments relating to previous reporting periods", "Maximum single loss", "Sum of the five largest losses" do not include any recoveries.
- the inclusion of new rows to collect the breakdown of loss adjustments by size of the loss (not by size of the adjustment). Values can be positive or negative as they show the adjustment, not the overall loss amount.

Nonetheless, it could be useful to specify which economic components are included in the gross loss definition. In our understanding, the following ones are included:

- provisions
- losses, including direct charges and settlements;
- provisions write-backs.

The sentence in the point 128 (b) of the Annex 2 "The Maximum single loss is the larger of either the largest gross loss amount for events reported for the first time within the reporting period or the largest positive loss adjustment for events reported for the first time within a previous reporting period" should probably be referred to a distinct point, i.e. 129.

In our opinion, it is important to clearly define how to treat the amounts of provisions, losses, provisions write-backs and recoveries related to non-Euro currencies. Usually, the non-Euro amounts are converted in Euro on the basis of the FX rate related to the accounting date. For example, if we have an event with a provision and a provision write-back having the same amount in US Dollar, accounted in two different dates within the same year, then we will not observe any loss (or loss adjustment) in US Dollar, but we could observe a positive or negative loss (or loss adjustment) in Euro, on the basis of the different FX rates in the two different accounting dates.

It is also important to clearly define how to treat the amounts of provisions, losses, provisions write-backs and recoveries related to proportionally consolidated legal entities. Usually, the amounts are multiplied by the consolidation percentage of the related legal entity. For example, if a legal entity is proportionally consolidated at 40%, then all the related amounts will be multiplied by 40%.

Q7. Are the rules for the determination of the number of loss events subject to loss adjustments for certain ranges of gross loss amounts as defined for rows 931 – 934 and the rules for the assignment of loss adjustments to ranges as defined for rows 940 to 944 sufficiently clear? In case of uncertainties, please provide suggestions to improve the clarity and/or effectiveness of the reporting instructions for loss adjustments.

The Annex 2, for rows 930-934, reports that "Based on the rules for the determination of the number of loss events subject to loss adjustments per range, the total number of loss events subject to loss adjustments (row 930) may be lower than the sum of the numbers of loss events subject to loss adjustments per range (rows 931 - 934)". It is worth mentioning that the total number of loss events subject to loss adjustments (row 930) may be also higher than the sum of the numbers of loss events subject to loss adjustments per range (rows 931 - 934), because the internal data collection threshold can be lower than $10.000 \in$.

In UniCredit opinion, some doubts can be raised on the assignment of loss adjustments to ranges as defined for rows 940 to 944. It is specified that: "If a loss moved to a different size class, the negative (previous) amount should be reported in the size class before the adjustment and the positive (new) amount in the size class after the adjustment." .

Moreover, the Annex 2, for rows 930-934, specifies that:

(c) If the loss adjustment entails a change in the range, institutions shall reclassify the loss by excluding the original loss amount from the range applicable before the adjustment (report the amount with a negative sign in the respective row) and assigning the adjusted loss amount to the range applicable after the adjustment (report the amount with a positive sign).

(d) If, due to a negative loss adjustment, the adjusted loss amount of an event falls below the



internal data collection threshold of the institution, the institution shall exclude the original loss amount from the range applicable before the adjustment (report the amount with a negative sign in the respective row), but not include the adjusted amount in another range.

The interpretation of these statements could be not so trivial. Therefore, some basic examples should be included to avoid different interpretations and inconsistent implementations among institutions. Some possible examples are included in the attached Excel file "UniCredit Response to EBA-CP-2016-20 - OpRisk Examples". For each example, several solutions, corresponding to different interpretations of ITS, are reported. We suggest to include some examples with the correct solutions.

Q8. Are the new rules for the determination of the number of loss events subject to loss adjustments for certain ranges of gross loss amounts as defined for rows 931 – 934 and the rules for the assignment of loss adjustments to ranges as defined for rows 940 to 944 appropriate in terms of cost/benefit? Please try to quantify the cost impact and put it into context with the overall implementation costs that you expect with the changed reporting requirements on OpRisk.

