

INITIATIVE ID

COUNTRY

IT1

Italy



## INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

# Impara, Risparmia, Guadagna. ('Learn, Save, Earn.')

At the end of March 2019, the Bank of Italy joined Global Money Week, an international campaign designed to educate young people on money matters, promoted by Child & Youth Finance International and supported by the OECD. The Bank of Italy has organised 30 events around the country, in which more than 2 000 students were involved. This programme should inspire children and youth to learn about money, saving plans, needs and wants. The youngest students learned through age-appropriate games, while the older children were shown films. Marco Onado, Senior Professor at Milan's Bocconi University and an expert in the law and economics of financial intermediaries, gave a talk to the students present at the screening of Frank Capra's film'It's a Wonderful Life'.

SUBJECT MATTER

Deposit, personal loans, budget and planning

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

N/A

## **FEATURES AND CONTENT**

**FORMAT** 

Physical (seminars, conferences...)

START DATE

25 March 2019

END DATE

31 March 2019

OBJECTIVE

Through a role-play activity students have dealt with their mistakes and with their irrational behaviours. The aims of this programme are: to build proper savings habits from an early age in order to cultivate key money-managing skills to educate children about their social and economic rights and responsibilities

TARGET GROUP

School students focused on secondary school

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Simulators, calculators, games



INITIATIVE ID

**COUNTRY** 

IT2

Italy



## INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Financial education in the workplace: TIM employees This is a three module initiatives. Each module has been offered in webinar mode (3 virtual classrooms) at around 40 people. Lessons were recorded and made available to all TIM employees (around 45,000) on the TIM Academy corporate platform. TIM is an Italian telecommunications company.

SUBJECT MATTER

Three different lessons about: money, payments services, and innovation in the payment system; loans and consumer protection; saving and investment.

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

TIM

# **FEATURES AND CONTENT**

FORMAT

Website and online tools

START DATE

22 May 2018

END DATE

07 June 2018

OBJECTIVE

Financial education in the workplace

TARGET GROUP

Consumers in general; adults: TIM employees

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Online information



INITIATIVE ID

COUNTRY

IT3

Italy



# INFORMATION ON THE INITIATIVE

#### NAME AND DESCRIPTION

# Incontri con i Collegi universitari di merito (Conference with University Colleges of Merit)

The aim of this programme is to help university students strengthen their financial competencies. University Colleges of Merit are legally recognised private institutions with public interest purposes. The University Colleges of Merit are residential structures open to Italian and international students, with a high quality educational offer, pursuing the promotion of merit and interdisciplinary education, and ensuring that each student has a personal development path made up of training services and, guidance and enriched with university activities.

SUBJECT MATTER

The economy of the Italian regions, consumer protection, behavioral finance, innovation in the payment system, FinTech and crypto-assets.

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

N/A

#### **FEATURES AND CONTENT**

**FORMAT** 

Physical (seminars, conferences...): 4-hour meetings held in five different cities.

START DATE

01 October 2018

END DATE

30 October 2018

OBJECTIVE

To help existing and future consumers develop the knowledge, skills and confidence to appropriately understand risks and opportunities, to make informed choices and know where to go for assistance.

TARGET GROUP

University students

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

No public output produced



INITIATIVE ID

IT4

Italy

COUNTRY

INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

D2 – women association

inclusion/

SUBJECT MATTER Income and Budgeting; Saving and investment; Consumer

protection

MAIN ORGANISER | Bank of Italy

CO-ORGANISER Supervisory authority for the Italian financial products market (CONSOB), Institute for the Supervision of Insurance (IVASS), Italian

Pensions Funds Supervisory Commission (COVIP), Global Thinking

Foundation

**FEATURES AND CONTENT** 

FORMAT | Physical (seminars, conferences...)

