

**Open Tender Procedure Clarifications No. 4**  
**European Banking Authority Procurement Procedure: Website Services**  
**EBA/2016/02/COMM/SER/OP**  
**Date: 31<sup>st</sup> May 2016**

No.	QUESTION	EBA ANSWER
1	Given that current Liferay version is the community edition do you know if the Liferay source code has been modified by current contractor?	<i>The Liferay platform was considerably customised in line with the standard methods recommended by Liferay.</i>
2	jBPM is mentioned in the documents. Are there any development based on jBPM (workflows, processes...)?	<i>No, no developments are based on jBPM.</i>

No.	QUESTION	EBA ANSWER
3	<p>QUESTION: The cover letter on page 2 says: “(Tenders must be submitted in one of the following ways:</p> <ul style="list-style-type: none"> <li>• Either by registered post or by courier service dispatched no later than 3rd June 2016 in which case the evidence of the date of dispatch shall be constituted by the postmark or the date of the deposit slip with the courier service.” And “Tender Specifications, section C.4.1.a. Registered mail and courier service, page 21: “In addition, the tenderer shall obtain a receipt of delivery issued by the postal or courier service clearly indicating the date and time of dispatch. (...)”</li> </ul> <p>Question: We understand that when submitting by registered post or courier service there is no time limit (in particular 17:00 BST as with hand delivery), considering that electronic proofs by post offices and courier services indicate the time of processing of the packet and not the time of delivery to the post office or pick up by courier, so only the date is the evidence as stated in the cover letter. Please confirm.</p>	<p><i>If you submit a tender by registered post or courier service there is a date limit i.e. 10<sup>th</sup> June 2016. Therefore only the date is the evidence as stated in the cover letter. In case of hand delivery there is a time and date limit i.e. no later than 17:00 BST on 10th June 2016.</i></p>

No.	QUESTION	EBA ANSWER
4	<p>Can you please provide the list of all installed applications (even those installed from the marketplace), hooks and ext. plugins in the current environment? Were any modifications made to the SOLR component or a default configuration is used?</p>	<p><i>Relevant information can be found in Section C “Description of the EBA Website”, Section 1 of the Terms of Reference and Annex 1: “SYSTEM ARCHITECTURE DOCUMENT”. All the codes of the website will also be provided during the transition phase (more detail is available in Section 3.b Website Transfer from Present/to Future Contractor of the Terms of Reference). The list of installed applications, hooks and ext. plugins follows:</i></p> <ul style="list-style-type: none"> <li>• <i>bsg-publications-portlet</i></li> <li>• <i>cluster-sync-portlet</i></li> <li>• <i>consultations-portlet</i></li> <li>• <i>eba-dynamic-single-rulebook-portlet</i></li> <li>• <i>eba-ext</i></li> <li>• <i>eba-hook</i></li> <li>• <i>eba-layouttpl</i></li> <li>• <i>eba-official-meeting-events-portlet</i></li> <li>• <i>eba-org-hierarchy-portlet</i></li> <li>• <i>eba-request-membership-portlet</i></li> <li>• <i>eba-search-portlet</i></li> <li>• <i>eba-send-registration-emails-portlet</i></li> <li>• <i>eba-sitemap-portlet</i></li> <li>• <i>eba-theme</i></li> <li>• <i>email-alerts-portlet</i></li> <li>• <i>export-users-portlet</i></li> <li>• <i>focus-on-portlet</i></li> <li>• <i>inquiry-form-portlet</i></li> <li>• <i>key-dates-portlet</i></li> <li>• <i>latest-news-portlet</i></li> <li>• <i>mail-portlet</i></li> <li>• <i>marketplace-portlet</i></li> <li>• <i>meeting-documents-portlet</i></li> <li>• <i>meeting-registration-portlet</i></li> <li>• <i>procurement-portlet</i></li> <li>• <i>query-system-portlet</i></li> <li>• <i>questions_and_answers-portlet</i></li> <li>• <i>regulatory-activity-portlet</i></li> <li>• <i>search-admin-portlet</i></li> <li>• <i>solr-web</i></li> <li>• <i>Vacancies-portlet</i></li> </ul> <p><i>For information, the SOLR-web plugin was modified in order to meet search requirements; and the Schema.xml was also considerably extended.</i></p>

No.	QUESTION	EBA ANSWER
5	Traffic. Could you please answer to this series of questions? i. What is the Maximum (peak) and distribution of the number of requests per second? ii. What is the number of the requests per day? iii. What is the Bandwidth per month?	<p><i>i. The EBA is looking for a system which can cover any traffic profile. The service should be considered critical and any failure may have consequences in terms of damage to users or distortions in the financial markets. The contractor will have to take into consideration that any maximum peak of traffic and any number of requests per second may occur. As an indication, requests may exceed 30K requests/sec, the figures vary greatly from year to year.</i></p> <p><i>ii. The contractor will have to take into consideration that any maximum peak of traffic and any number of requests per day may occur. As an indication, requests may exceed 130K requests/day.</i></p> <p><i>iii. The contractor will have to implement a bandwidth of their choice, provided it covers the needs of the users and ensures the necessary quality of service.</i></p>
6	In the current platform, what is the maximum number of I/O per second for the disks?	<i>The maximum number is 45,200 IOPS for the storage array as a whole.</i>
7	Can you please describe if and how Liferay has been customized in the core?	<i>The Liferay platform was considerably customised in line with the standard methods recommended by Liferay.</i>
8	The DNS eba.europa.eu has a redirection to www.eba.europa.eu. Is this configured by the DNS registrar?	<i>No. It is handled internally by the Contractor.</i>
9	There are other DNS? The HTTPS is enabled for all DNS?	<p><i>Yes there are other DNS:</i></p> <ul style="list-style-type: none"> <li><i>• tools.eba.europa.eu</i></li> <li><i>• www.c-ebs.eu</i></li> <li><i>• www.c-ebs.org</i></li> <li><i>• website.eba.europa.eu</i></li> <li><i>• stress-test.eba.europa.eu</i></li> </ul> <p><i>However, HTTPS is currently enabled for www.eba.europa.eu.</i></p>

No.	QUESTION	EBA ANSWER
10	<p>The development, test and pre-production environments must be accessible from Internet? There are dedicated DNS and HTTPS certificates?</p>	<p><i>Yes, the non-production environments must be accessible to the internet.</i></p> <p><i>Assuming you are referring to DNS names, there are dedicated names (ex: eba-test.eurodyn.com). Concerning the HTTPS certificates, we currently use self-signed ones in non-production.</i></p>
11	<p>The platform requires some external services accessible only through a VPN connection?</p>	<p><i>No.</i></p>