Yes, they are. UniCredit has no further comments to add on cost impact.

Q9. Which option as regards the threshold for OpRisk loss events is the least complex or least costly in terms of implementation?

The inclusion of the new template C 17.02, related to the largest OpRisk loss incidents in the last year, is welcomed, under the condition that such type of template will be no longer included in the SSM Short-Term Exercise. Some further clarifications are needed to fully clarify the content of the new template.

The point 139 in the Annex 2 describes the selection of the largest loss event. Where it is stated "Further events shall be reported if the gross loss amount of those events is $\geq 10,000,000 \in$ ", regarding the loss adjustments of an operational risk event previously reported, it should be specified if the gross loss amount is based on:

- the overall loss amount related to the operational risk event, or
- the amount of the loss adjustment.

The following clarifications should be provided for the content of required fields:

- Event ID: the column "Event ID" has the following definition "The event ID is a row identifier and shall be unique for each row in the table. It shall follow the numerical order 1, 2, 3, etc". Apart from unicity, it is not fully clear which logics should be used to assign the ID. To avoid misunderstandings, it could be useful to specify that the Event ID should be the one used the OpRisk institution's database.
- Date of accounting: some format should be specified for date of accounting and other dates, e.g. dd/mm/yyyy, or mm/dd/yyyy, etc.
- The same question raised above for the gross loss of events ≥ 10,000,000 € could be made for fields "Gross loss" and "Gross loss net of direct recoveries", in all cases of loss adjustments of operational risk events previously reported.
- It should be clarified if the ranking of losses in the new template C 17.02, considering also the loss adjustments of operational risk event previously reported, is based on:
 - o the overall gross loss amount related to the operational risk event, or
 - the overall gross loss amount net of direct recoveries related to the operational risk event, or
 - o the gross loss adjustment, or
 - the gross loss adjustment net of direct recoveries.
- Legal Entity ID: it is specified that "LEI code of the legal entity as reported in column 025 of C 06.02 where the loss or the greatest share of the loss, if several entities were affected occurred". It is not clear what if two or more legal entities have the same share of the loss.
- Business Unit: it is not specified if the name, or the ID, or both is/are required.



• Description: it should be specified if there is a max number of characters.

It is not clear if the point 132 in Annex 2, referred to C 17.01 template: "The figures reported in June of the respective year are interim figures, while the final figures are reported in December. Therefore the figures in June have a six-month reference period (i.e. from 1 January to 30 June of the calendar year) while the figures in December have a twelve-month reference period (i.e. from 1 January to 31 December of the calendar year)." can be confirmed also for C 17.02 template.

Regarding the three presented options (a), (b) and (c), in UniCredit opinion there is not so much difference in terms of cost and complexity, provided that the clarification requests above are answered.

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Operational Risk Examples

Hp1: supervisory notifications as of December 2016

Hp2: losses accounted and reported in the same period

Rules for determination of the number of loss events subject to loss adjustments for ranges and assignen

Example 1

A loss of \in 50.000 accounted on 12/31/2005 (1st accounting date) A loss of \in 30.000 accounted on 12/31/2010 A loss of \in 30.000 accounted on 03/31/2016

Solution A:

910		Number of events. Of which:
911		related to losses ≥ 10,000 and < 20,000
912		related to losses \geq 20,000 and $<$ 100,000
913		related to losses $\geq 100,000$ and $< 1,000,000$
914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922	TOTAL BUSINESS LINES	related to losses \geq 20,000 and $<$ 100,000
923		related to losses $\geq 100,000$ and $< 1,000,000$
924		related to losses ≥ 1,000,000
930		Number of events subject to loss adjustments. Of which:
931		related to losses ≥ 10,000 and < 20,000
932		related to losses ≥ 20,000 and < 100,000
933		related to losses ≥ 100,000 and < 1,000,000
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:

941	related to losses ≥ 10,000 and < 20,000
942	related to losses \geq 20,000 and $<$ 100,000
943	related to losses $\geq 100,000$ and $< 1,000,000$
944	related to losses ≥ 1,000,000