START DATE 08 March 2018

END DATE 07 October 2018

OBJECTIVE Reduce the gender gap in the country and help women develop the knowledge, skills and confidence to appropriately understand risks

and opportunities, to make informed choices and to know where to

go for assistance.

TARGET GROUP | Consumers in general, only women

LANGUAGES Italian

TYPE OF OUTPUT PRODUCED | No public output produced



INITIATIVE ID

IT5

Italy

COUNTRY

## INFORMATION ON THE INITIATIVE

# NAME AND DESCRIPTION

# Università dell'Età Libera di Pesaro (University of the Third Age of Pesaro)

The Bank of Italy runs a two-lessons initiative targeting to elderly people at the University of the Third Age of Pesaro.

The University of the Third Age of Pesaro aims to offer education and stimulation mainly to retired members of the community, that is those in the third 'age' of life.

SUBJECT MATTER

Payment services and payment accounts, consumer protection

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

University of the Third Age of Pesaro

# FEATURES AND CONTENT

FORMAT

Physical (seminars, conferences...)

START DATE

08 March 2019

END DATE

25 March 2019

OBJECTIVE

Elderly people often have a low level of financial knowledge. The objective is to help elderly people develop confidence in using new payment services and know where to go for assistance.

TARGET GROUP

Elderly people

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

No public output produced



INITIATIVE ID

IT6

COUNTRY

Italy

#### **INFORMATION ON THE INITIATIVE**

#### NAME AND DESCRIPTION

#### Financial education at school

In 2007 the Bank of Italy and the Italian Ministry of Education started a pilot program to incorporate financial education into school curricula. The program has been offered to the Italian school system since 2008. Year after year, it has aroused growing interest among teachers and learners and has proved. The program relies on a "training the trainer" approach: teachers participate in training seminars held by experts from the Bank of Italy in which they learn the main contents underlying the project.

SUBJECT MATTER
MAIN ORGANISER

Money, Price, Payments, Income, Budgeting, Credit, Saving and investment

Bank of Italy

CO-ORGANISER

Joint initiative with the Ministry of Education

## **FEATURES AND CONTENT**

**FORMAT** 

In the 2020-22 school year teachers were trained online; teachers taught their students with distance learning and face-to-face teaching based on indications related to the pandemic.

START DATE

September 2020

END DATE

Recurring evey school year since 2007

OBJECTIVE

The OECD Recommendation specifically advised that "financial education should start at school. People should be educated about financial matters as early as possible in their lives" (OECD, 2005). Bank of Italy focused on school students (primary school, middle school and high school). Financial education is not a mandatory part of the school curriculum in Italy. So Bank of Italy try to solve this problem introducing financial education as a voluntary school subject. Schools are the natural channel for helping students to learn more about economics and personal finance.

TARGET GROUP

School Students

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

>3600 classes

PROMOTION CHANNELS

The project, with its materials, is hosted on the Bank of Italy's financial education website; every year, at the beginning of the school year, the ministry of education send informations about all the projects available for teachers (including this one).

LANGUAGES
TYPE OF OUTPUT PRODUCED
DIGITAL TOOLS
&TECHNOLOGY USED

Italian

Educational material; Leaflets; Teaching tools

During lockdown, a specific course for high school students was designed and published online, on Bol financial education website



INITIATIVE ID

IT7

COUNTRY Italy

# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

## Inventiamo una banconota

It's a competition on note design.

Italian primary and secondary school students are invited to design an imaginary banknote exploring a different theme each year.

SUBJECT MATTER | Banknotes

MAIN ORGANISER Bank of Italy

CO-ORGANISER

Joint initiative with Ministry of Education and Ministry for Foreign Affairs

#### **FEATURES AND CONTENT**

**FORMAT** 

Website competion, Bol financial education website on financial education

START DATE

January 2020; January 2021

END DATE

Recurring

OBJECTIVE

Italian primary and secondary school students are invited to design a banknote in which they imagine life in the future. Knowledge, training, work, technology, environmental and social awareness and the heritage of the past are all variables in which to invest to ensure that the future means progress and a better place in which to live.

