


GENERAL INFORMATION	
INITIATIVE ID	UK 1
COUNTRY	United Kingdom 
INFORMATION ON THE INITIATIVE	
NAME AND DESCRIPTION	<p>Voluntary information about current account services</p> <p>The primary provider of financial education initiatives in the United Kingdom is the Money and Pensions Service (MAPS). While the Financial Conduct Authorities (FCA) has introduced initiatives which have impacted financial education, principal responsibility for financial education sits with MAPS.</p>
SUBJECT MATTER	Payment accounts
MAIN ORGANISER	The FCA
CO-ORGANISER	n/a
FEATURES AND CONTENT	
FORMAT	Firm initiatives
START DATE	15 August 2019
END DATE	Ongoing
OBJECTIVE	The main current account providers have agreed to publish information about the additional services that they offer to all customers, including those in potentially vulnerable circumstances. A table gives the link(s) to each provider's information on the support available to customers experiencing money worries, dealing with a major life event, wanting help to manage day-to-day money better, or who have a disability or physical or mental health condition.
TARGET GROUP	Consumers in general
LANGUAGES	English
TYPE OF OUTPUT PRODUCED	Online information, Voluntary provision of information about additional resources available to vulnerable customers

GENERAL INFORMATION	
INITIATIVE ID	UK 2
COUNTRY	United Kingdom 
INFORMATION ON THE INITIATIVE	
NAME AND DESCRIPTION	<p>Alternatives to high cost credit</p> <p>The primary provider of financial education initiatives in the United Kingdom is the Money and Pensions Service (MAPS.) While the Financial Conduct Authority (FCA) has introduced initiatives which have impacted financial education, principal responsibility for financial education sits with MAPS.</p>
SUBJECT MATTER	Financial literacy and personal finance management
MAIN ORGANISER	The FCA
CO-ORGANISER	n/a
FEATURES AND CONTENT	
FORMAT	Various actions and recommendations in the following <u>report</u>
START DATE	22 July 2019
END DATE	Ongoing
OBJECTIVE	<p>To promote alternatives to high-cost credit in three ways:</p> <ul style="list-style-type: none"> - taking action on the issues that the FCA is best placed to address; - Working closely with the government, the private sector and the not-for-profit sector by providing expertise and supporting their initiatives to promote alternatives; - using convening powers to bring organisations together to develop effective approaches to the issues.
TARGET GROUP	Consumers in general
LANGUAGES	English
TYPE OF OUTPUT PRODUCED	<p>Online information, voluntary provision of information about additional resources available to vulnerable customers:</p> <p><u>https://www.fca.org.uk/data/mandated-voluntary-information-current-account-services/providers-links#voluntary</u></p>