Solution B:

910		Number of events. Of which:
911		related to losses ≥ 10,000 and < 20,000
912		related to losses ≥ 20,000 and < 100,000
913		related to losses ≥ 100,000 and < 1,000,000
914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922		related to losses ≥ 20,000 and < 100,000
923	TOTAL BUSINESS LINES	related to losses ≥ 100,000 and < 1,000,000
924		related to losses ≥ 1,000,000
930		Number of events subject to loss adjustments. Of which:
931		related to losses ≥ 10,000 and < 20,000
932		related to losses ≥ 20,000 and < 100,000
933		related to losses ≥ 100,000 and < 1,000,000
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:
941		related to losses ≥ 10,000 and < 20,000
942		related to losses ≥ 20,000 and < 100,000
943		related to losses ≥ 100,000 and < 1,000,000
944		related to losses ≥ 1,000,000

Example 2

A provision of \leq 50.000 accounted on 12/31/2005 (1st accounting date) A provision of \leq 30.000 accounted on 12/31/2010

Solution A:

910		Number of events. Of which:
911		related to losses ≥ 10,000 and < 20,000
912		related to losses \geq 20,000 and $<$ 100,000
913		related to losses $\geq 100,000$ and $< 1,000,000$
914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922		related to losses ≥ 20,000 and < 100,000
923	TOTAL BUSINESS LINES	related to losses $\geq 100,000$ and $< 1,000,000$
924		related to losses ≥ 1,000,000
930		Number of events subject to loss adjustments. Of which:
931		related to losses ≥ 10,000 and < 20,000
932		related to losses ≥ 20,000 and < 100,000
933		related to losses ≥ 100,000 and < 1,000,000
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:
941		related to losses ≥ 10,000 and < 20,000
942		related to losses ≥ 20,000 and < 100,000
943		related to losses ≥ 100,000 and < 1,000,000
944		related to losses ≥ 1,000,000

Solution B:

910	Number of events. Of which:
911	related to losses ≥ 10,000 and < 20,000
912	related to losses ≥ 20,000 and < 100,000
913	related to losses $\geq 100,000$ and $< 1,000,000$

914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922		related to losses ≥ 20,000 and < 100,000
923	TOTAL	related to losses $\geq 100,000$ and $< 1,000,000$
924	BUSINESS	related to losses ≥ 1,000,000
930	LINES	Number of events subject to loss adjustments. Of which:
931	LINES	related to losses ≥ 10,000 and < 20,000
932		related to losses \geq 20,000 and $<$ 100,000
933		related to losses $\geq 100,000$ and $< 1,000,000$
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:
941		related to losses ≥ 10,000 and < 20,000
942		related to losses ≥ 20,000 and < 100,000
943		related to losses ≥ 100,000 and < 1,000,000
944		related to losses ≥ 1,000,000

Solution C:

910		Number of events. Of which:
911		related to losses ≥ 10,000 and < 20,000
912		related to losses \geq 20,000 and $<$ 100,000
913		related to losses $\geq 100,000$ and $< 1,000,000$
914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922	TOTAL BUSINESS LINES	related to losses \geq 20,000 and $<$ 100,000
923		related to losses $\geq 100,000$ and $< 1,000,000$
924		related to losses ≥ 1,000,000
930		Number of events subject to loss adjustments. Of which:
931	LINES	related to losses ≥ 10,000 and < 20,000
932		related to losses \geq 20,000 and $<$ 100,000
933		related to losses ≥ 100,000 and < 1,000,000
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:

941	related to losses ≥ 10	,000 and < 20,000
942	related to losses ≥ 20	,000 and < 100,000
943	related to losses ≥ 10	0,000 and < 1,000,000
944	related to losses ≥ 1,0	000,000

Solution D:

910		Number of events. Of which:
911		related to losses ≥ 10,000 and < 20,000
912		related to losses ≥ 20,000 and < 100,000
913		related to losses ≥ 100,000 and < 1,000,000
914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922		related to losses ≥ 20,000 and < 100,000
923	TOTAL BUSINESS LINES	related to losses ≥ 100,000 and < 1,000,000
924		related to losses ≥ 1,000,000
930		Number of events subject to loss adjustments. Of which:
931		related to losses ≥ 10,000 and < 20,000
932		related to losses ≥ 20,000 and < 100,000
933		related to losses ≥ 100,000 and < 1,000,000
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:
941		related to losses ≥ 10,000 and < 20,000
942		related to losses ≥ 20,000 and < 100,000
943		related to losses ≥ 100,000 and < 1,000,000
944		related to losses ≥ 1,000,000

Solution E:

910	Number of events. Of which:

911		related to losses ≥ 10,000 and < 20,000
912		related to losses ≥ 20,000 and < 100,000
913		related to losses $\geq 100,000$ and $< 1,000,000$
914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922		related to losses ≥ 20,000 and < 100,000
923	TOTAL	related to losses $\geq 100,000$ and $< 1,000,000$
924	BUSINESS	related to losses ≥ 1,000,000
930		Number of events subject to loss adjustments. Of which:
931	LINES	related to losses ≥ 10,000 and < 20,000
932		related to losses ≥ 20,000 and < 100,000
933		related to losses ≥ 100,000 and < 1,000,000
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:
941		related to losses ≥ 10,000 and < 20,000
942		related to losses ≥ 20,000 and < 100,000
943		related to losses ≥ 100,000 and < 1,000,000
944		related to losses ≥ 1,000,000

Example 3

A loss of €50.000 accounted on 12/31/2005 (1st accounting date) A loss of €30.000 accounted on 12/31/2010

A loss of € 10.000 accounted on 03/31/2016

Solution A:

910	Number of events. Of which:
911	related to losses ≥ 10,000 and < 20,000
912	related to losses ≥ 20,000 and < 100,000
913	related to losses ≥ 100,000 and < 1,000,000

914		related to losses ≥ 1,000,000
920		Gross loss amount. Of which:
921		related to losses ≥ 10,000 and < 20,000
922		related to losses ≥ 20,000 and < 100,000
923	TOTAL	related to losses ≥ 100,000 and < 1,000,000
924	TOTAL BUSINESS	related to losses ≥ 1,000,000
930	LINES	Number of events subject to loss adjustments. Of which:
931	LINES	related to losses ≥ 10,000 and < 20,000
932		related to losses \geq 20,000 and $<$ 100,000
933		related to losses $\geq 100,000$ and $< 1,000,000$
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:
941		related to losses ≥ 10,000 and < 20,000
942		related to losses ≥ 20,000 and < 100,000
943		related to losses ≥ 100,000 and < 1,000,000
944		related to losses ≥ 1,000,000

Example 4

A provision of \le 50.000 accounted on 12/31/2005 (1st accounting date) A provision of \le 30.000 accounted on 12/31/2010 A provisions write-back of \le -80.000 accounted on 03/31/2016

Solution A:

910	Number of events. Of which:
911	related to losses ≥ 10,000 and < 20,000
912	related to losses \geq 20,000 and $<$ 100,000
913	related to losses $\geq 100,000$ and $< 1,000,000$
914	related to losses ≥ 1,000,000
920	Gross loss amount. Of which:
921	related to losses ≥ 10,000 and < 20,000
922	related to losses \geq 20,000 and $<$ 100,000

923	TOTAL	related to losses ≥ 100,000 and < 1,000,000
924	TOTAL BUSINESS	related to losses ≥ 1,000,000
930	LINES	Number of events subject to loss adjustments. Of which:
931	LINES	related to losses ≥ 10,000 and < 20,000
932		related to losses ≥ 20,000 and < 100,000
933		related to losses $\geq 100,000$ and $< 1,000,000$
934		related to losses ≥ 1,000,000
940		Loss adjustments relating to previous reporting periods. Of which:
941		related to losses ≥ 10,000 and < 20,000
942		related to losses \geq 20,000 and $<$ 100,000
943		related to losses \geq 100,000 and $<$ 1,000,000
944		related to losses ≥ 1,000,000

nent of loss adjustments to ranges

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