TARGET GROUP

School Students (6-18)

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

>750 schools involved each year

PROMOTION CHANNELS

Online, trough main website and BoI financial education webiste

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

No public output produced

DIGITAL TOOLS &TECHNOLOGY USED

During lockdown, a specific course for high school students was designed and published online, on BoI financial education website



INITIATIVE ID

COUNTRY

IT8

Italy



# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

## **Global Money Week**

"Take care of your money! (Prenditi cura dei tuoi soldi!)" is a learning game made with the Kahoot! platform. The learning game includes questions on several topics alternating with explanations. It was developed within the 2021 Global Money Week a global awareness-raising campaign promoted by the OECD

SUBJECT MATTER

Banknotes

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

N/A

#### **FEATURES AND CONTENT**

**FORMAT** 

The learning game is projected to be deliverd online to high-shool students even in distance learning

START DATE

22 March 2021

END DATE

28 March 2021

**OBJECTIVE** 

Raising awareness of young people about the importance of the proper use of differtent payment instruments and the related security issues

TARGET GROUP

High School Students

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

>1,600

PROMOTION CHANNELS

Traditional channels (website, emails to schools), social networks and newsletter within the promotional activities of the Global Money Week carried out by the Committee for Financial Education in Italy

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Learning game

DIGITAL TOOLS &TECHNOLOGY USED

Kahoot! Platform



INITIATIVE ID

COUNTRY

IT9

Italy



# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Mese dell'educazione finanziaria (Financial Education Month)

Cycle of seminars, meetings and initiatives (physical, online, hybrid) on financial education

Residential mortgages, payment services, e-money, deposits; personal loans, payment accounts, consumer protection

Bank of Italy MAIN ORGANISER

> The National Committee for Financial Education. The Committee is chaired by Annamaria Lusardi and is composed of: representatives from four Ministries (Economy and Finance, Education, University and Research, Economic Development, and Labour and Social Policies); financial authorities (Bank of Italy, Consob, Ivass and Covip); the supervisory body for financial consultants and their register, and the National Council of Consumers and Users (CNCU). The Committee aims to promote and plan awarenessraising campaigns as well as financial education initiatives and will

> play a crucial role in laying down and implementing the National

Strategy for Financial Education in Italy.

SUBJECT MATTER

CO-ORGANISER

# **FEATURES AND CONTENT**

**FORMAT** Seminars, courses, meetings (online, physical, hybrid)

October 2018 START DATE

END DATE Recurring (every October)

**OBJECTIVE** Raising awareness of financial education topics

Broad audiences in general; there are also targeted events for specif TARGET GROUP groups (students, teachers, women, ...)

In 2020 more than 600 events countrywide were organised, in 2021, NUMBER OF PEOPLE BENEFITING more than 700 events took place. Bank of Italy organised 40 events FROM THE INITIATIVE in 2020 reaching around 4.000 people, and in 2021 in more than 200 events, >10.000 people attended

The National Committee for Financial Education paid advertising on PROMOTION CHANNELS radio and social media channels; Bol Financial Education website,

Bol social network profiles

LANGUAGES Italian

TYPE OF OUTPUT PRODUCED No public output produced



INITIATIVE ID

COUNTRY

**IT10** 

Italy

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## INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

**CPIA - Centri Provinciali di Istruzione per gli Adulti** (Provincial Centres for School for Adult education)

The Bank of Italy and the Ministy of Education, University and Research set up a training course that aims to help adults become conscious consumers. Vocational schools are mostly attended by migrants (>70%), thus the importance of reaching a particularity vulnerable group.

SUBJECT MATTER

Residential mortgages; Payment services; E-money; Deposits; Personal loans; Payment accounts; Consumer protection; Remittances.

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

Joint initiative with Ministry of Education

#### **FEATURES AND CONTENT**

**FORMAT** 

Training course that aims to help adults become conscious consumers.

This initiative is based on "train the trainer" approach. The Bank of Italy trains the teachers; teachers then address the economic and financial issues in the classroom using our leaflets and booklets.

START DATE

2018

END DATE

Recurring every school year (from September to June)

**OBJECTIVE** 

The objective of the course is to provide course participants with tools that will enable them to make active choices and maintain sustainable finances for their entire life. The initiative took place in Centri Provinciali di Istruzione per gli Adulti (CPIA) in order to reach a large number of disadvantaged people (expecially migrants).

TARGET GROUP

Adults, mostly migrants

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

N/A

PROMOTION CHANNELS

Through the Ministry of Education

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Educational materials and leaftlets



INITIATIVE ID

**IT11** 

COUNTRY Italy

# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

PCTO - Percorsi per le Competenze Trasversali e per l'Orientamento (Program for combined school-based and workbased traineeships)

PCTO (Program for combined school-based and work-based traineeships), it's a moment where students can develop some work-related skills, mostly in a workplace. Bank of Italy organises online, hybrid and physal courses to high schools students.

SUBJECT MATTER

Money, Price, Payments, Income, Budgeting, Credit, Saving and investment.

MAIN ORGANISER

Bank of Italy

**CO-ORGANISER** 

Joint with Ministry of Education

#### **FEATURES AND CONTENT**

**FORMAT** 

The courses will be held mostly online, but for the school year 2021-2022 if the conditions of a safe evironment will be met, there will be the chance to organize physical meetings

START DATE

2017

END DATE

Recurring

OBJECTIVE

Enhancing financial education skills and promoting social citizenship in high schools in order to strengthen the skills of young people, their training orientation and their future employability

TARGET GROUP

School Students (16-18)

NUMBER OF PEOPLE BENEFITING

FROM THE INITIATIVE

>2500 (during the schoolyear 2021-2022)

PROMOTION CHANNELS

Bol financial education website, Bol institutional website, Ministry of Education channels

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

No public output produced



INITIATIVE ID

COUNTRY

**IT12** 

Italy



## INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

#### Personal finance course for the National Olympic Committee

Within the testing activities of the Guidelines for financial education of adults, published by the Italian National Committee for financial education, CONSOB and Bank of Italy developed a format aimed at giving useful insight as for how manage personal finance throughout online calculators and financial planning tools, also based on light debiasing tricks, that may help consumers in enhancing their long-term perspective.

SUBJECT MATTER

This initiative covers all types of financial, insurance and pension instruments and products.

Financial literacy and personal finance management.

Other specific products/services: Alternative Dispute Resolution mechanisms and functioning.

All the subjects are included in the core competencies for financial education framework set up by the Italian National Committee for Financial Education.

MAIN ORGANISER

Financial Education Italian National Committee, CONSOB and Bank of Italy

**CO-ORGANISER** 

Others National Committee members (IVASS and COVIP)

## **FEATURES AND CONTENT**

**FORMAT** 

Webinars and recorded video-lessons

START DATE

29 April 2021

END DATE

December 2021

OBJECTIVE

The course, developed also on the basis of the suggestions of a group of experts, is divided into several modules (e.g.: financial planning, payments tools, financial products and service, insurance and pension products,...) that will be attended also in asynchronous mode, through recorded video lessons.

TARGET GROUP

Technicals, athletes and directors of the national olympic committee

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

About 300 through the webinars (many more potentially through the recorded video-lectures).

PROMOTION CHANNELS

The National Olympic Committee

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Educational material, recorded video-lessons

DIGITAL TOOLS &TECHNOLOGY USED

Video conferencing platform with instant-polls tools and live chat; online quizzes and challenges.



INITIATIVE ID

COUNTRY

**IT13** 

Italy



#### INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

I navigati: informati e sicuri ("The Navigati Family: aware and safe")

A cybersecurity awareness campaign addressed to the general public (designed to cover all ages and genders) by using different communication channels and media.

SUBJECT MATTER

Cyber scams and threats regarding online or mobile banking and insurance products/services, payment services.

MAIN ORGANISER

Italian Financial Computer Emergency Response Team (CERTFin) The Italian Financial CERT (CERTFin) is a cybersecurity cooperative body co-chaired by the Bank of Italy and the Italian Banking Association (ABI) with the aim to enhance the cyber resilience of the Italian financial sector. The participation to CERTFin is open to all operators of the national insurance, banking and financial sectors.

**CO-ORGANISER** 

Joint initiative promoted by public institutions: Bank of Italy, the Italian Banking Association (ABI), and the Institute for the Supervision of Insurance (IVASS), the National Cybersecurity Agency. and the Italian Prime Minister's Office.

# **FEATURES AND CONTENT**

**FORMAT** 

Website and online outputs; video spots and interviews to experts on traditional media (TV, radio, newspapers)

START DATE

November 2021

END DATE

The campaign will last 4-5 weeks until the end of the year and further programming are planned for 2022.

**OBJECTIVE** 

To raise the consumers' knowledge of the good practices to reduce risks related to cyber attacks, online scams and frauds through traditional media, website and social media.

TARGET GROUP

Consumers in general, especially those less digital.

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

Heterogeneous target audience

PROMOTION CHANNELS

Traditional media (TV, radio, newspapers), digital channels and social networks (Facebook, Instagram, Linkedin)

LANGUAGES

JAGES | Itali

TYPE OF OUTPUT PRODUCED

Spot TV (45", 30" and 15"), a web series (8 episodes), information on media (TV, radio, video), interviews to experts.

DIGITAL TOOLS &TECHNOLOGY USED

TV, print, digital, social media to promote interaction and education for a wide audience of financial consumers.



INITIATIVE ID

IT 14

COUNTRY Italy



## INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

## FE initiatives for women

Between 2020 and 2021 Bol launched two main initiatives partnering with the Italian notaries association and Soroptimist International Italy, an NGO for women who work to improve the lives of women and girls.

SUBJECT MATTER

Finacial education initiatives using the "training the trainers" approach on budgeting, savings, and investments.

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

Soroptimist International Italian and the Notaries association

#### **FEATURES AND CONTENT**

**FORMAT** 

Online seminars to trainers who will then teach to their associates

START DATE

October 2020

END DATE

Ongoing

OBJECTIVE

Reduce gender gap in our country and help women to develop the knowledge, skills and confidence to appropriately understand risks and opportunities, to make informed choices and know where to go for assistance.

TARGET GROUP

OUP | Women

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

N/A

PROMOTION CHANNELS

Throughout the associations who will teach in (virtual) classrooms what they learned

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Videos, quizzes and other material to be used online

DIGITAL TOOLS

N/A

&TECHNOLOGY USED



INITIATIVE ID

**IT15** 

COUNTRY Italy

# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

## FE initiatives at the work place - Lodi Hospital

It is a pilot initiative to reach women in their workplace. The choice of Lodi is not by chance, since Lodi is one of the hospital who were hit by the first wave of the pandemic in early 2020. The course is divided in four modules: budgeting, e-payments, cyberawareness and debt.

SUBJECT MATTER N/A

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

N/A

#### **FEATURES AND CONTENT**

**FORMAT** 

The course was hosted by Lodi's hospital intranet

START DATE

April 2021

END DATE

June 2021

OBJECTIVE

Reduce gender gap in our country and to help women develop the knowledge, skills and confidence to appropriately understand risks and opportunities, to make informed choices and know where to go for assistance.

TARGET GROUP

Women at the workplace

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

>100

PROMOTION CHANNELS

Through the hospital website

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Videos, quizzes and other online materials

DIGITAL TOOLS

&TECHNOLOGY USED



INITIATIVE ID

**IT16** 

COUNTRY | Italy

# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Economia per tutti (The Economy for everyone)

Financial education website

SUBJECT MATTER N/A

MAIN ORGANISER Bank of Italy

CO-ORGANISER N

N/A

## **FEATURES AND CONTENT**

FORMAT N

N/A

START DATE

November 2019

END DATE

Ongoing

OBJECTIVE

The website is tailored for people interested in developing their knowledge in economic and financial issue, their rights and responsabilities, and to all those who, like savers and users of banking services, who wish to improve their own financial culture. Moreover, the website provide advice and information to consumers regarding supervised companies or products/service.

TARGET GROUP

Consumers in general, investors, retail investors, insurance clients, pensionners, pupils / school students, university students, elderly people, women, trainers, migrants.

NUMBER OF PEOPLE BENEFITING FROM

THE INITIATIVE

>33,000 unique visitors

Last data available: November 2021

PROMOTION CHANNELS

N/A

LANGUAGES

Italian, English

TYPE OF OUTPUT PRODUCED

Web contents (text, video, audio books, leaflets, guides)

DIGITAL TOOLS &TECHNOLOGY USED



INITIATIVE ID

**COUNTRY** 

**IT17** 

Italy



# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

Artisans, Micro, Small and medium entrepreneurs

Using the training the trainer approach, in cooperation with entrepreneurs association, this course aims to settle principles of investments, banking financial products, and insurances.

SUBJECT MATTER

N/A

MAIN ORGANISER

Bank of Italy

**CO-ORGANISER** 

Italian associations of artisans and small entrepreneuers

## **FEATURES AND CONTENT**

FORMAT

Physical, online and hybrid

It's a training the trainers approach: Bol set the contents and the standards of the course that will be held by trainers of the entrepreneurs association.

START DATE November 2021

END DATE Ongoing

OBJECTIVE Raise the financial literacy knowledge of small entrepeneurs

TARGET GROUP Artisans and SMEs Entrepreneurs

NUMBER OF PEOPLE BENEFITING

FROM THE INITIATIVE

N/A

PROMOTION CHANNELS

Entrepreneurs association's newsletter

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Course materials (video, animations, leaflets)

**DIGITAL TOOLS** &TECHNOLOGY USED



INITIATIVE ID

IT 18

COUNTRY Italy



# INFORMATION ON THE INITIATIVE

NAME AND DESCRIPTION

## Moneta e pagamenti ("Money and payments")

It is a structured eight lessons academic course organized together with several Italian Universities (hybrid mode).

For an example see: Moneta e pagamenti. Corso on line con l'Università di Urbino

(https://economiapertutti.bancaditalia.it/progetti-educativi/corsomoneta-pagamenti/index.html)

SUBJECT MATTER

Money, payment system and services (including digital payment instruments), criptoassets and digital euro, supervision and consumer protection.

MAIN ORGANISER

Bank of Italy

CO-ORGANISER

Partner Universities

# FEATURES AND CONTENT

**FORMAT** 

Physical and on-line (seminars, conferences...)

START DATE

April 2021

END DATE

Ongoing

OBJECTIVE

The objective is to explain the evolution of money and payment systems, focusing on opportunities and risks of digitalisation. The focus of the course is the interaction between technological innovations, that foster efficiency and security of payments, and rules, that protect users and maintain trust.

TARGET GROUP

University students of different faculties. University employees. The general public.

NUMBER OF PEOPLE BENEFITING FROM THE INITIATIVE

Between 200 and 300 depending on the Universities, plus the people who watched the video online.

PROMOTION CHANNELS

Traditional media, Banca d'Italia and University website.

LANGUAGES

Italian

TYPE OF OUTPUT PRODUCED

Recorded video lessons, availble to the general public

DIGITAL TOOLS &TECHNOLOGY USED